

CōV Communications: Elevating Your Retirement Home with Smart Living Technology Solutions.



Phone



Internet



TV



Life-Safety Solutions



at the heart & height of senior residence communications



About Cōv Communications

Cōv Communications is the only Canadian Smart Living Technology provider with over 25 years of experience in the senior living market.

Currently, 60% of the largest senior living providers are already using Cōv's services. The company is dedicated to enhancing communication between seniors, their families, and their communities through comprehensive telecommunication services—including phone, internet, and TV—along with life-safety and community services that make daily living safer and more enjoyable.

Renowned for its quality of service to seniors and residences across Canada, Cōv is making a significant impact on senior living communities by enhancing resident retention, safety, and quality of life.

We offer a range of services related to smart living, including phone, internet, TV, and life-safety solutions, with a specific focus on catering to the needs of seniors.

Your property will gain numerous benefits from our service offer.

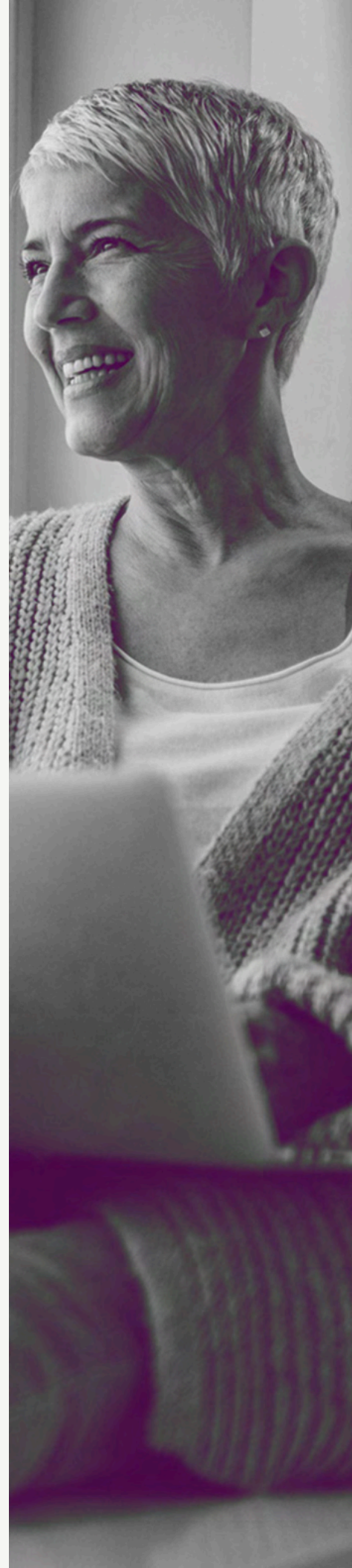
1. Enhanced Safety: Our advanced smart living solutions offer an extra layer of security for your residents and property, crucial for attracting and retaining prospective residents.

By integrating real-time data and insights, we enable proactive care and identify potential health issues promptly.

With features like:

- Phone, Internet, and TV devices undergo continuous 24/7 monitoring to detect any unusual periods of device inactivity.
- Facial recognition building camera to prevent at-risk or potentially wandering residents from leaving the property without being noticed
- Automated daily presence call
- 911 call notification
- Incomplete emergency calls
- Off-hook notification
- Emergency broadcasts
- Automated voice notification escalation schedule
- Integration to existing nurse call system
- Scalable Nurse Call Solutions
- Real Time Location Services (RTLS)
- Alarm Management Systems
- Non-invasive motion sensors*. We will offer a range of benefits for seniors, including fall detection, fall prevention, activity monitoring, medication reminders, home automation and sleep tracking.

* Available in 2025



2. Increase Revenue: By offering smart technology services to all your residents without the hassle of managing technology and customer service, you can generate an additional revenue stream netting between \$50 to \$60 per suite with little to no investment.

Our services provide substantial return on investment for property owners while saving lives and reducing costs for residents.

Our range of products include:

- Home Phone
- Internet
- IPTV
- Life Safety Solutions

3. Save Time and Money: CŌV's smart living solutions are designed to enhance efficiency, significantly reducing the time spent on manual administrative tasks and decreasing essential telecom service costs by up to 60% for both you and your residents.

With features like:

- SmartCode dial service
- Automated daily menu
- Automated scheduled activities
- Price freeze guarantee during the term of the agreement for all services
- No initial installation charge
- No need to maintain a team to support and manage the technology during the term of the agreement
- Feature/product customization tailored to the property's specific needs
- Administration will benefit from High-Speed Fiber Internet, leading to cost savings by discontinuing the existing service.



4. Senior-Friendly Personalized Assistance: Recognizing that each resident possesses distinct needs and preferences, our smart living service empowers personalized assistance. Ensuring that every resident receives tailored support and attention means they will not be treated as numbers.

With features like:

- 24/7 live support
- Senior friendly qualified and experienced technical support team
- Customer account assistance for payments and invoice inquiries
- Assistance with personalization and recording of voicemail greetings
- Help with social media applications, including Facebook, Google, and Netflix
- Assistance with setting up CÖV TV application on smartphone and tablets
- Assistance with personalization of TV channel lineup

5. Social Connectivity: We recognize that loneliness and isolation can be common challenges for seniors. CÖV addresses this by offering community-building social connectivity features such as:

- SmartCode dial service
- Community bridge, to announce Bingo time, menu of the day, events, etc.
- Internal TV Broadcasting Channel for CCTV Camera
- TV Residence Information Channel (menus, activities, event, birthdays, games, exercise routines)
- Phone broadcasting
- Unlimited entertainment and internet browsing on any device, anytime and anywhere with CÖV's smart building Wi-Fi solution



6. Streamlined Operations: When you choose C̄OV Communications, you're selecting a smarter, more efficient way to manage your retirement home, boosting your bottom line, and enhancing resident satisfaction, all while removing the stress of dealing with multiple vendors and liberating you and your staff to focus on what is most important: running your property.

Our services come with a range of operational benefits that make your life easier and enhance the overall experience for your residents.

- 24/7/365 Worry-free technology maintenance, monitoring, and support
- Redundant and secured network
- Services provided via a dependable, dedicated fiber-based network
- Tailored billing solutions
- Simplified fully managed technology services
- Expert project management throughout the entire project
- Sales and marketing support
- Custom software development
- Flexible equipment subsidy programs with no initial capital requirement
- Shared wi-fi network for integrated property wireless applications and wi-fi-enabled mobile devices. *

* Applicable when Wi-Fi Infrastructure is Deployed

Embrace a **Connected and an **Independent Tomorrow** with Smart Living Technology.**



**Don't Settle for Ordinary
when extraordinary is
just a Connection away.
Your Future Deserves
this Upgrade.**

info@covcommunications.com

www.covcommunications.com

1.833.624.9290

