



User Guide

android 



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Welcome to CŌV TV

CŌV TV is an entertainment service that gives you at-home access to TV shows, movies and music channels. It enables you to watch live and recorded content.

This guide outlines the various services and features that are available and explains how to personalize your experience so you can start using CŌV TV in no time.

To use the CŌV TV services, your Amino Kamai 7B digital set-top box must first be connected to the CŌV TV network, and your Maxi Linux remote control must be paired with your digital set-top box.

Important safety and operating instructions

Read these instructions carefully and keep them for future reference.

Pay particular attention to the warnings in this document.

Amino Kamai 7B digital set-top box



- Always use caution when handling the device.
- Your digital set-top box was designed for indoor use only. Do not set up the decoder outdoors.
- Use only the accessories that are recommended by CÔV TV.
- Do not install the device in a place where it may be exposed to shock or vibration.
- Do not install the device in a place where it may fall.
- Never place the digital set-top box on upholstered furniture or carpeting.
- To prevent the device from overheating:
 - Do not install the device near a heat source.
 - Always leave at least 10 cm (4 in.) of clearance around the device to allow air to circulate.
 - Ensure that its vents are clear.
- Ensure that the device is never exposed to rain, water or humidity.

Important safety and operating instructions

Amino Kamai 7B digital set-top box (continued)

- This device was designed to operate at a temperature between 5 °C and 40 °C (between 40 °F and 104 °F). Outside of this temperature range, it may not operate correctly and safely.
- Use only the power supply provided by the manufacturer. Using any other power supply may be dangerous and will void the warranty for the device. If the provided power supply is incompatible with your local electrical grid, contact us.
- Protect the power cord from damage.
- Unplug the device from the power supply when it is not used for an extended period or during thunderstorms.
- Unplug the device before cleaning it.
- Clean the device with a dry cloth only.
- Do not attempt to disassemble the device. It does not contain any parts that you can repair yourself.



Maxi Linux remote control

- Do not use rechargeable batteries with your remote control.
- Do not mix different types of batteries (e.g. alkaline, NiZn, NiMH, NiCD and lithium) or new batteries with old batteries.
- If you do not plan to use the remote control for several weeks, remove the batteries to avoid the risk of leaks.
- Immediately remove any damaged batteries.
- Use caution when handling damaged batteries. They can cause burns or other injuries.
- When replacing the batteries, ensure that you dispose of the old batteries responsibly and in accordance with local regulations.

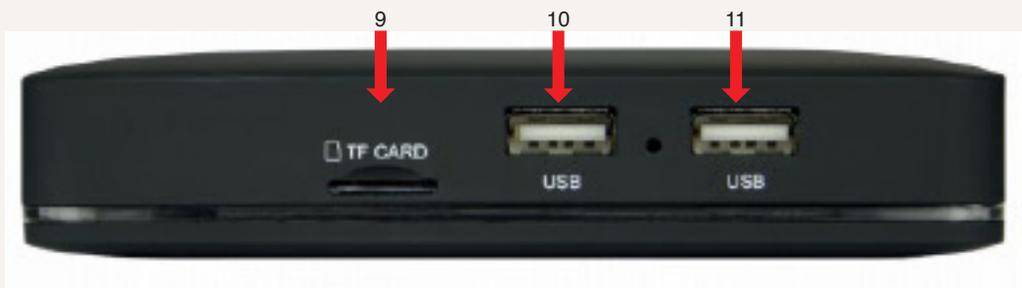
Getting started

Digital set-top box

Your Amino Kamai 7B



On the side

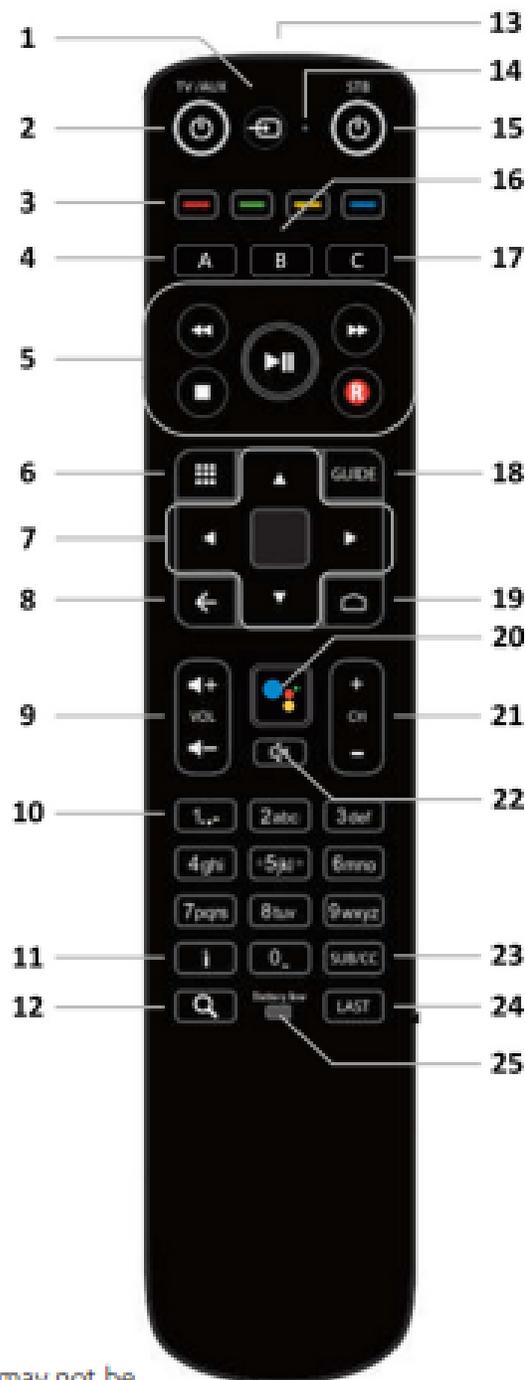


- 1** On/Off button
- 2** Indicator light
 - **Blue**: On
 - **Red**: Standby
- 3** Infrared sensor
- 4** Internet connection indicator
 - **No light**: Not connected to Internet
 - **Blue**: Connected to Internet
- 5** Ethernet port
- 6** Analogical audio/video output (**cable not provided**)
- 7** HDMI cable output (**cable provided**)
- 8** 5V 2A power supply
- 9** SIM card port on the side (**optional**)
- 10** USB port on the side (**non-activated**)
- 11** USB port on the side (**non-activated**)

Your voice remote control

1. Remote control layout

- 1 TV input source select
- 2 TV/AUX power/standby
- 3 Color navigation
- 4 'A' button
- 5 Set-top box (STB) PVR transport
- 6 Apps
- 7 Navigation and OK
- 8 Back
- 9 Volume up and down
- 10 Channel select and text entry
- 11 Information
- 12 Search
- 13 Infra-red (IR) window
- 14 Microphone
- 15 STB power/standby
- 16 'B' button
- 17 'C' button
- 18 Electronic Program Guide
- 19 Home
- 20 Voice control
- 21 Channel/Page up and down
- 22 Mute
- 23 Subtitles/closed captions
- 24 Last channel recall
- 25 Low battery warning LED



Note: Some functionality (e.g. PVR) may not be available on specific models of set-top box (STB), also functionality may vary with the TV service delivered by your service provider.

NOTE Some features may not be available.

Step 1

Connecting your digital set-top box

Your Amino Kamai 7B digital set-top box must be connected to a TV for you to use it. It can also be connected to an audio/video amplifier or a home theatre system.



WARNING!

Before connecting or disconnecting a cable, turn off all system components (TV, audio/video amplifier, etc.) and disconnect their power supply.

1 Connecting your digital decoder to your television

Your Amigo 7X decoder audio and video settings can be connected to your television in two ways, using the analogical video/audio output (cable not provided) or the HDMI cable for better image and sound quality (recommended connection).



Connecting your digital set-top box

2 Connecting your digital decoder to an audio/video amplifier (optional)

You may also connect your Amigo 7X decoder to an audio/video amplifier or a home theatre system if desired.

With the help of an HDMI cable, connect the Amigo 7X decoder HDMI output with your audio/video amplifier or home theatre system HDMI input (see your audio/video amplifier or home theatre system user guide for more information).

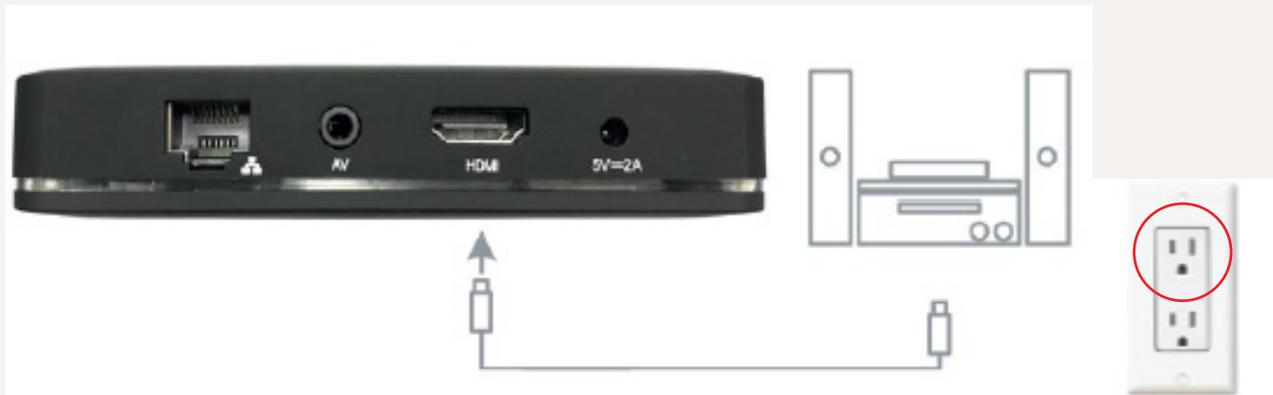


3 Connecting your digital decoder to a power supply

WARNING!



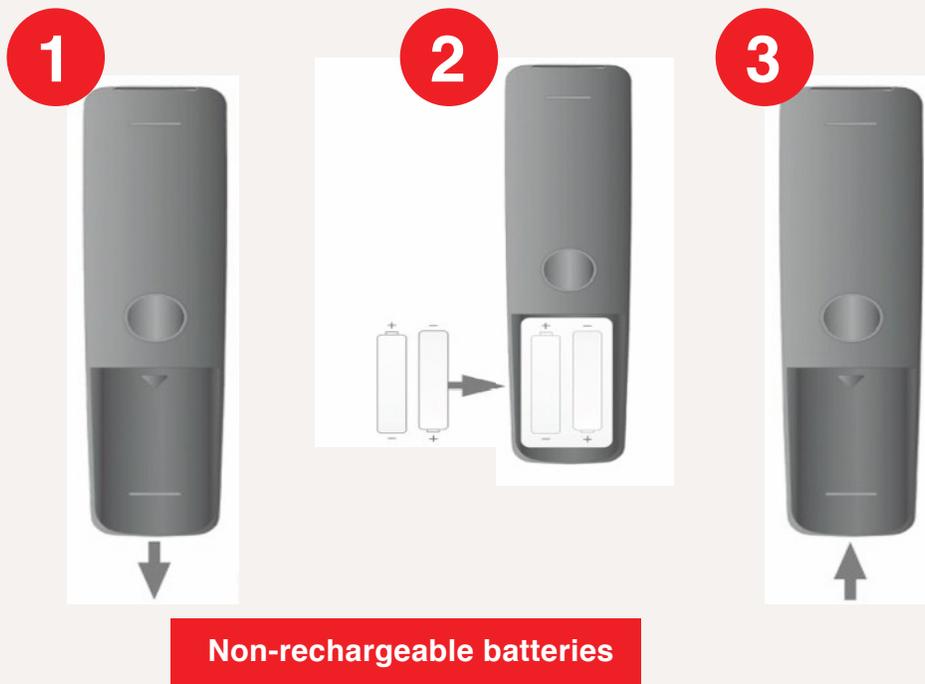
Use the Amigo 7X decoder only with the power adapter provided. Connect the decoder directly to an electrical outlet or power bar as needed. **Never use an extension cord.**



Step 2

Inserting batteries into the remote control

- 1 Open the battery compartment by pressing on the cover and sliding it downward.
- 2 Insert the batteries by matching the + and - symbols on the batteries with those inside the compartment.
- 3 Slide the cover upward until you hear a click.



Step 3

Pairing your remote control with your digital decoder (initial activation)

You must first pair your Amigo 7X digital decoder with your Maxi_V1 remote control.

NOTE Your remote control can be connected to only one digital decoder at a time.

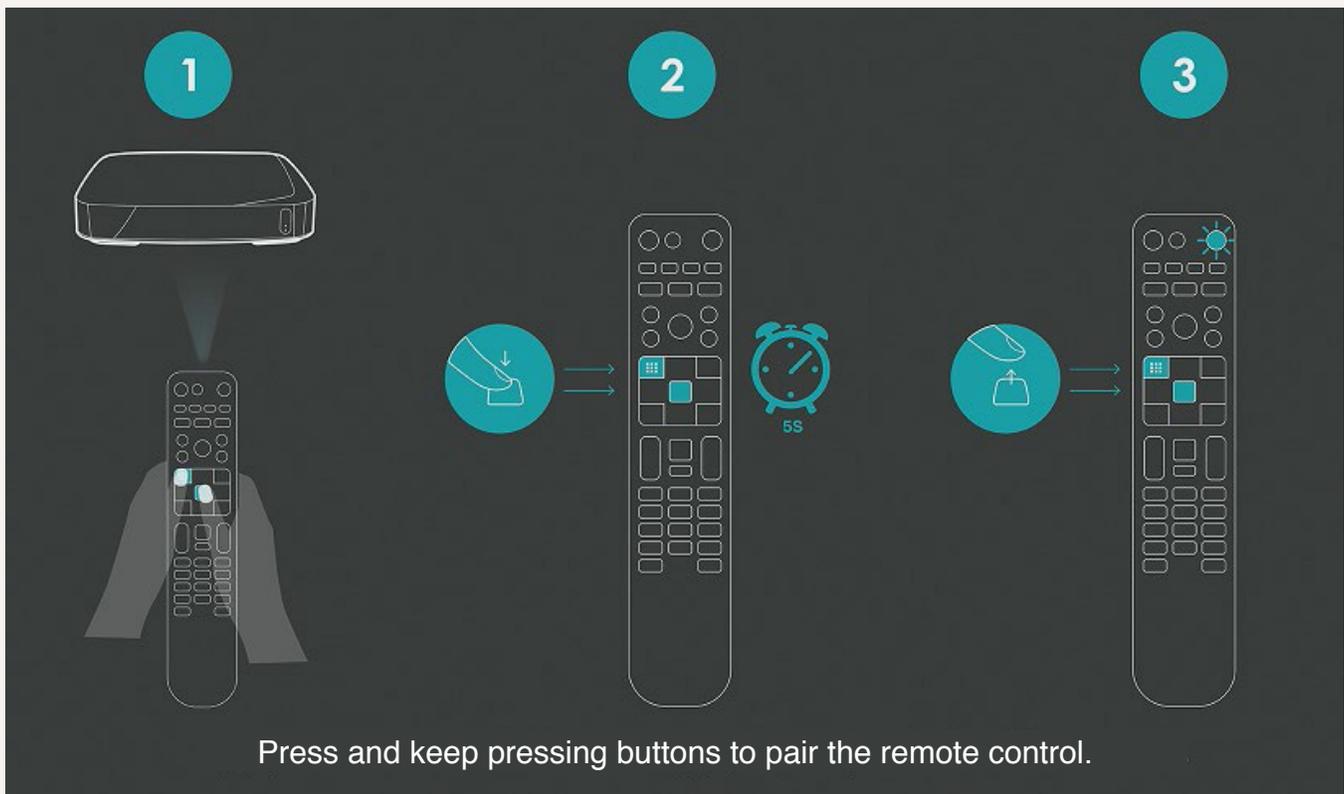
Follow the pairing instructions on your television screen if they appear. Otherwise, follow the instructions in this guide.

Before pairing

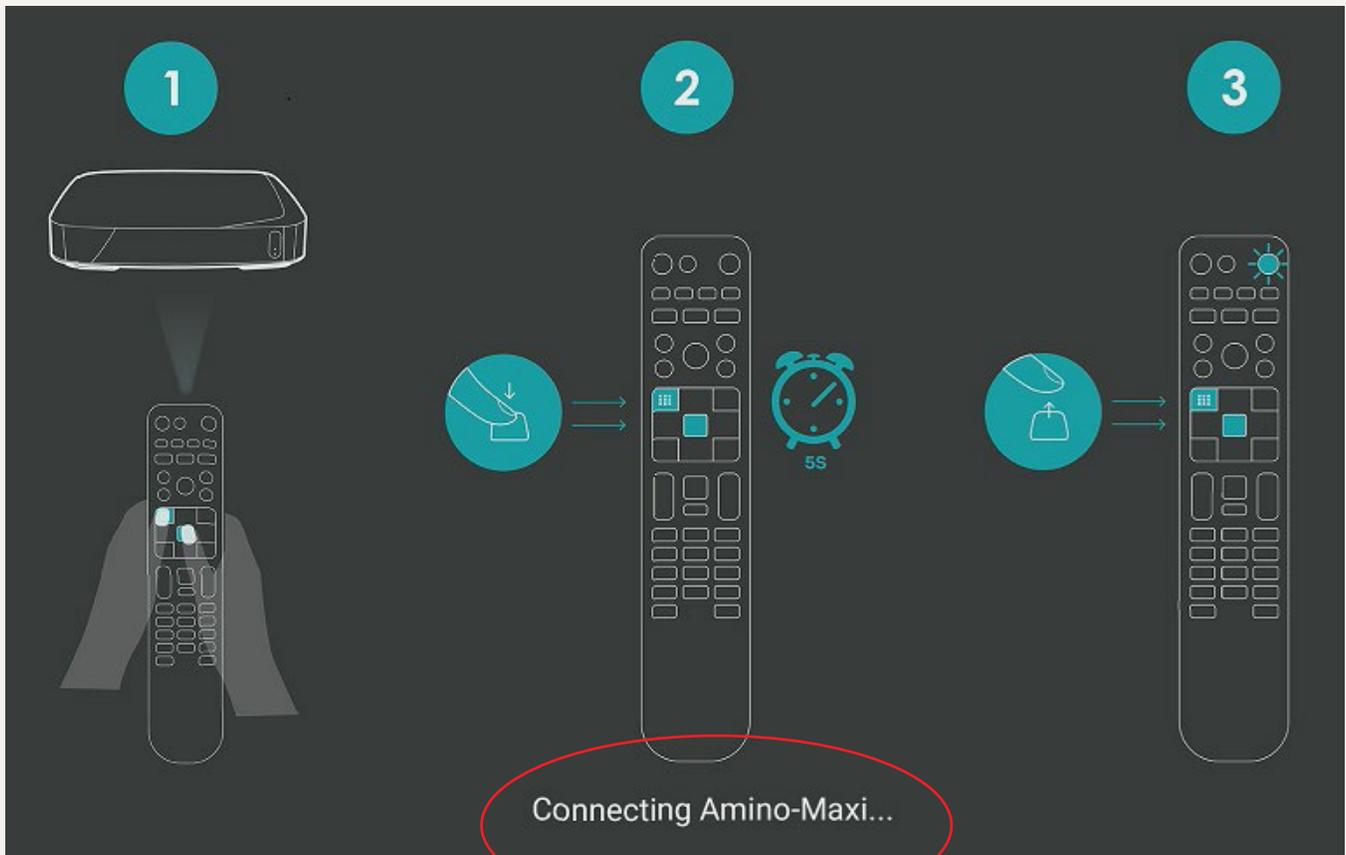
- Ensure the digital decoder is on
- Ensure the selected input source matches the digital decoder output (for example, HDMI1)

NOTE To find out how to change your television's input source, consult your user guide.

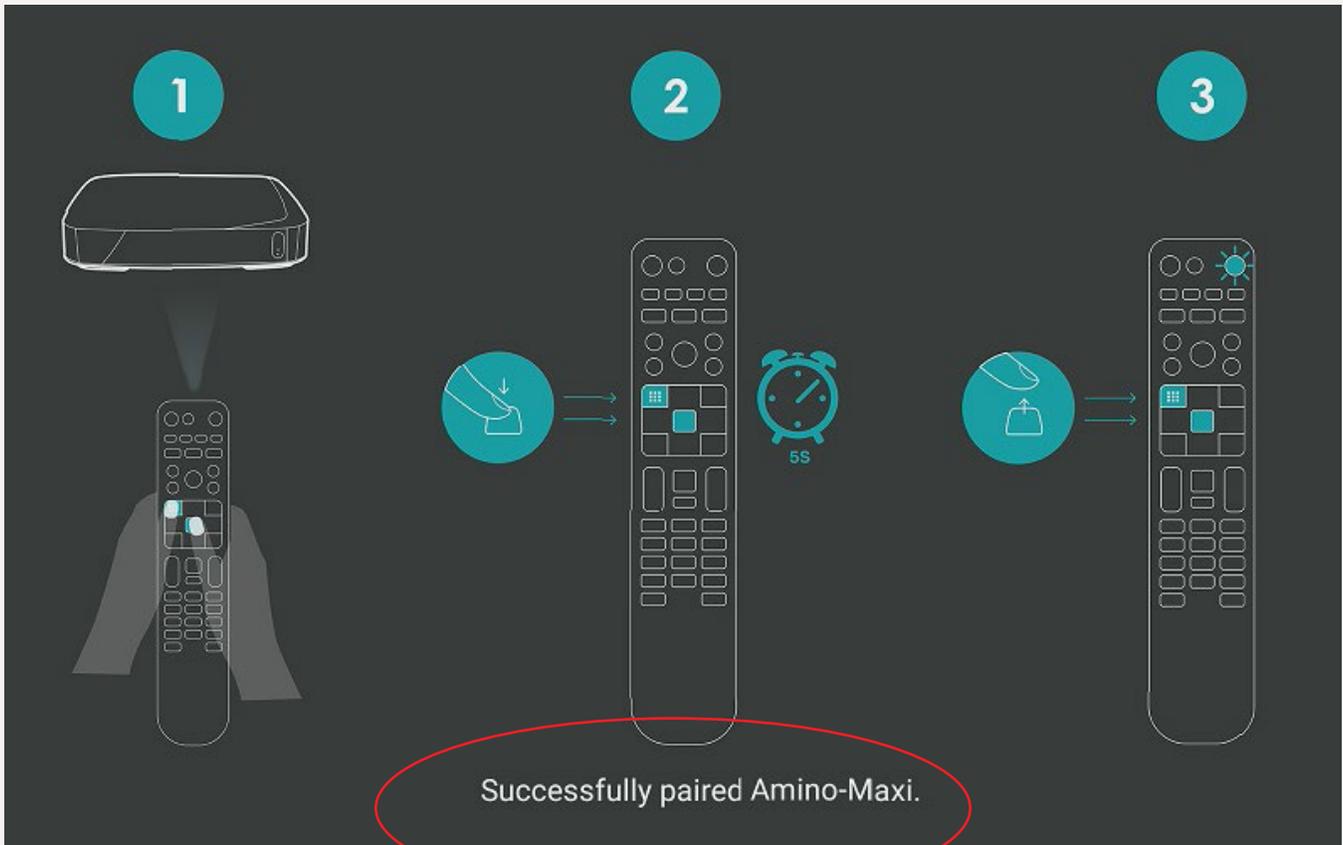
-
- 1 Press the  buttons simultaneously. When the  button is on, release the two buttons.



-
- The  button will flash once to confirm that pairing was successful.
 - “Connecting Amigo-Maxi” will appear at the bottom of your television screen once both buttons have been released.



4 “Successfully paired Amino-Maxi” will appear at the bottom of your television screen once connection has been made.



Step 4

Connecting your digital decoder to your Wi-Fi network

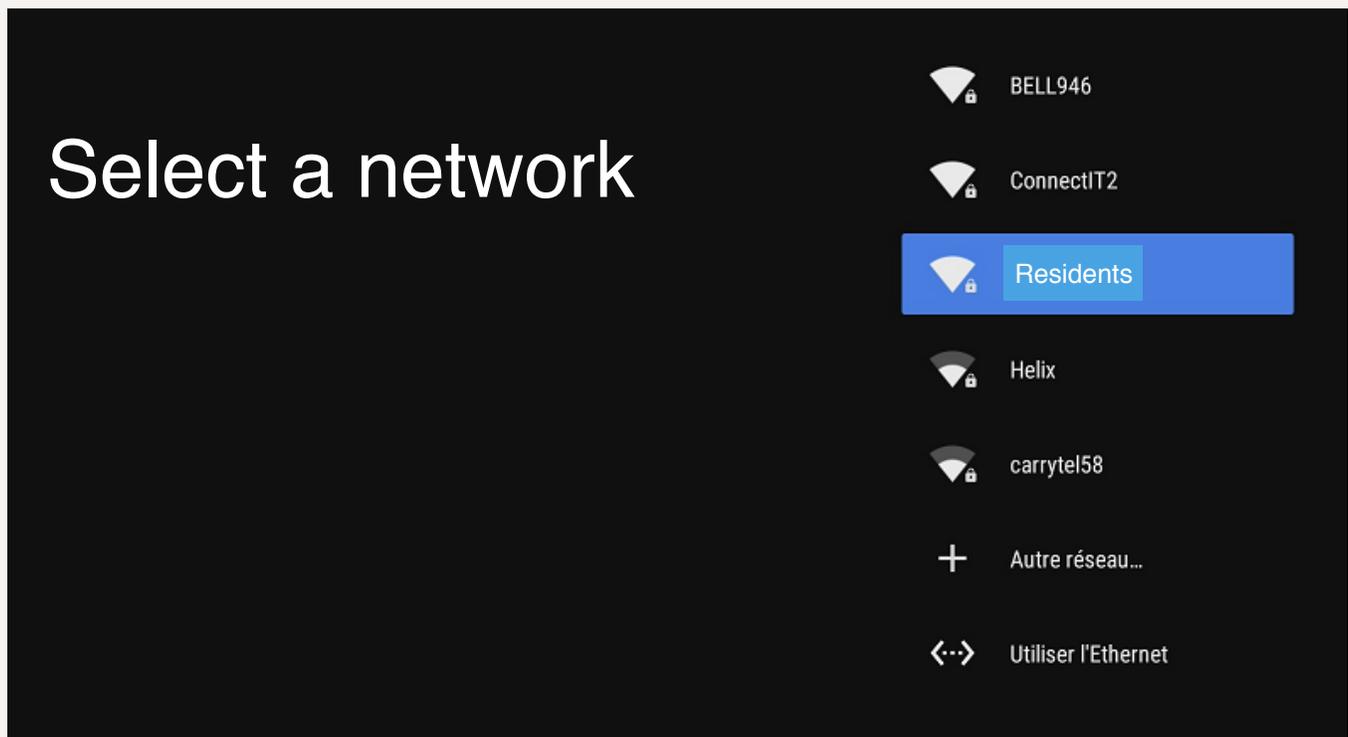
Your digital decoder must be connected to your Wi-Fi network before use (see Wi-Fi guide)

NOTE To connect your digital decoder to your Wi-Fi network, it must be in normal operation mode and paired with your remote control.

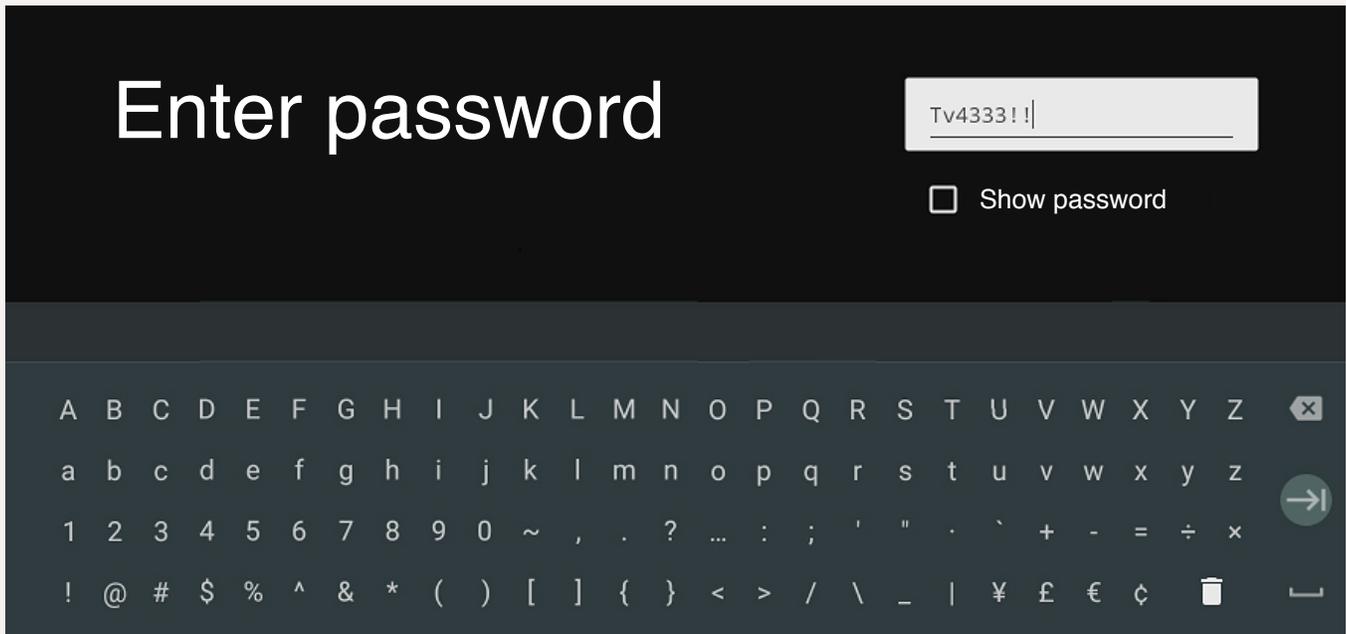
Our qualified technicians will carry out this step when your Amigo 7X decoder is being set up.

Connecting your digital decoder to your Wi-Fi network

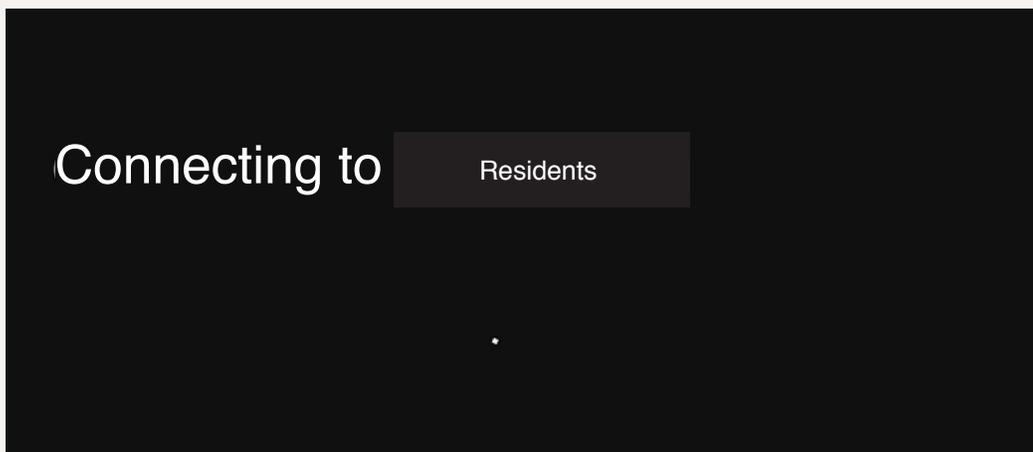
- 1 Use the   arrows on your remote control to select the Wi-Fi Residents network  (see the Wi-Fi guide). Press the  button to confirm.



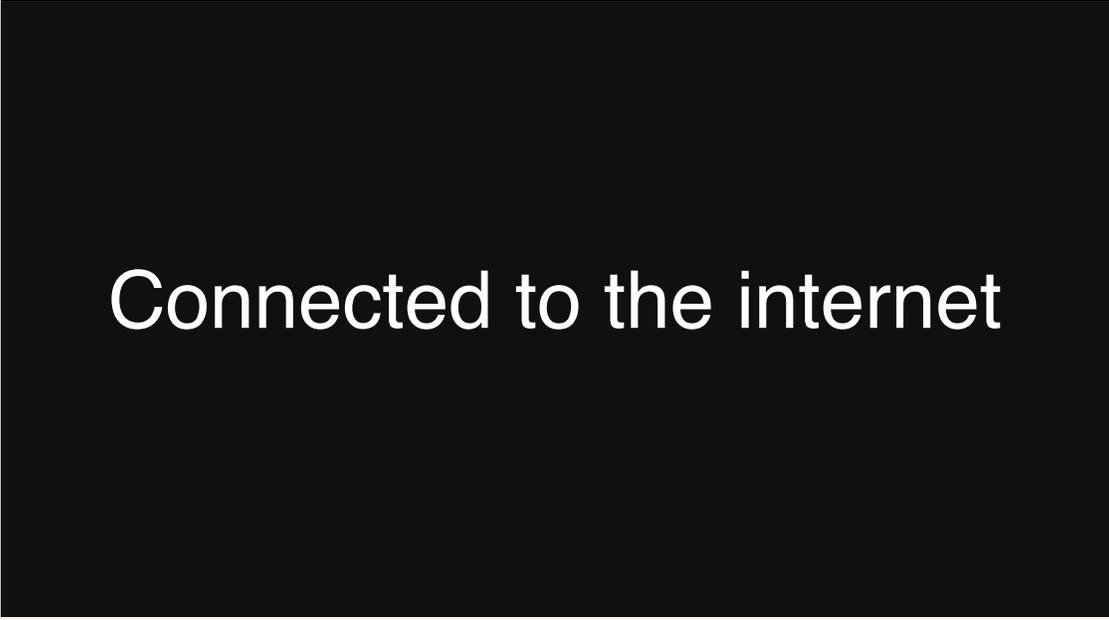
-
- 2 Enter your password with the online alphanumeric keypad. Using the remote control arrows, select the password characters that appear in the text box. Use the same procedure to enter each password character. Select  and press the  button once you have finished entering your password. **You may select the “Hide password” box to hide characters.**



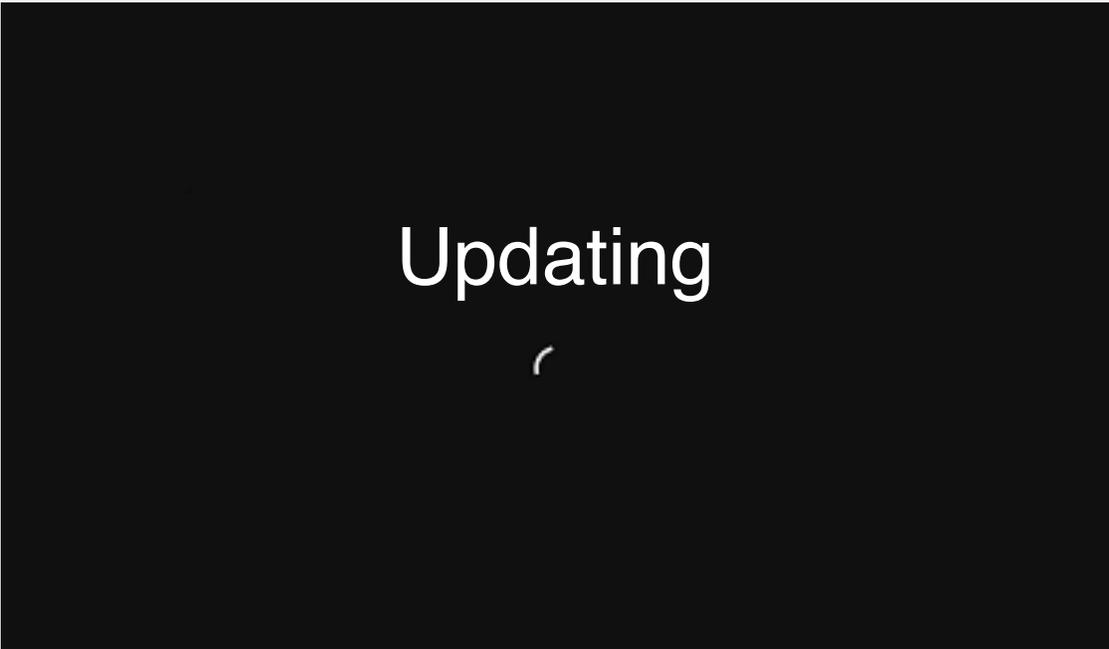
The next screen will indicate that connection is in progress.



-
- 3 Once connected, your digital decoder will be automatically updated with the most recent software.



Connected to the internet



Updating

Step 5

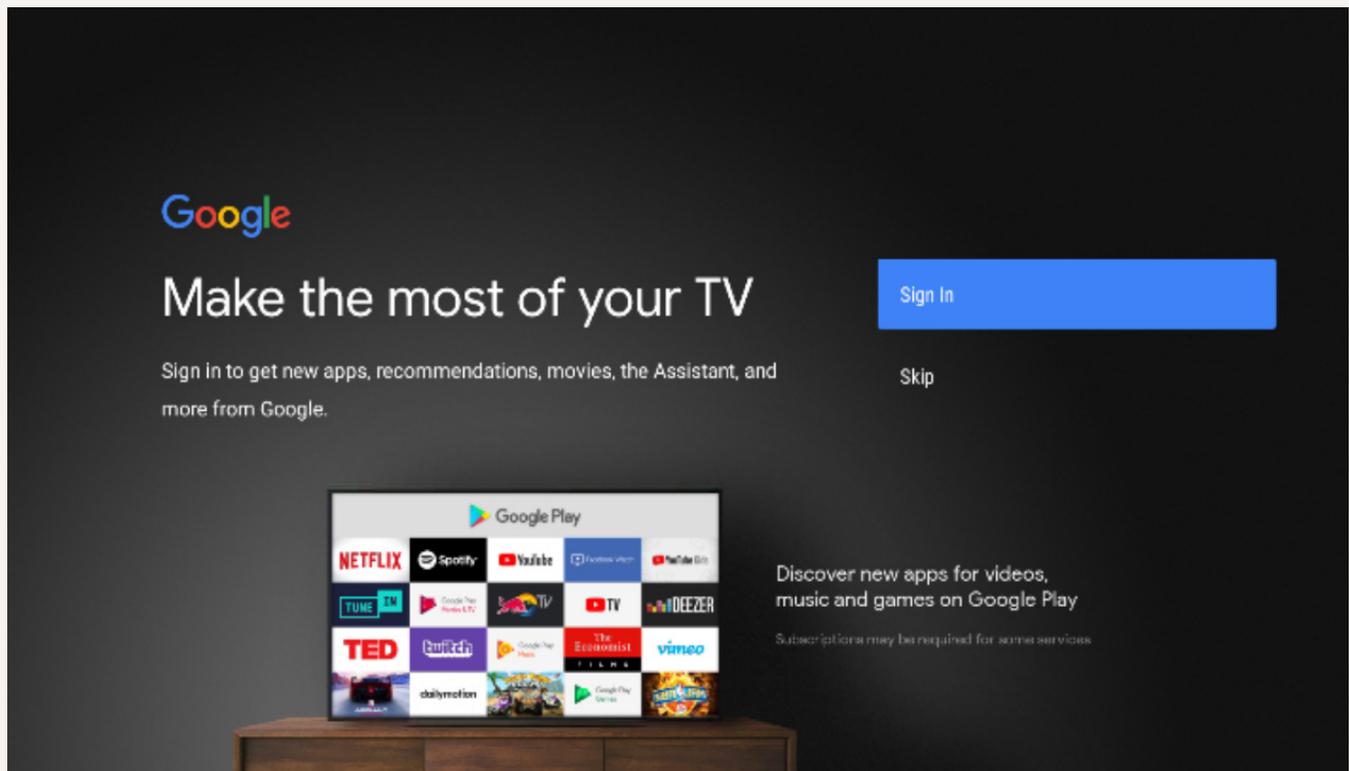
Make the most of your Amigo 7X

Enjoy millions of the latest Android applications, games, music, books, magazines, and much more.

NOTE The Play Store application is preinstalled on Amigo 7X, taking over Google Play.

Applications are available on Google Play for free or at a cost.

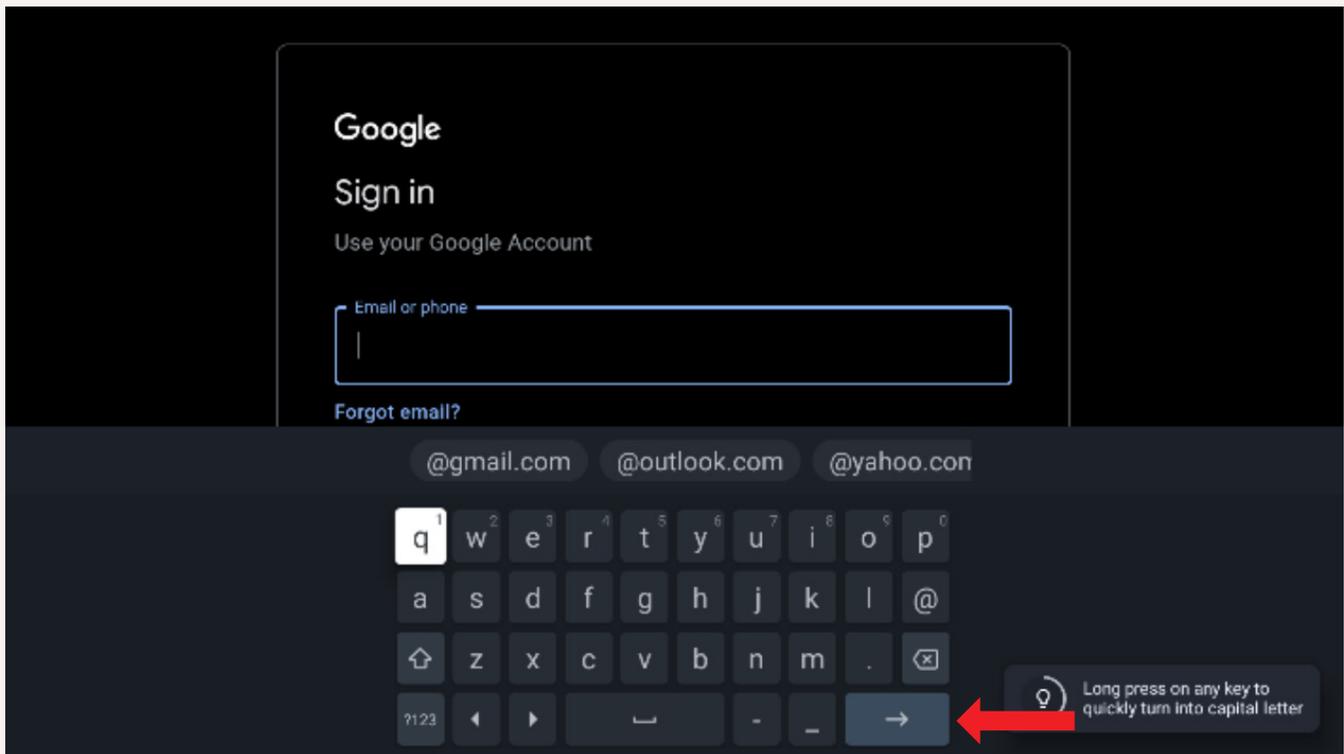
To download and purchase items in the Google Play application, you must add a Google account to your Amigo 7X.



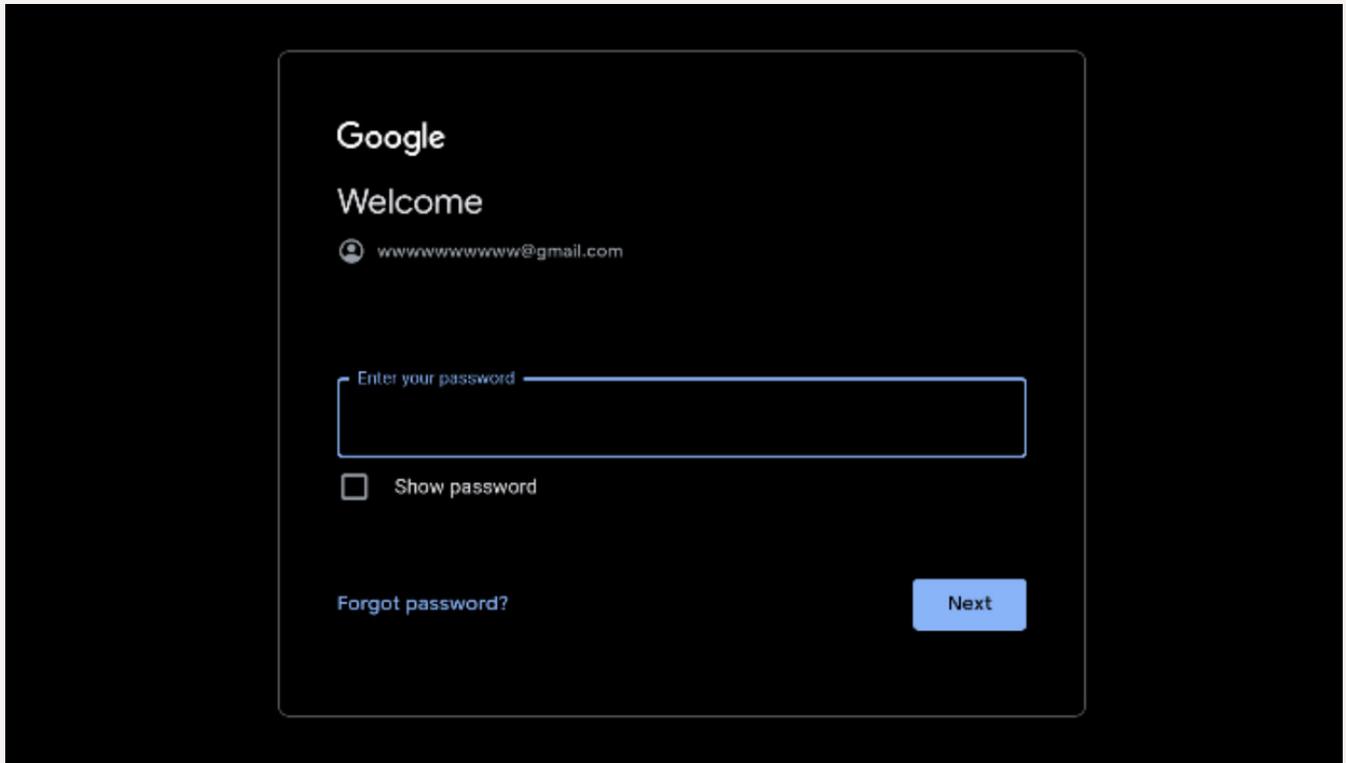
1 You must have a Google account to access the Google Play application.

Enter your email address or telephone number with the alphanumeric keypad.

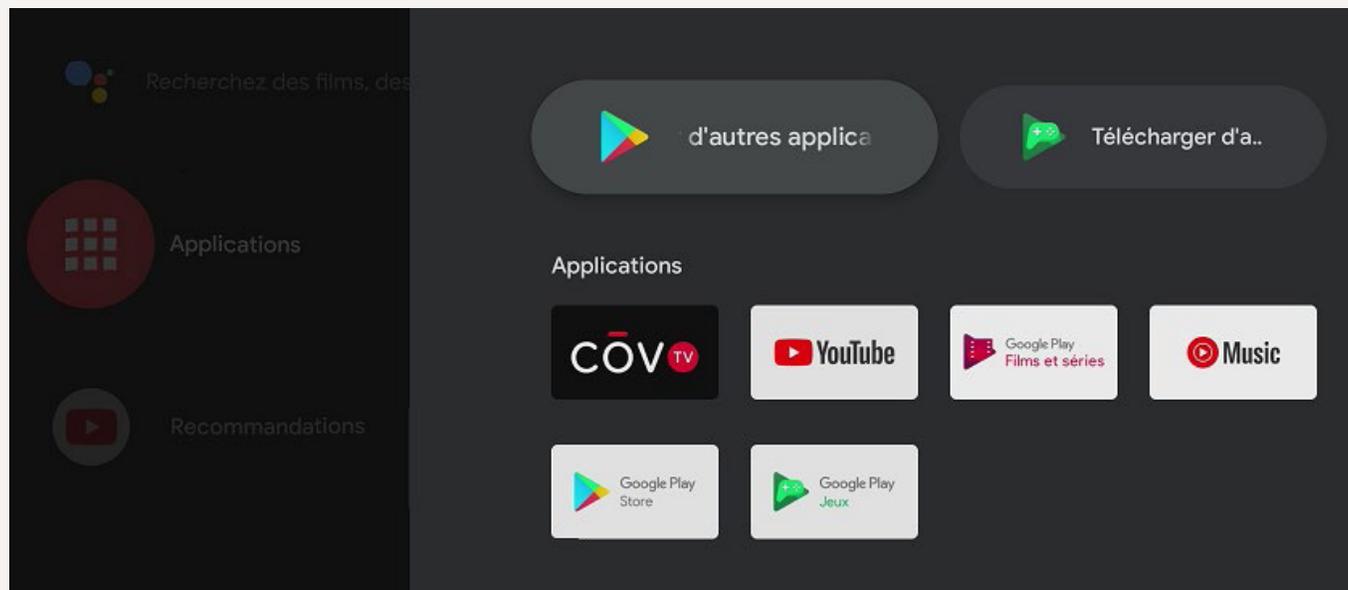
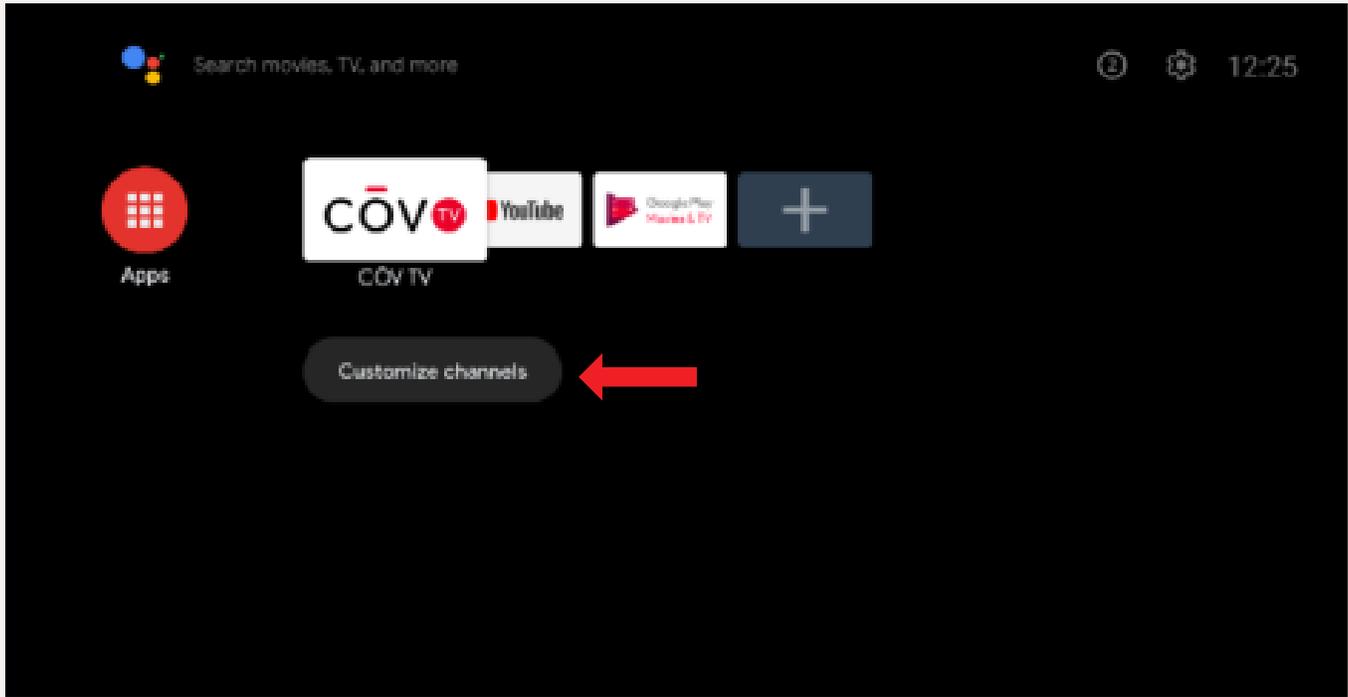
Using ▲ ▼ , select → and press OK 



2 Once your email address has been accepted, enter your Google account password and press “Next.”



3 The screen below enables you to select applications that interest you. If the applications do not appear, select  with   and select OK  with your Maxi_V1 remote control.

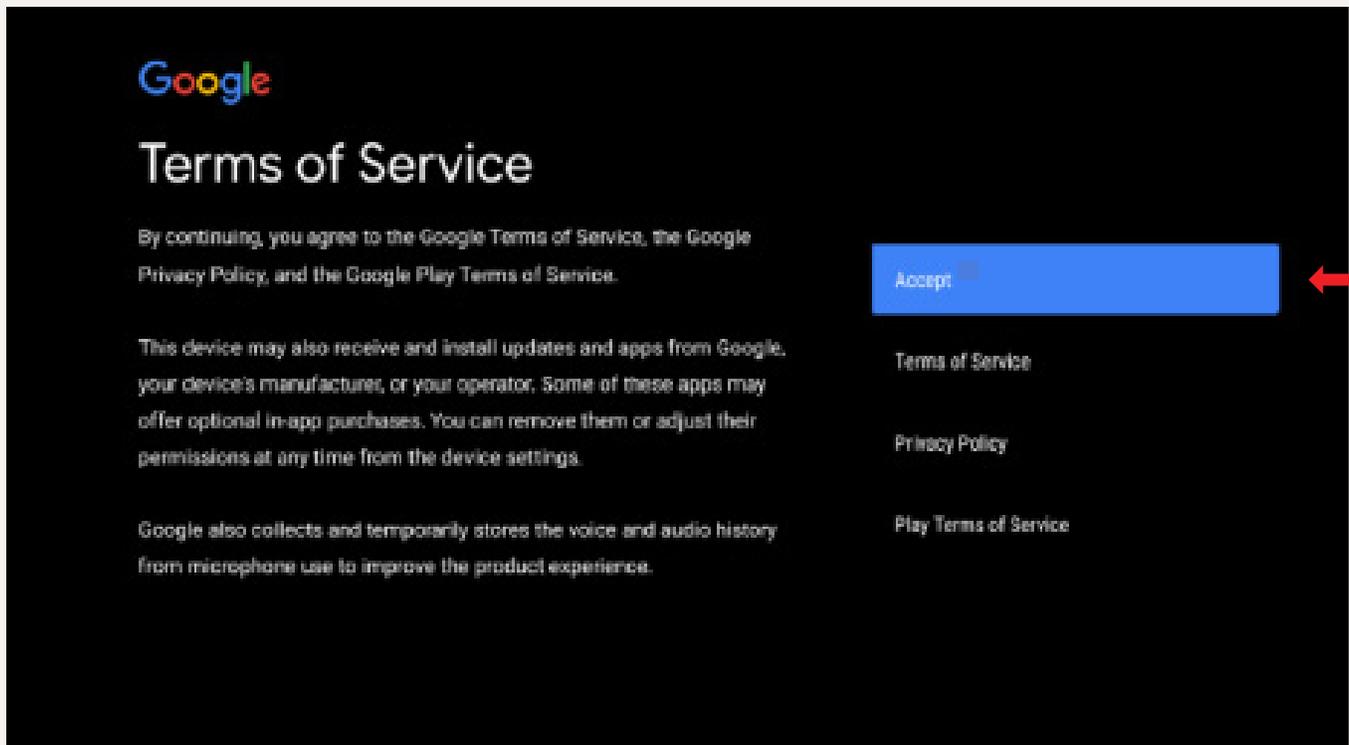


You can now add the application(s) that interest(s) you in the Amigo 7X home menu. In our case, let us choose 

Step 6

Terms of use

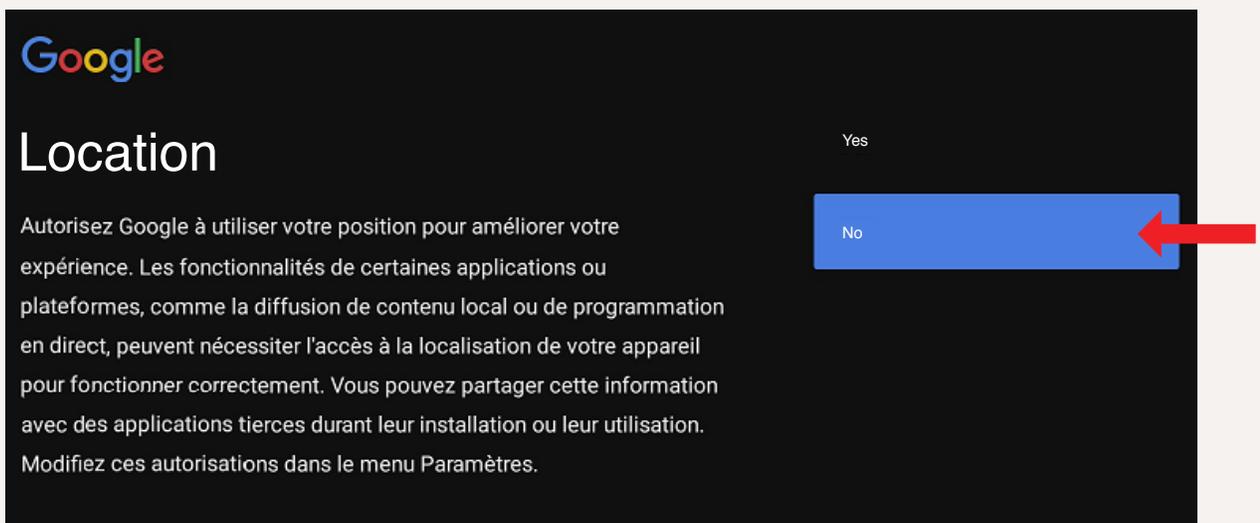
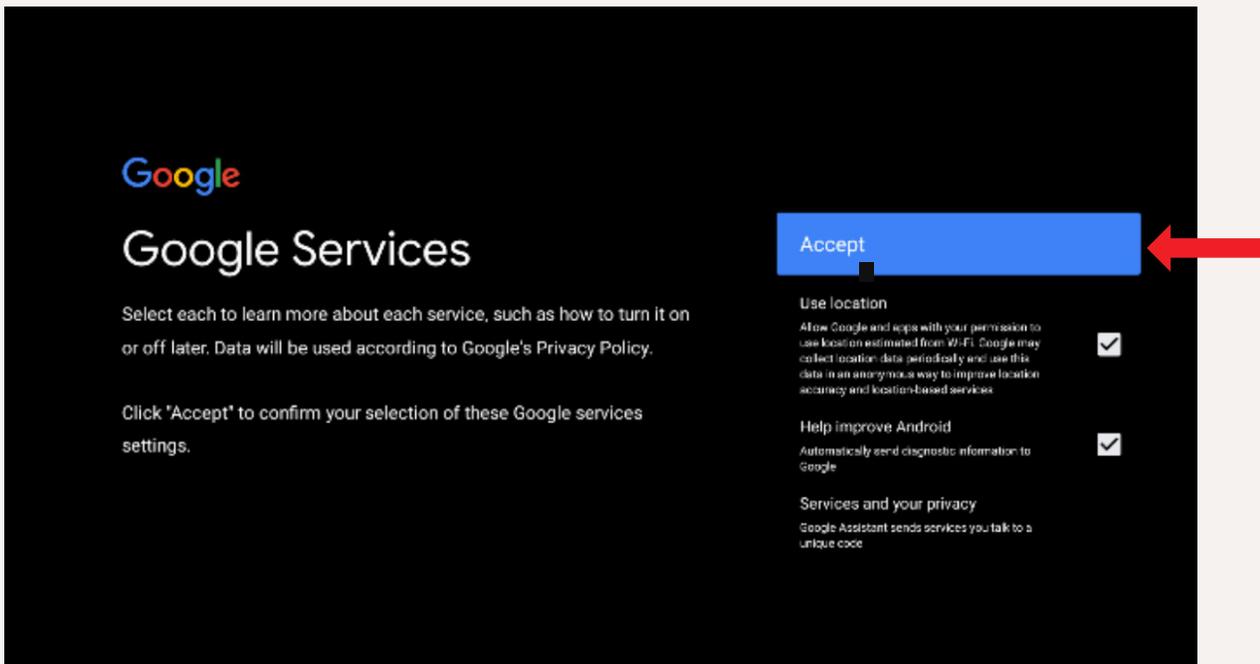
After updating, the screen below will appear on your television. Read the terms of use, select “Accept” using the   , and press  on your remote control.



2 Location

When this screen appears on your television, read the terms of use, select “Yes” or “No” with the ▲ ▼ , and press OK on your remote control.

Your choice does not impact the “COV TV” application.



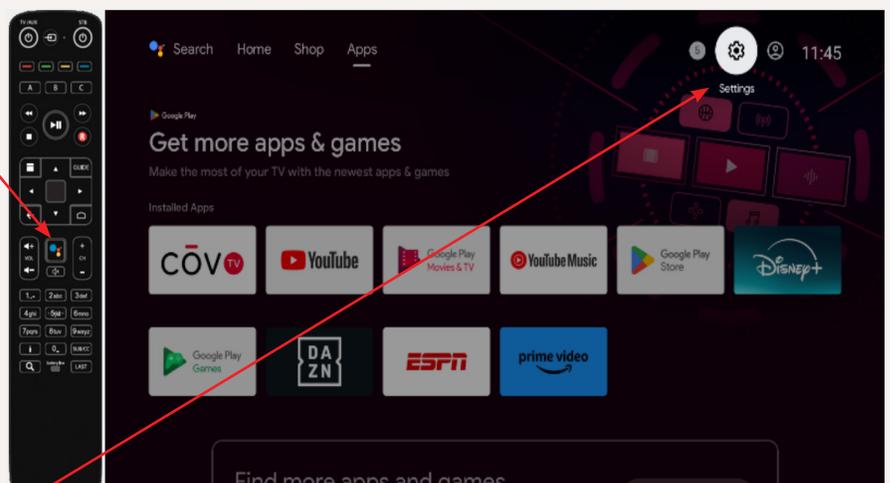
Step 7

Pairing your remote control with your TV (optional)

Your remote control can also be programmed to control certain functions on your TV. Once your remote control is paired with your TV, you can use the , ,  and  buttons to control your TV.

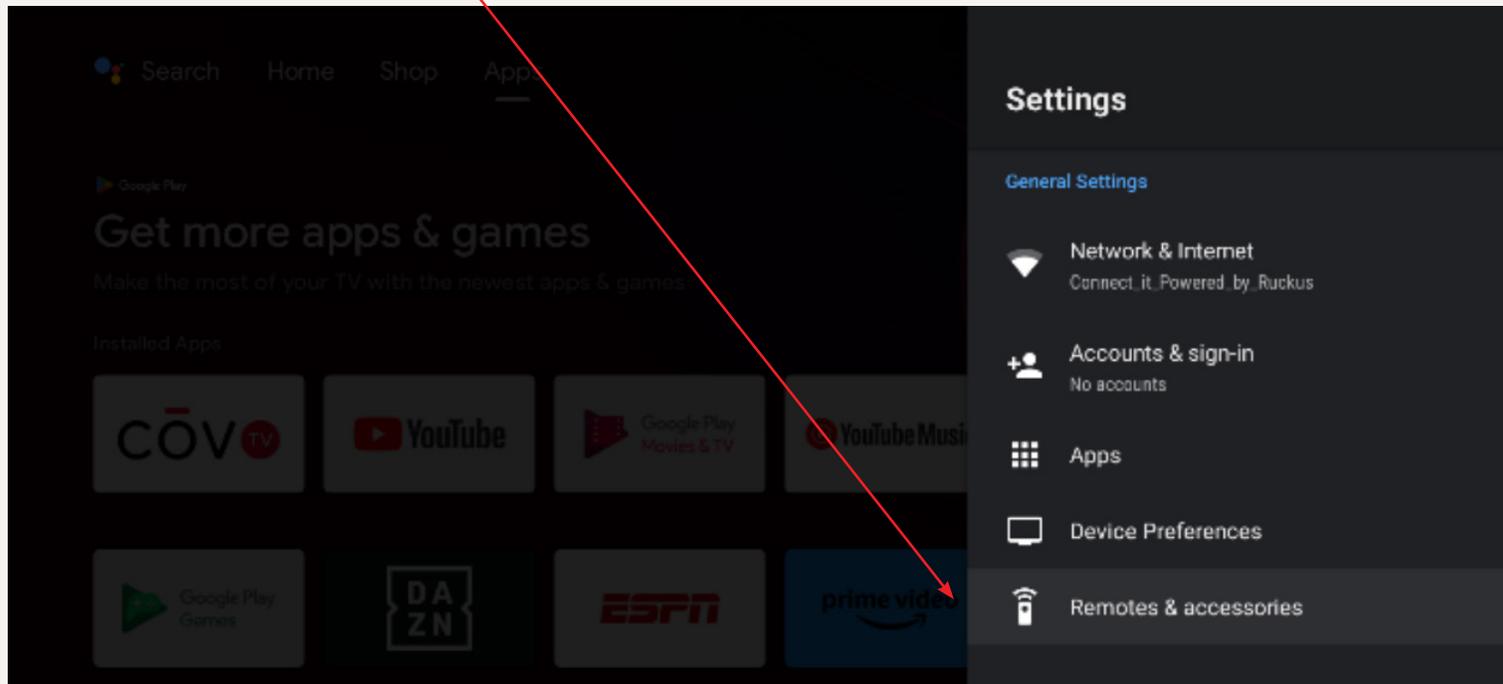
Ensure your television and Amigo 7X digital decoder are on.

Firstly select and press on home button on remote

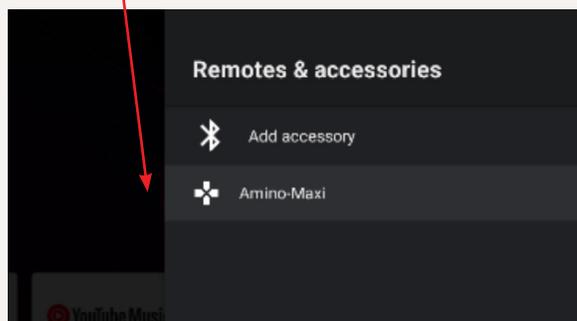


Second select setting button on remote - ok

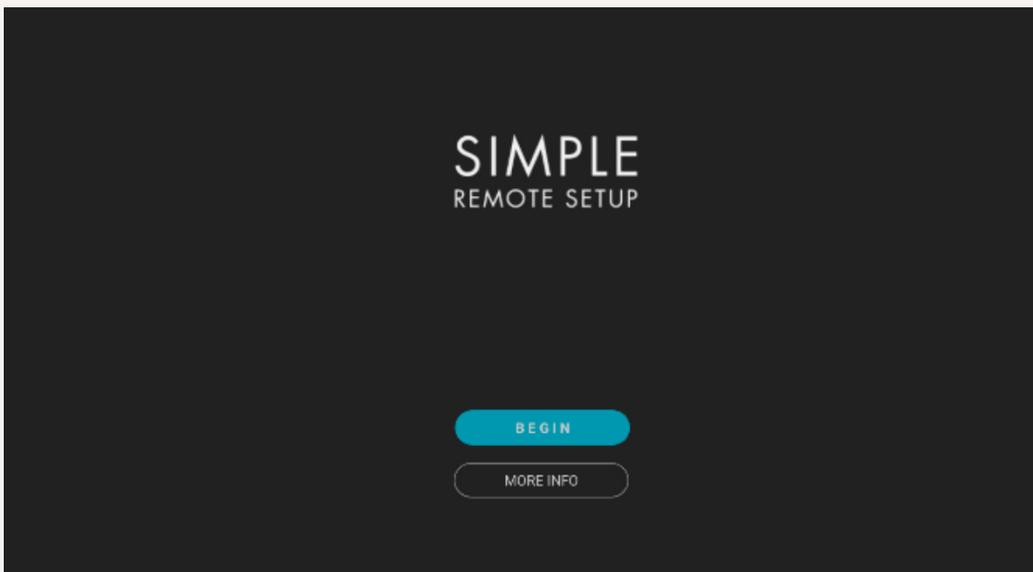
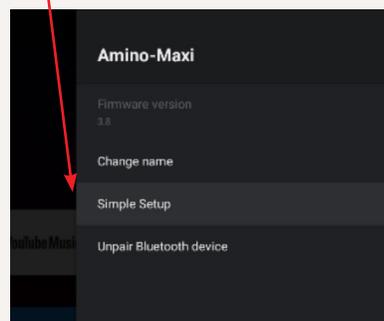
Select "Remotes & accessories" - press ok



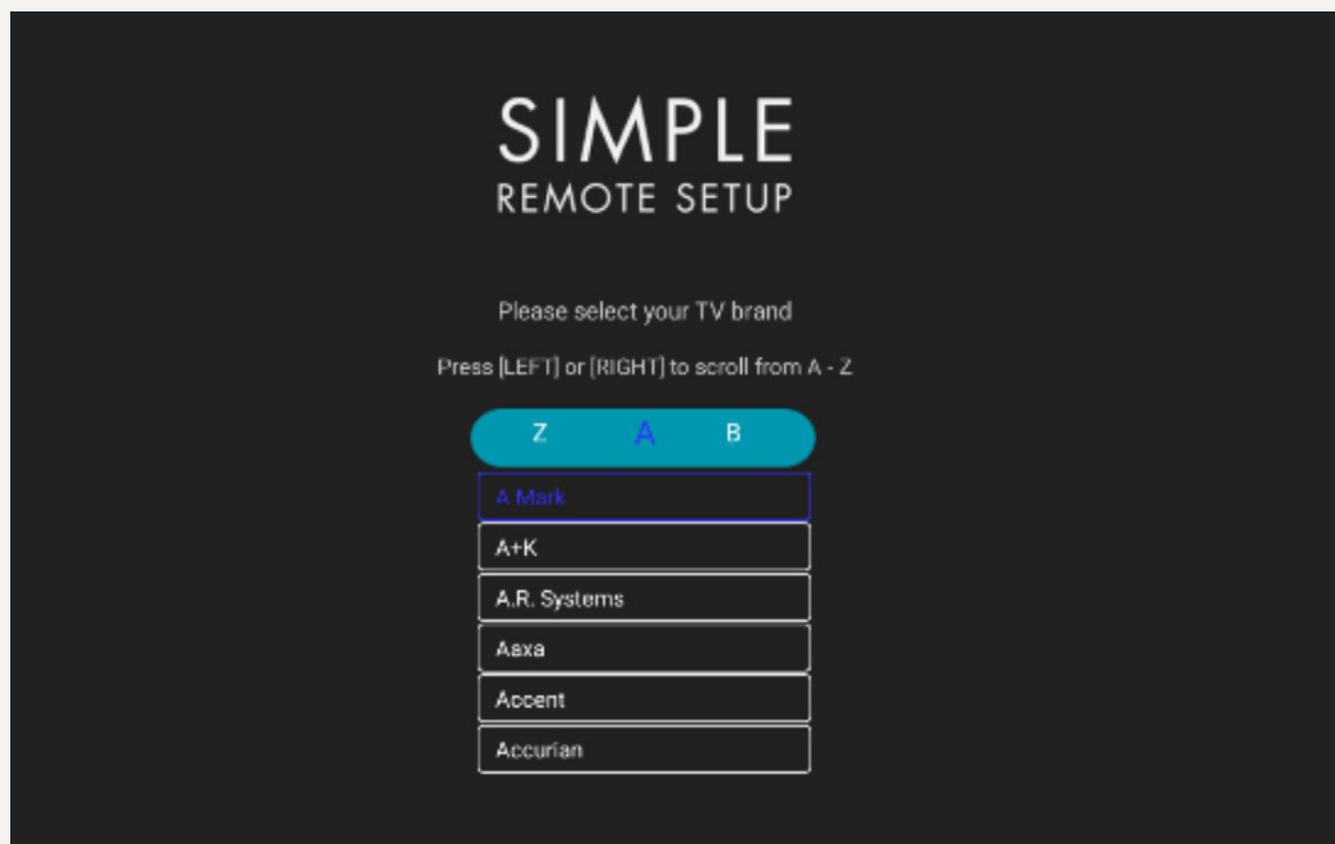
Then "Amino -Maxi"



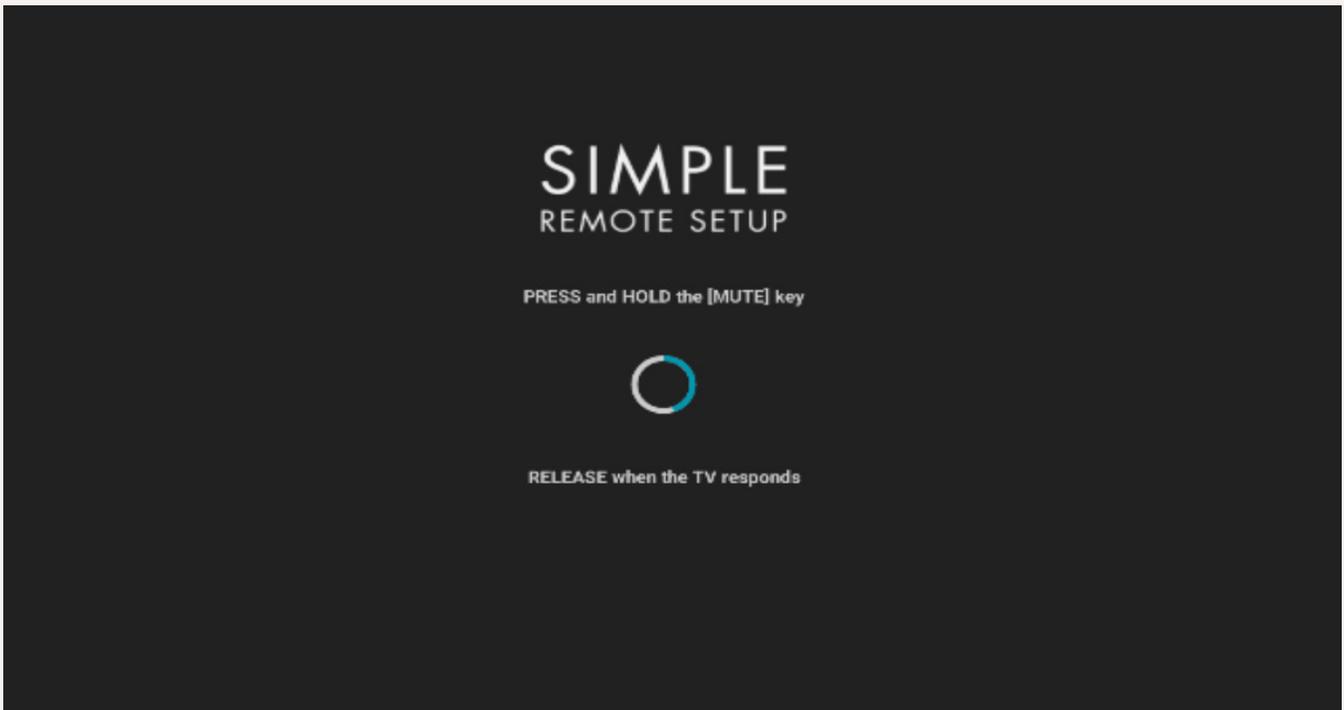
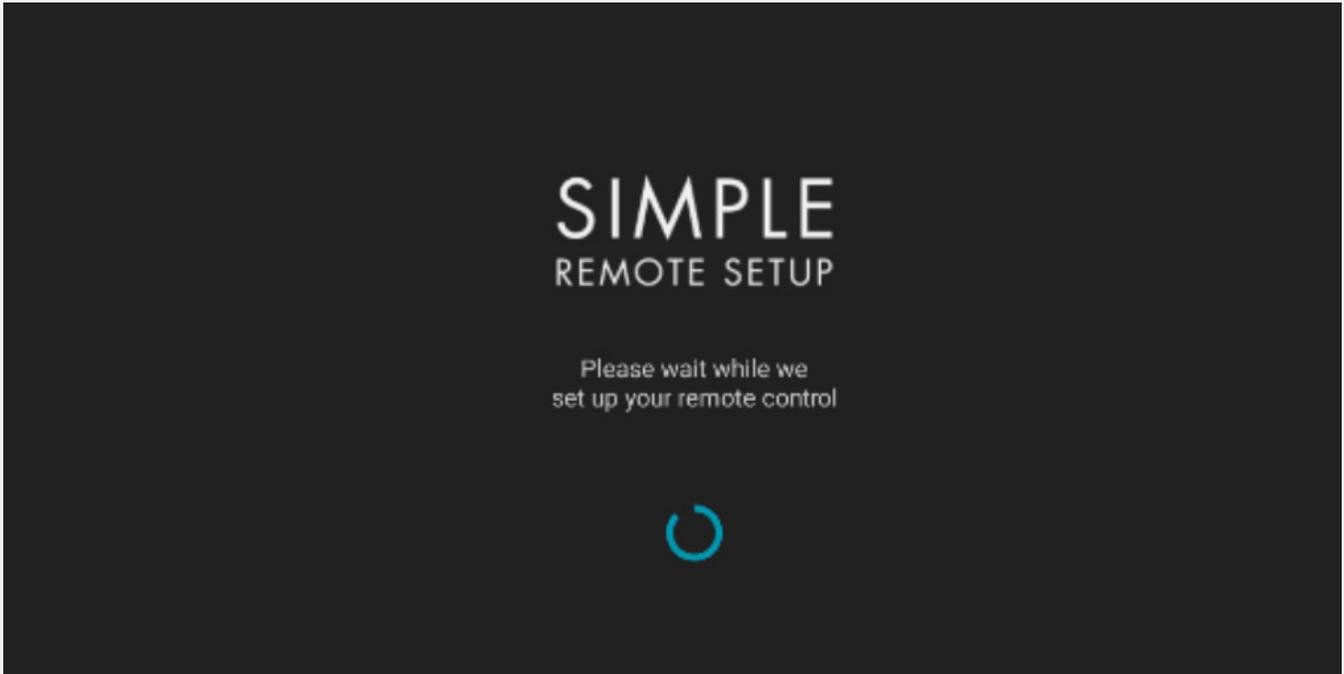
Next select "Simple Setup"



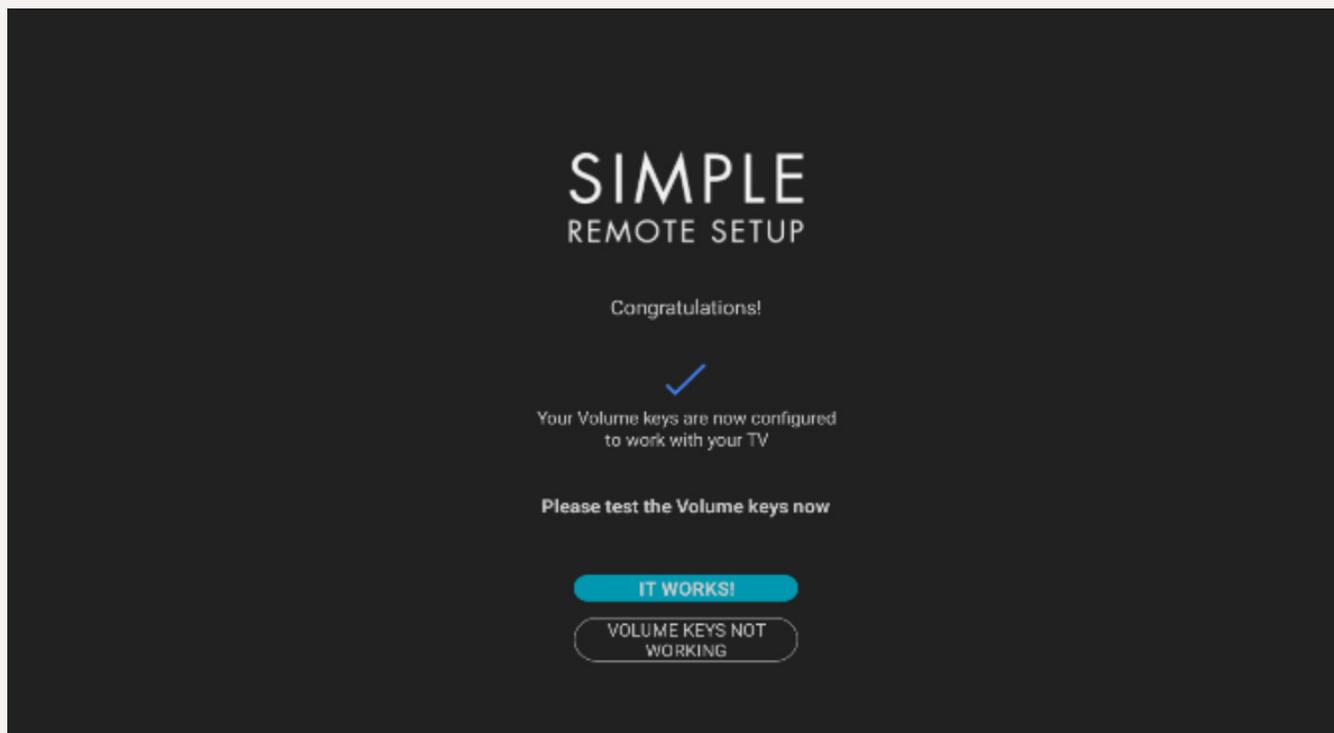
2 Using the left/right buttons on your Maxi_V1 remote control, select the first letter of your television brand. Using the up/down buttons, select your brand and press OK on your Maxi_V1 remote control.



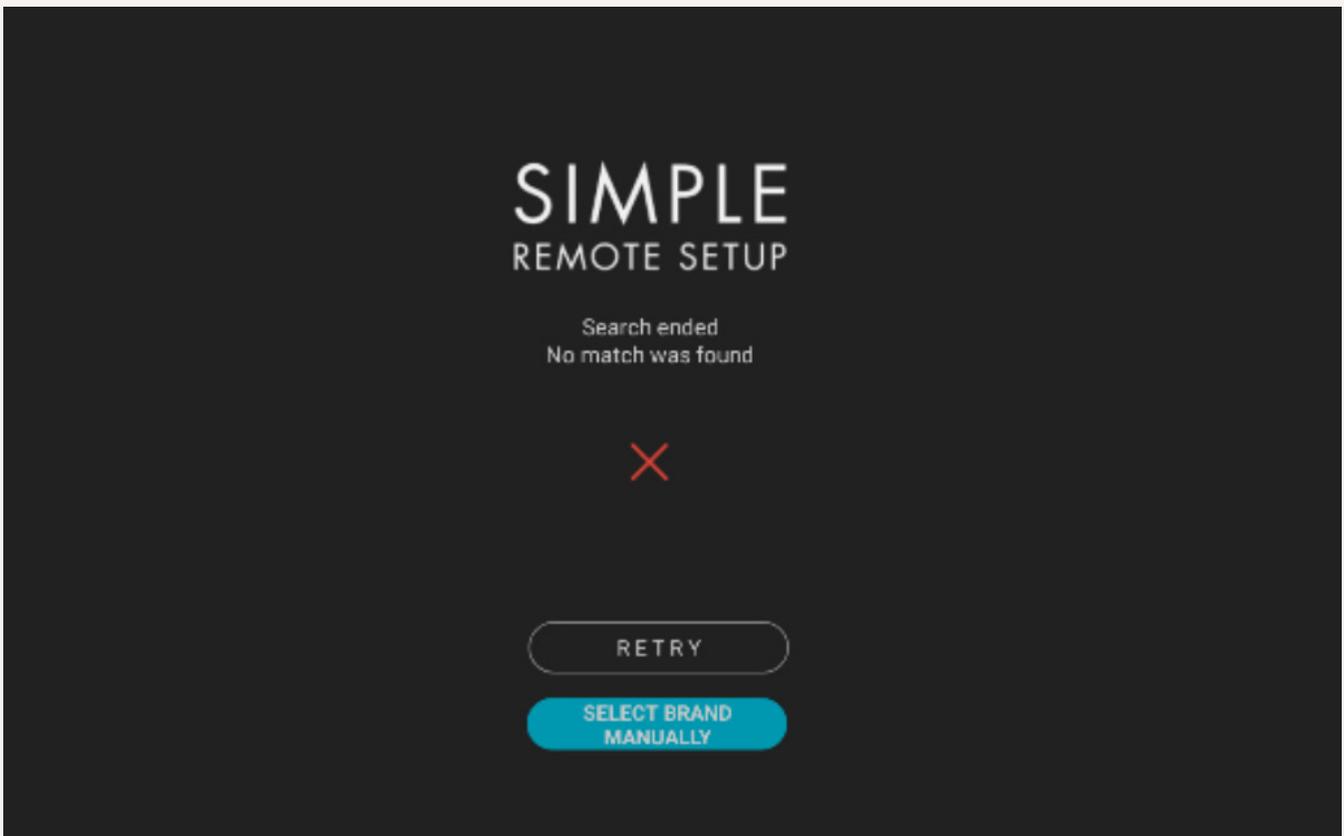
3 Keep pressing the  while your Maxi_V1 remote control is looking for your television code. Release the button once you no longer hear any sound on the television.



Once you have released the  , test the volume. The test will appear on your television screen to inform you that Maxi_V1 programming with your television was successful. You can press OK on the “**It’s working**” tab at the bottom of your television screen.



4 If the “Unrecognizable device” message appears at the bottom of your screen, press the  to return to your Amigo 7X main menu. Program your Maxi_V1 remote control with your television manually.



5 Manual programming

⋮ To put remote control in infrared mode (IM), press  and 3 for at least three seconds. The STB button will flash twice when remote control is in IM mode. If you make a mistake, press STB to abort the procedure; the remote control will return to normal operation. No television brand code will be stored.

- ⋮ Look for the four-number television brand code on this website:
<https://www.amino.tv/wp-content/uploads/2021/02/tv-brand-code-sets-for-willow-oak-birch-mini-maxi-remote>.
- ⋮ Ensure your television is on. The STB need not be on while searching for the brand.
- ⋮ Press 1 and 3 for at least three seconds until the TV/AUX POWER button flashes twice and stays on.
- ⋮ Enter your television brand code. The TV/AUX POWER button will flash when you enter each number.
- ⋮ The STB button will flash once and stay on if successful. If unsuccessful, the TV/AUX POWER button will flash for a long time and the remote control will return to normal operation. No television brand code will be stored.
- ⋮ To ensure the television remote control works, keep pressing the TV/AUX POWER or MUTE button. Release TV/AUX POWER or MUTE when the television is off or muted.
- ⋮ Press Go back  to exit the brand search mode.

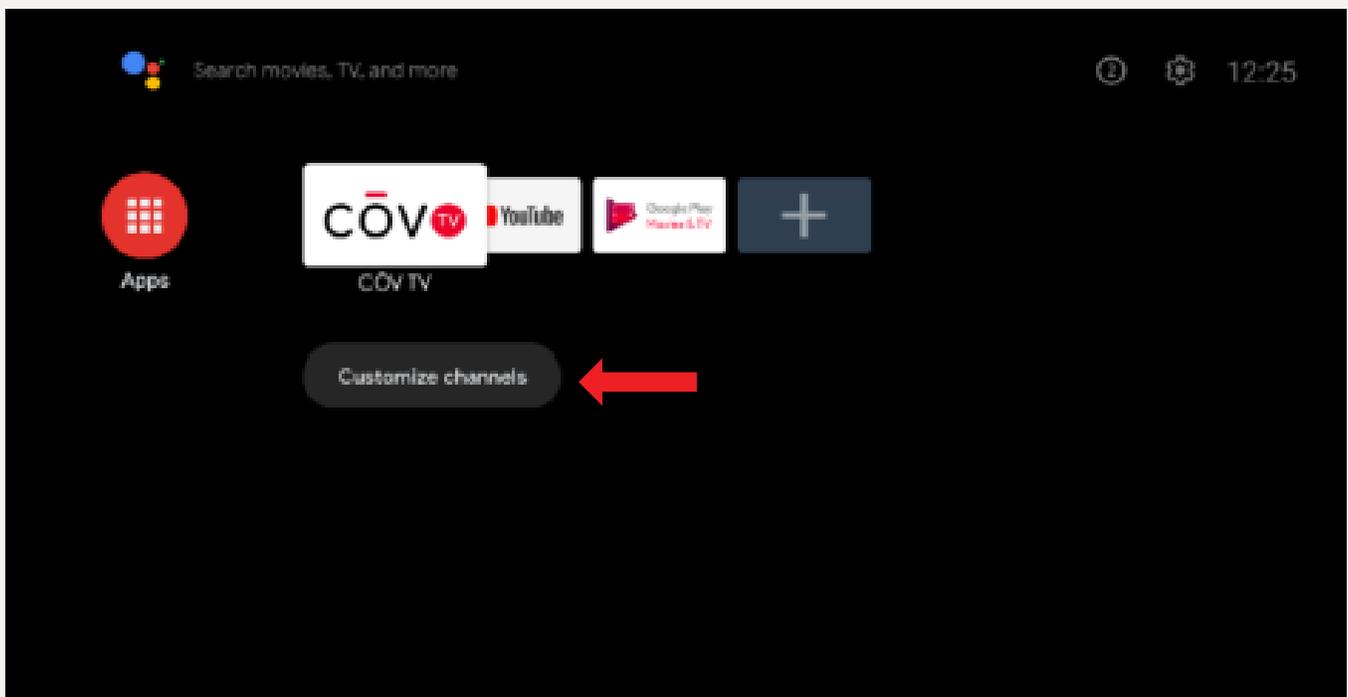
NOTE The remote control must be reprogrammed if you change television brand. Perform the brand search procedure again with your new television brand code.

Programming codes for the most common TV brands

| Brand | Codes |
|------------------|--|
| Haier | 0178, 0698, 0459, 0508, 0860, 0896, 2449, 0433, 0342, 1589 |
| Hisense | 0178, 3014, 3170, 0156, 0208, 0508, 0459, 0753, 0860, 1314 |
| Hitachi | 1643, 1576, 1163, 0459, 0108, 0156, 0178, 0508, 0634, 2215 |
| Insignia | 1810, 0171, 1204, 0178, 1564, 1326 |
| JVC | 0653, 1818, 0379, 0508, 0650, 0731, 1074, 0079, 0033, 0713 |
| LG | 0178, 0459, 0108, 0698, 0714, 1681, 0741, 0099, 0492, 0220, 0653, 0376, 0160, 0701, 0666 |
| NEC | 0156, 0178, 0508, 0653, 1797, 0459, 0658, 0713, 0356, 0105, 0103, 0796, 1852, 0376, 1709 |
| Panasonic | 0650, 0459, 0108, 0208, 0226, 0508, 0896, 0171, 1260, 0033 |
| Pioneer | 1260, 0459, 0512, 0698, 0650, 0504, 0741, 3084, 0153, 0199, 0653, 0357, 1048, 1086, 0486 |
| RCA | 0000, 0178, 0560, 0618, 0625, 0753, 1447, 0459, 2403, 2429, 0208, 0818, 1260 |
| Samsung | 0618, 0459, 0156, 0178, 0208, 0226, 0650, 0508, 0157, 0018, 0293, 0160, 0200, 0741, 0251 |
| Sanyo | 1142, 1117, 1116, 0108, 0156, 0208, 0508, 0459, 1276, 1507 |

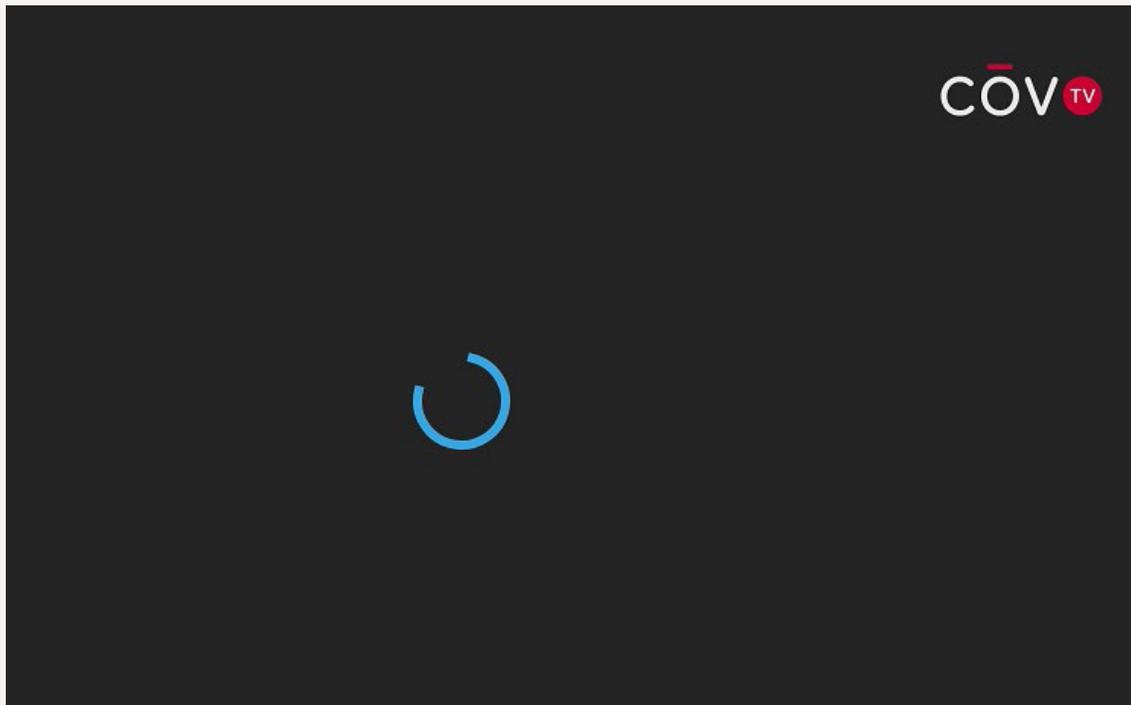
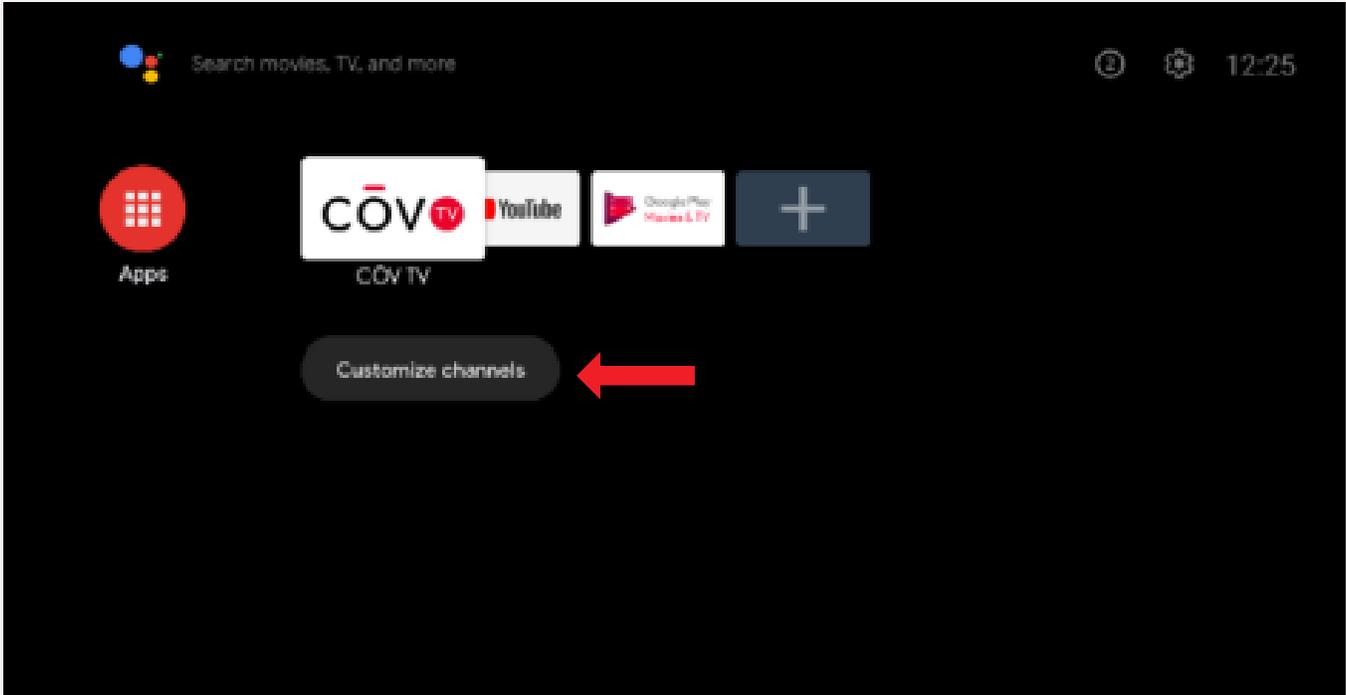
Using CŌV TV

You can access the CŌV TV application {icon} on the Amigo 7X home page.

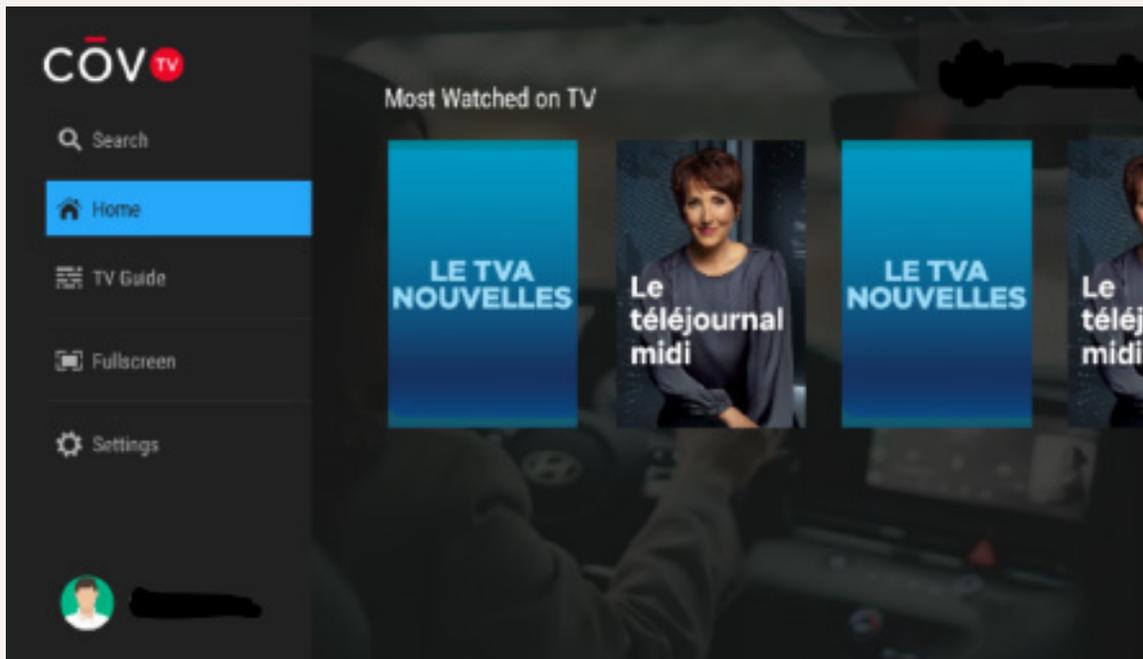
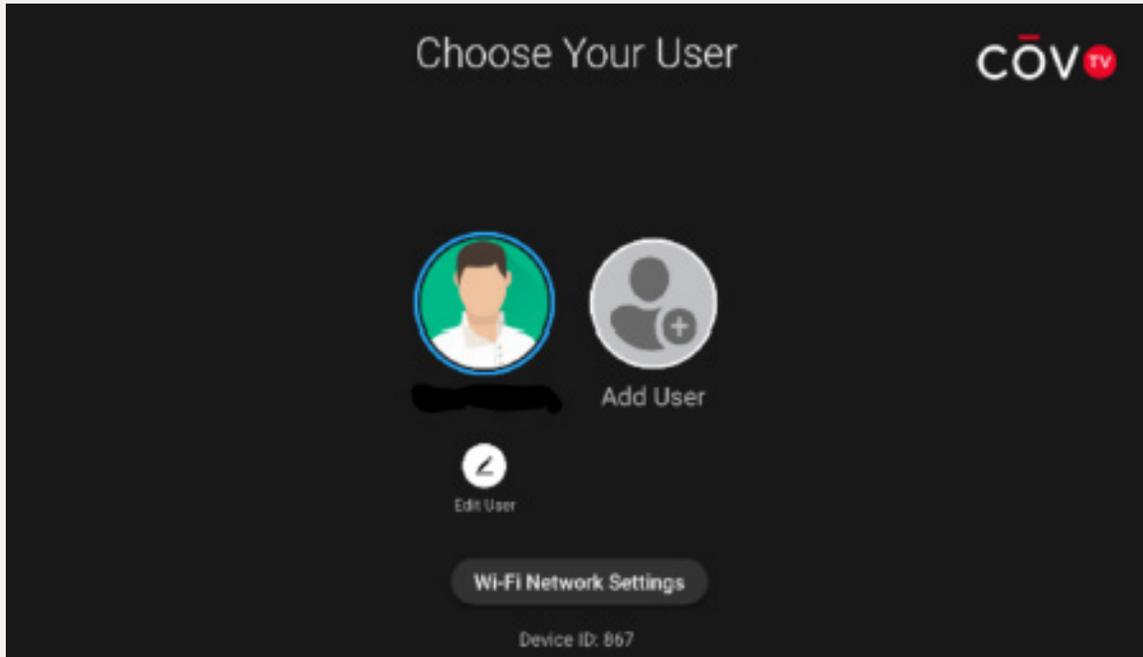


- Use the arrows     on your remote control to browse the menu.

Select the  application and press OK  on your Maxi_V1 remote to watch your television programs.



- When starting the  application for the first time, you must select the username and press OK  to access the  menu. In this case, the username is “1234”. It can be changed at any time (see page 49).



The menu provides the following options:

Using CŌV TV

TV guide

CŌV TV includes a guide that gives you the schedule for the shows and movies on each channel.

The screenshot displays the TV Guide interface for CŌV TV. The title "TV Guide" is centered at the top, with the current time "12:30 PM" and the day "Thu Dec 07" on the right. The interface is organized into a grid with columns representing time slots: "Today", "12:30 PM", "1:00 PM", "1:30 PM", and "2:00 PM". Rows represent different channels, each with its logo and a list of programs scheduled for that time slot. A blue box highlights the "The Morning Show News" program on the Global BC channel at 12:30 PM.

| Channel | Today | 12:30 PM | 1:00 PM | 1:30 PM | 2:00 PM | |
|---------------|-------|-------------------------|--|--------------|-------------------|---|
| 506 CBC | | Mit Be | The Ad | Gary's Ukule | True and the Rain | When Calls the Heart |
| 507 CTV | | < Live with Kelly and M | The View | | | The Good Stuff With M |
| 508 Global BC | | The Morning Show News | Property Brothers: Buying & Selling S08 E02 - Jennifer & Alex | | | Leave It to Bryan S03 E02 - Battling Budgets |
| 513 Citytv | | < Breakfast Television | The Price Is Right | | | Let's Make a Deal > |
| 575 abc | | < Live with Kelly and M | The View | | | KOMO 4 News 11:00am |
| 576 CBS | | < Let's Make a Deal | The Price Is Right | | | The Young and the Res |
| 577 FOX | | < Good Day Seattle at | Studio 13 Live | | | Sherri > |

TV guide

Browsing the guide

Browsing channels

To browse the channel list, use the   arrows on your remote control. Press  to select a channel.

To browse the channel list by moving between pages, use the  button.

To put on a specific channel, enter the channel number using the **0** to **9** buttons on your remote control, then press .

Navigating the schedule

To move forward or backward in time, use the   arrows on your remote control.

When viewing the TV guide for a future date or time, press the  button on your remote control to return to the current date and time.

Use the  button to move forward 12 hours.

Use the  button to move backward 12 hours.

To return to the content that is currently being shown, press .

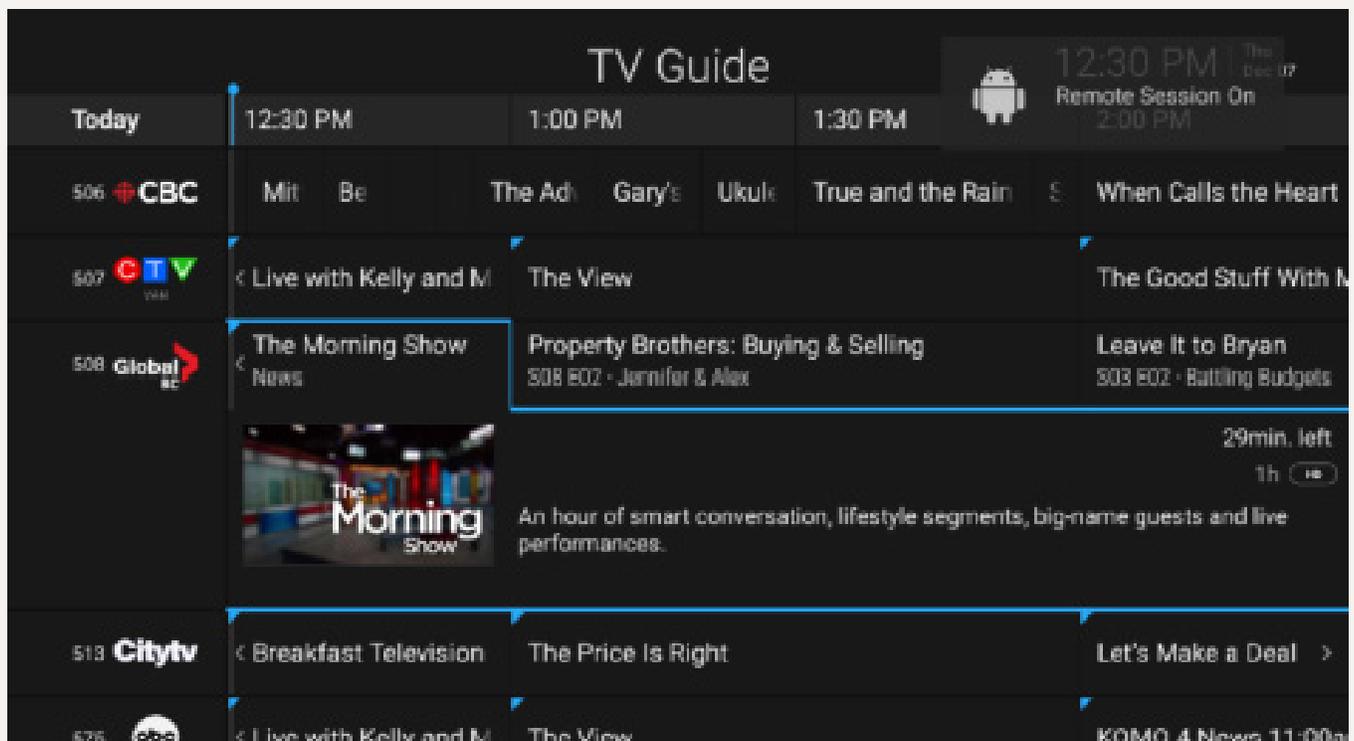
Using CŌV TV

Information bar

You can display an information bar to see information about the content that you are watching, as well as upcoming content, without interrupting your viewing experience.

To display the information bar, press the  button on your remote control while you are watching live content.

To access the Details screen for the selected content, press the  shortcut.

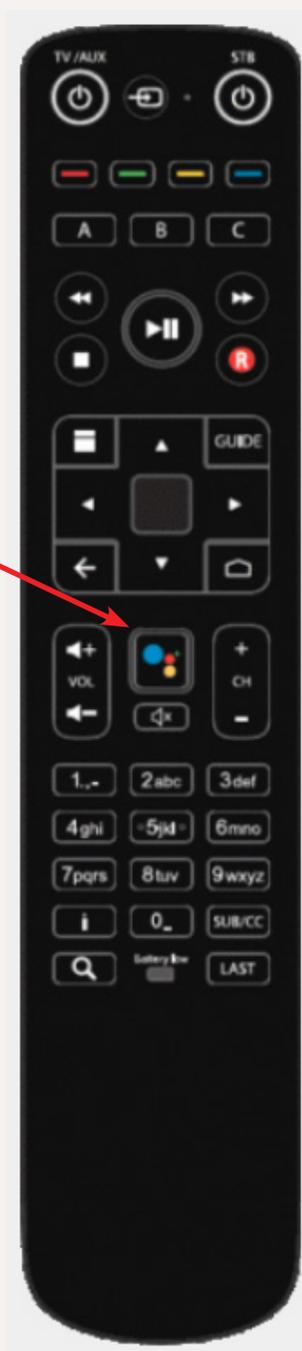


Using CŌV TV

Voice remote control

1 - Press the button

This button may have an



2- Say what you want to watch.

« OPEN DISNEY »



Using CŌV TV

Configuring CŌV TV settings

You can configure a variety of CŌV TV settings, especially your preferences

- Blocked channels
- Parental control

Changing your digital decoder settings

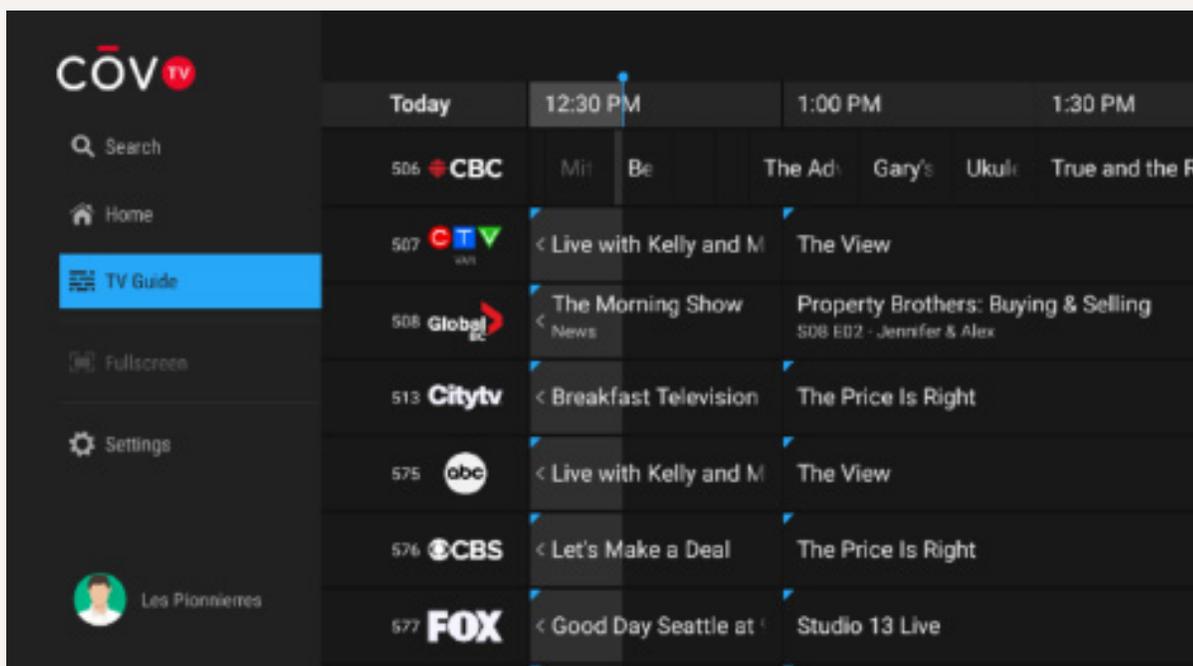
Using the home page and the arrows   on your remote control, scroll down to

“Profile” and press OK



Selecting the left arrow button on remote while on EPG Guide

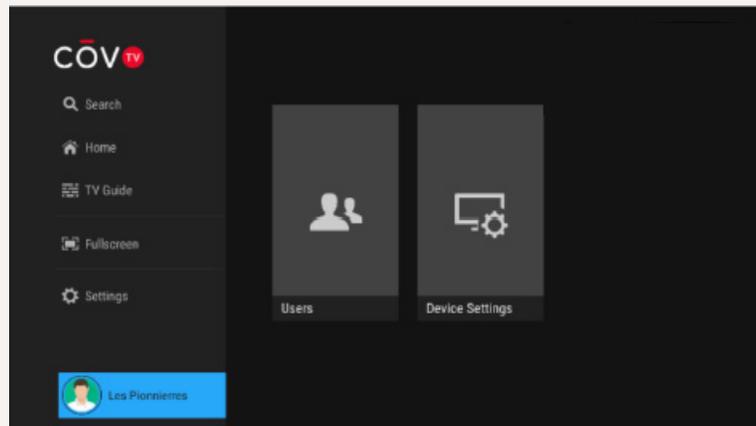
(TV channel guide menu) expands menu options screen below



Changing your digital decoder settings (continued)

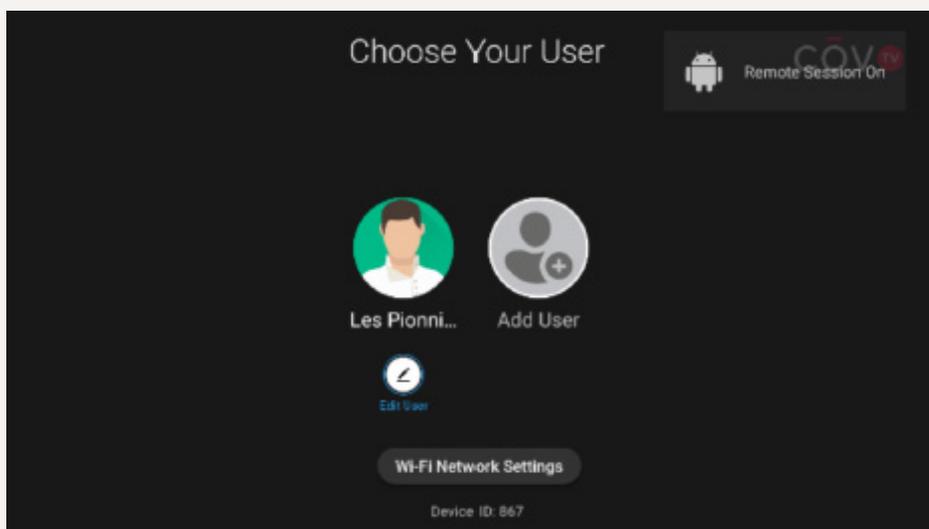
- 1 Select the **Preferences** option on the right and press OK .

NOTE ou may also select other options to change other settings.



- 2 With the help of the  below your remote control, select  and OK . If you have not already selected a PIN, use the default PIN 1234.

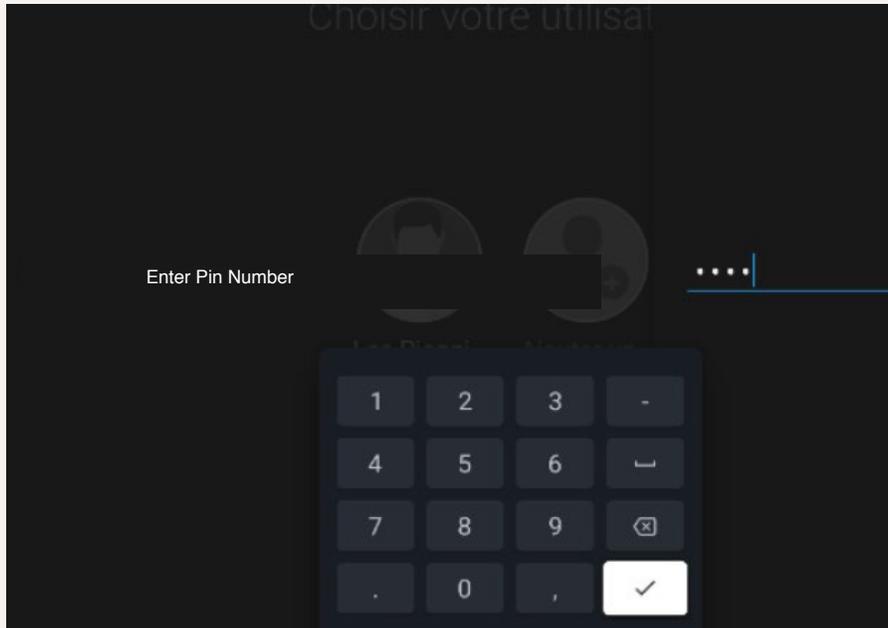
The Preferences screen will appear.



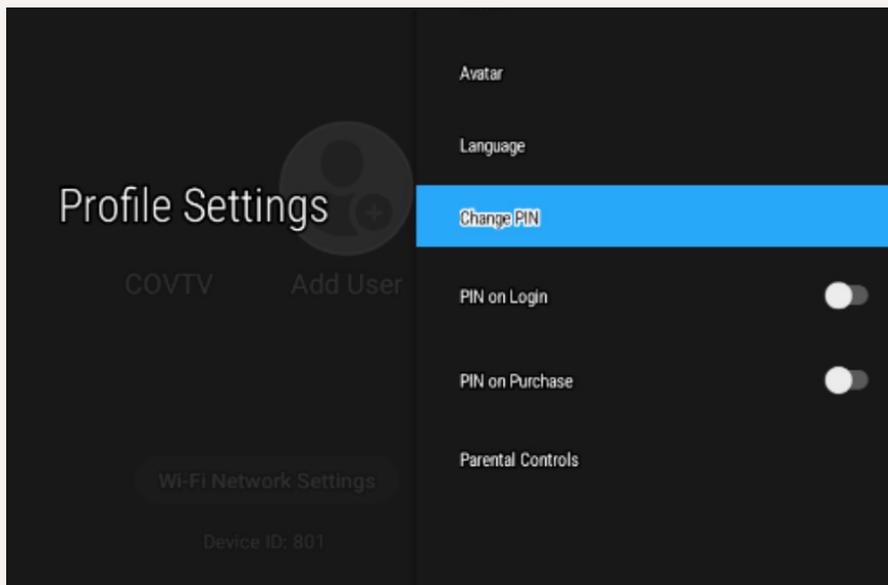
Once edit user is selected the PIN # is only available through agents

Changing your digital decoder settings (continued)

3 Using the alphanumeric keypad, select numbers to enter your PIN. Select  with .



The following information will appear:



Using the  , select Parental control and OK .

Using CŌV TV

Parental controls

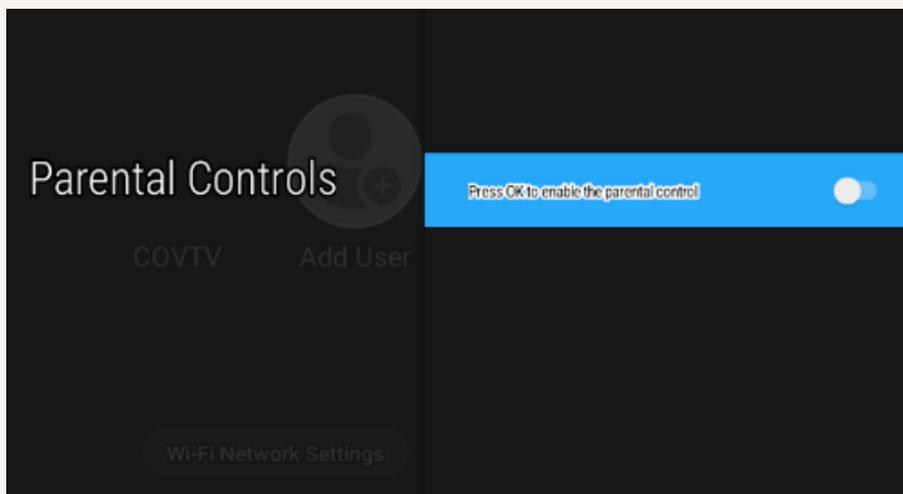
The parental controls feature blocks access to certain content based on its category (see the Rating tables on page 82 for the different categories).

NOTE CŌV TV USES THE US RATING SYSTEM FOR TV SHOWS AND MOVIES.

Content blocked by parental controls is not displayed in the TV guide, in the category rows, in the recommendations or in the search results, and it cannot be watched.

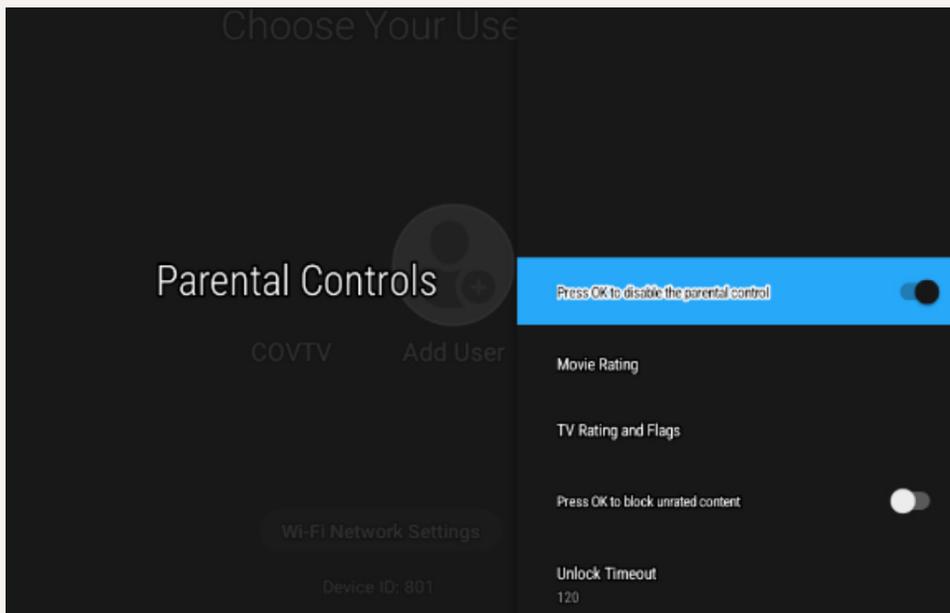
In addition, when parental controls are activated, channels rated Adult by the service provider will not appear in the TV guide or when you browse channels in full screen mode.

Below are steps to turn parental control on and off.



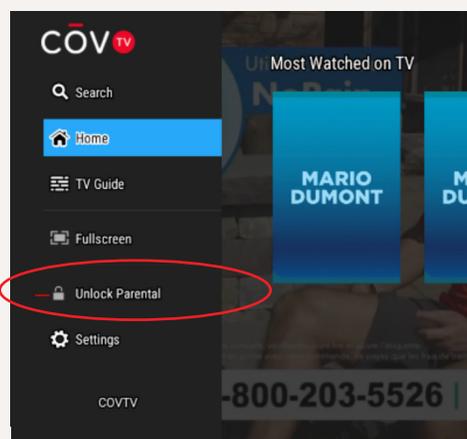
Using the Maxi_V1 remote control, press OK .

Changing your digital decoder settings (continued)



- 1 You can turn parental control off.
- 2 and 3 Both options contain film ratings (see rating chart on page 53).
- 4 Blocks unrated content.
- 5 Sets timeline for blocking content (between 30 and 1,440 minutes).

NOTE Parental control will appear in the CŌV TV menu once turned on.



Parental controls

Rating tables

| Movie ratings | |
|---------------|--|
| Category | Description |
| G | (General) — No age restriction. |
| PG | (Parental Guidance Suggested) — Some material may not be suitable for children. |
| PG-13 | (Parents Strongly Cautioned) — Some material may be inappropriate for children under 13. |
| R | (Restricted) — Minors (17 and under) must be accompanied by an adult. |
| NC-17 | (For Adults Only) — Not permitted for people 17 and under. |
| AO | (Adults Only) — For people 18 and above. |
| X | Adult content rated X. |
| XX | Adult content rated XX. |
| XXX | Adult content rated XXX. |

TV show ratings

| Category | Description |
|--------------|--|
| TV-Y | Program suitable for children of all ages. |
| TV-Y7 | Program suitable for children 7 and above. |
| TV-G | Most parents would find this program suitable for all ages. |
| TV-PG | This program contains material that parents may find unsuitable for young children. |
| TV-14 | This program contains material that parents may find unsuitable for children under 14. |
| TV-MA | This program is intended to be viewed by adults and therefore may be unsuitable for children under 18. |

Sub-categories of TV shows based on content type

| Category | Description |
|--------------------------------|---|
| D – Suggestive Dialogue | This program contains sexually suggestive dialogue. |
| S – Sexual Situations | This program contains scenes with sexual activity. |
| L – Coarse Language | This program contains coarse language. |
| V – Violence | This program contains scenes with realistic violence. |
| FV – Fantasy Violence | This program contains scenes with fantasy violence. This generally applies to science fiction or fantasy content. |

Tips and troubleshooting

This table lists the most common problems that you may encounter with your product. It also provides solutions to resolve them. If your problem does not appear in this table, or if you are unable to solve it yourself, call Technical Support at **1-833-624-9290**.

| Problem | Cause/Solution |
|--|---|
| My TV is on, but my remote control is not working. | <p>The remote control is in Standby mode or the batteries are dead.</p> <ol style="list-style-type: none"><li data-bbox="850 1528 1414 1650">1. Press the OK button on your remote control, wait 5 seconds and press the GUIDE button.<li data-bbox="850 1682 1386 1751">2. Replace the batteries in the remote control. |

| Problem | Cause/Solution |
|---|--|
| <p>My digital set-top box is on, but no picture is showing on the screen.</p> | <ol style="list-style-type: none"> 1. Turn on your TV using the remote control for your TV. 2. If that does not work, press the SOURCE/INPUT button on the remote control for the TV and choose the source that corresponds to your digital set-top box. 3. If there is still no picture, check that the HDMI cable is correctly plugged in to your digital set-top box and your TV. |
| <p>My TV is on, but my digital set-top box is not turning on.</p> | <ol style="list-style-type: none"> 1. Ensure that the power cord for the digital set-top box is correctly plugged in to the electrical outlet and that the power button on the back of the digital set-top box is set to the number 1. The light on the power button should be red. 2. Manually turn on the digital set-top box by pressing the button on the front, to the left. The light on the button should turn blue. 3. Press the GUIDE button on the remote control for the digital set-top box. If the light on the  button on the remote control is not blue, check the batteries and replace them if needed. |

| Problem | Cause/Solution |
|---|---|
| <p>A “No Signal” message is showing on my TV screen.</p> | <ol style="list-style-type: none"> 1. Press the  button on your remote control 2. If that does not work, press  again, and then, on the remote control for the TV, press the Input, Video Source or Source button until a picture appears. |
| <p>A “Video Signal Blocked” message is showing on my TV screen.</p> | <p>You are not subscribed to this channel. To subscribe, call us at 1-833-624-9290.</p> |
| <p>I cannot change the channel.</p> | <ol style="list-style-type: none"> 1. Press the  on your remote control, then try to change the channel using the  button on your remote control. 2. If that does not work, press the  button and check whether the red light on the  button illuminates. <ol style="list-style-type: none"> a. If the red light does not illuminate, replace the batteries in the remote control. b. If the light flashes red, but the channels do not change, restart the digital set-top box. |

| Problem | Cause/Solution |
|---|---|
| <p>My TV screen is black and no picture is showing.</p> | <ol style="list-style-type: none"> 1. Press the  button, then the GUIDE button to check that you still have access to the TV guide. 2. If nothing appears, turn the TV off and on by pressing the  button and press the  button to check that your TV is on the correct source. 3. If the TV guide appears, try to change the channel. 4. If that still does not work, check that the HDMI cable is correctly plugged in to the TV and the digital set-top box, and that the set-top box is on. |
| <p>The picture on my TV screen freezes or is pixelated or blurry.</p> | <p>Restart the digital set-top box by unplugging the power cord from the power outlet (wall or power bar), and then wait for the picture to reappear.</p> |
| <p>Subtitles are showing on the screen and I would like to turn them off.</p> | <p>Press the SUB/CC button on your remote control.</p> |
| <p>I can no longer access the TV guide, the menu, or the channel information.</p> | <p>Call Technical Support.</p> |

| Problem | Cause/Solution |
|---|---|
| <p>I replaced my TV and cannot control it using the remote control for the digital set-top box (turn on the TV, change the volume or change the channel).</p> | <p>The remote control for the digital set-top box is not paired with your new TV. Follow the instructions in the Step 5: Pairing your remote control with your TV (optional) section on page 28.</p> |
| <p>I replaced my digital set-top box and cannot pair it with my Maxi Linux remote control.</p> | <p>Before pairing your new set-top box with your remote control, you must reset your remote control to restore its original settings:</p> <ol style="list-style-type: none"> 1. Press the 1 and 6 buttons on your remote control simultaneously until the  button flashes, and then stays illuminated. 2. Next, enter 981 using the buttons on your remote control. <p>The  button flashes and the original remote-control settings are restored. You can then pair the remote control with your new digital set-top box by following the Step 3: Pairing your remote control with your digital set-top box (initial activation) procedure on page 18.</p> |

Contact us

Need assistance?
Call us at the following numbers:

CŌV TV Technical Support / Customer Service / Billing

611 from your apartment,
by email **Service@covcommunications.com**
or toll free **1-833-624-9290** everywhere in Canada

