



User Guide



Amino Kamai 7B Digital Set-Top Box
and Maxi Linux Remote Control

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Welcome to CÔV TV

CÔV TV is an entertainment service that gives you at-home access to TV shows, movies and music channels. It enables you to watch live and recorded content.

This guide outlines the various services and features that are available and explains how to personalize your experience so you can start using CÔV TV in no time.

To use the CÔV TV services, your Amino Kamai 7B digital set-top box must first be connected to the CÔV TV network, and your Maxi Linux remote control must be paired with your digital set-top box.

Important safety and operating instructions

Read these instructions carefully and keep them for future reference.

Pay particular attention to the warnings in this document.

Amino Kamai 7B digital set-top box



- Always use caution when handling the device.
- Your digital set-top box was designed for indoor use only. Never install it outdoors.
- Use only the accessories that are recommended by CÔV TV.
- Do not install the device in a place where it may be exposed to shock or vibration.
- Do not install the device in a place where it may fall.
- Never place the digital set-top box on upholstered furniture or carpeting.
- To prevent the device from overheating:
 - Do not install the device near a heat source.
 - Always leave at least 10 cm (4 in.) of clearance around the device to allow air to circulate.
 - Ensure that its vents are clear.
- Ensure that the device is never exposed to rain, water or humidity.

Important safety and operating instructions

Amino Kamai 7B digital set-top box (continued)

- This device was designed to operate at a temperature between 5 °C and 40 °C (between 40 °F and 104 °F). Outside of this temperature range, it may not operate correctly and safely.
- Use only the power supply provided by the manufacturer. Using any other power supply may be dangerous and will void the warranty for the device. If the provided power supply is incompatible with your local electrical grid, contact us.
- Protect the power cord from damage.
- Unplug the device from the power supply when it is not used for an extended period or during thunderstorms.
- Unplug the device before cleaning it.
- Clean the device with a dry cloth only.
- Do not attempt to disassemble the device. It does not contain any parts that you can repair yourself.

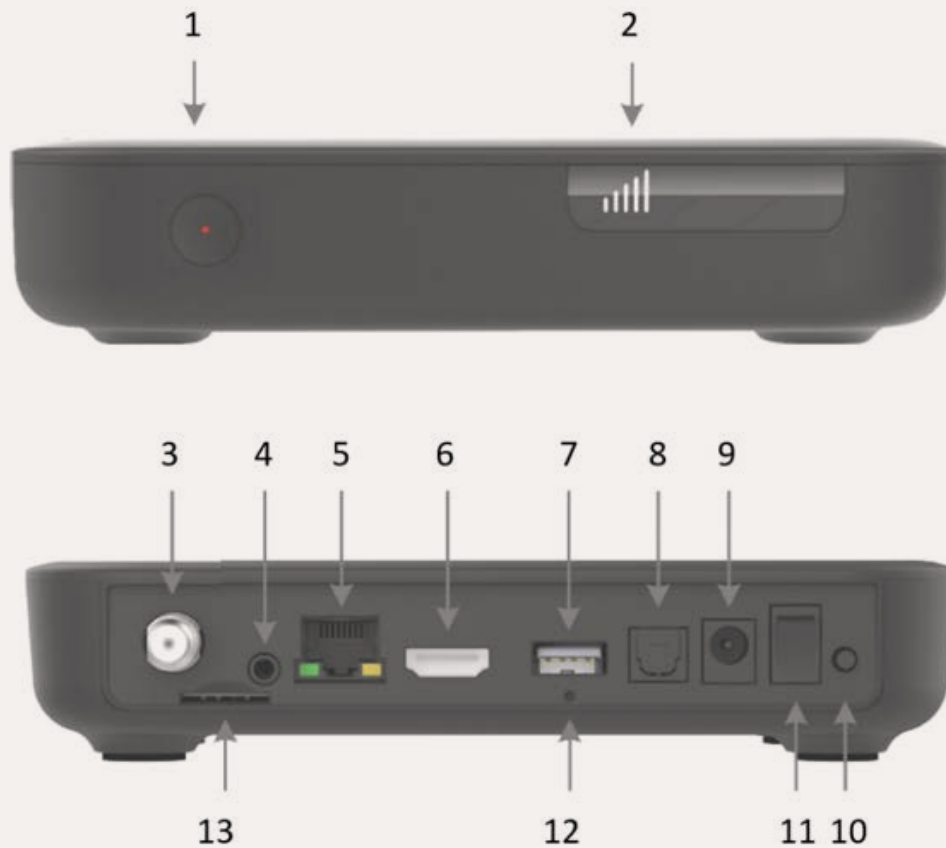


Maxi Linux remote control

- Do not use rechargeable batteries with your remote control.
- Do not mix different types of batteries (e.g. alkaline, NiZN, NiMH, NiCD and lithium) or new batteries with old batteries.
- If you do not plan to use the remote control for several weeks, remove the batteries to avoid the risk of leaks.
- Immediately remove any damaged batteries.
- Use caution when handling damaged batteries. They can cause burns or other injuries.
- When replacing the batteries, ensure that you dispose of the old batteries responsibly and in accordance with local regulations.

Getting started

Your Amino Kamai 7B digital set-top box



- 1** Power/Activity button
 - Red: Standby
 - Flashing blue: Starting up
 - Blue: On
- 2** Wi-Fi signal strength
- 3** Antenna or cable input (optional)
- 4** Analog audio/video output (optional)
- 5** Ethernet port
- 6** HDMI output
- 7** USB port (to connect an external drive)
- 8** Optical output (S/PDIF)
- 9** 12V 2A direct current power
- 10** WPS button
- 11** On/Off switch
- 12** Reset button (do not use unless instructed by one of our technical experts)
- 13** SIM card port (optional)

Your Maxi Linux

remote control



NOTE Some features may not be available.

- 1** TV input source selection
- 2** On/Off button for the TV or an auxiliary device
- 3** Shortcut buttons
 - Red:** Quick access to recordings
 - Green:** Quick access to program information
 - Yellow:** Quick access to the search tool
 - Blue:** Quick access to parental controls (if activated)
- 4** Replay the video or recording
- 5** Viewing control buttons
 - REW:** Rewind
 - FF:** Fast-forward
 - PLAY/PAUSE:** Play/Pause
 - STOP:** Stop
 - REC:** Record
- 6** Guide
- 7** Navigation arrows and OK
- 8** Back
- 9** Volume (+/-)
- 10** Channel selection and text entry
- 11** Return to live TV
- 12** Option
 - Set the TV picture resolution
 - Language
 - Closed captions
 - Subtitles
- 13** Infrared communication
- 14** On/Off button for the digital set-top box
- 15** Video-on-demand menu
- 16** Skip ahead on the video or recording
- 17** Information bar (content description)
- 18** Exit
- 19** Menu (for the digital set-top box)
- 20** Channel/Page (+/-)
- 21** Mute
- 22** Subtitles/closed captions for the deaf and hard of hearing
- 23** DVR/Recordings menu
- 24** Low battery LED

Step 1

Connecting your digital set-top box

Your Amino Kamai 7B digital set-top box must be connected to a TV for you to use it. It can also be connected to an audio/video amplifier or a home theatre system.



WARNING!

Before connecting or disconnecting a cable, turn off all system components (TV, audio/video amplifier, etc.) and disconnect their power supply.

1 Connecting your digital set-top box to your TV

The audio and video settings for your Amino Kamai 7B set-top box can be connected to your TV in two ways: by using the analog audio/video output on the digital set-top box, or, for better picture and sound quality, using the HDMI output (recommended connection).

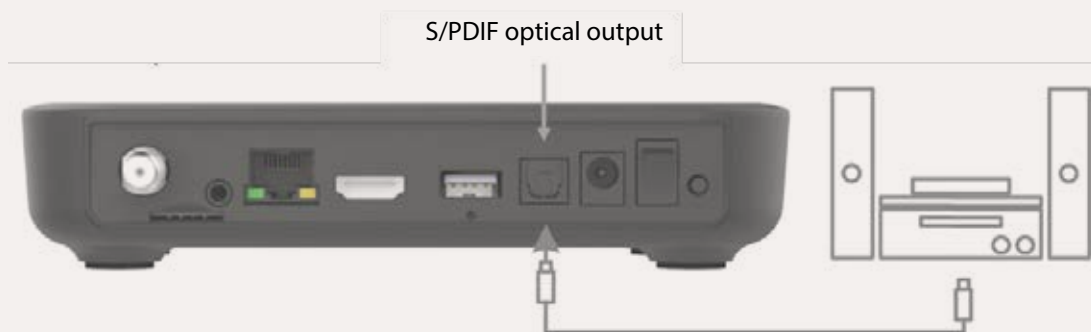


Connecting your digital set-top box

2 Connecting your digital set-top box to an audio/video amplifier (optional)

If you wish, you can also connect your Amino Kamai 7B set-top box to an audio/video amplifier or a home theatre system.

To do so, using an optical cable (S/PDIF), connect the optical output (S/PDIF) on the Amino Kamai 7B set-top box to the optical input (S/PDIF) on your audio/video amplifier or your home theatre system (see the user guide for your audio/video amplifier or your home theatre system for more information).



3 Connecting your digital set-top box to the power supply



WARNING!

Use the Amino Kamai 7B set-top box with the supplied electrical adapter only and connect the device directly to a power outlet or a power bar if necessary.

Never use an extension cord.

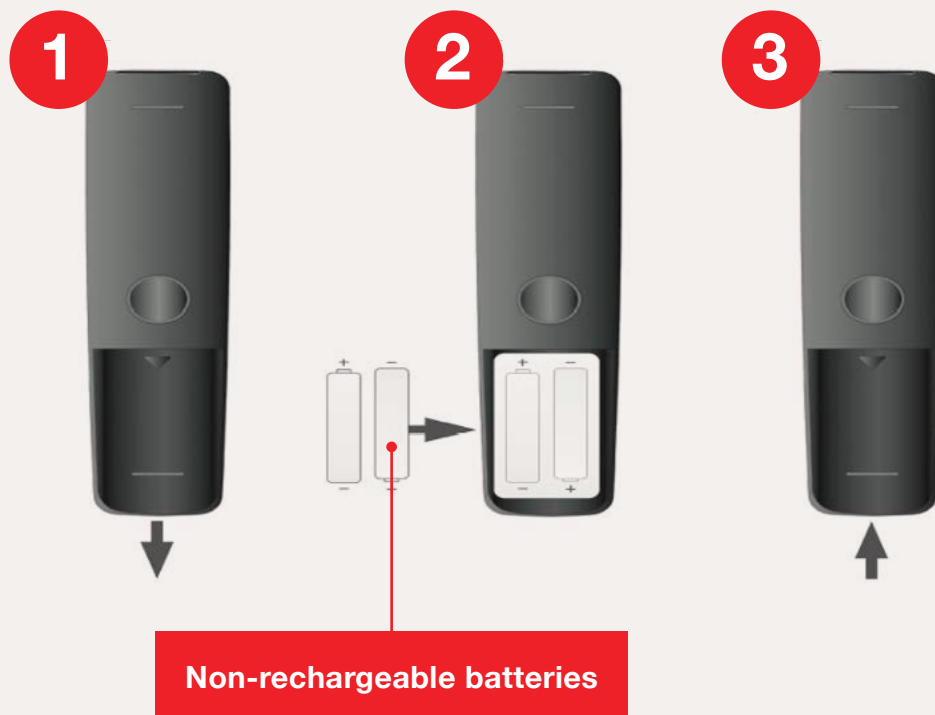
Ensure that you turn the On/Off switch on your digital set-top box to the On position and turn on your TV.



Step 2

Inserting batteries into the remote control

- 1 Open the battery compartment by pressing on the cover and sliding it downward.
- 2 Insert the batteries by matching the + and - symbols on the batteries with those inside the compartment.
- 3 Slide the cover upward until you hear a click.



Step 3

Pairing your remote control with your digital set-top box (initial activation)

To be able to control your Amino Kamai 7B digital set-top box, you must first pair it with your Maxi Linux remote control.

NOTE Your remote control can only be paired with one digital set-top box at a time.

If pairing instructions appear on your TV, follow them. If not, follow the instructions in this guide.

Before beginning pairing

- Ensure that the digital set-top box is on (solid blue LED) and that the light on the  button on the remote control is off.
- Ensure that the chosen input source for your TV matches the digital set-top box output (e.g. HDMI1).

NOTE To learn how to change the input source for your TV, see the user guide for your TV.

-
- 1 Press the **MENU** and **OK** buttons simultaneously until the  button flashes and the TV shows the “**Searching for accessories**” message.



-
- 2 The  button flashes once to confirm that pairing was successful.
 - 3 If pairing was successful, press the **Next** button to access the activation screen.



If pairing fails, the  button will emit one long flash to indicate an error.

NOTE If pairing does not work the first time, restart the procedure.

Step 4

Connecting your digital set-top box to the CŌV TV network

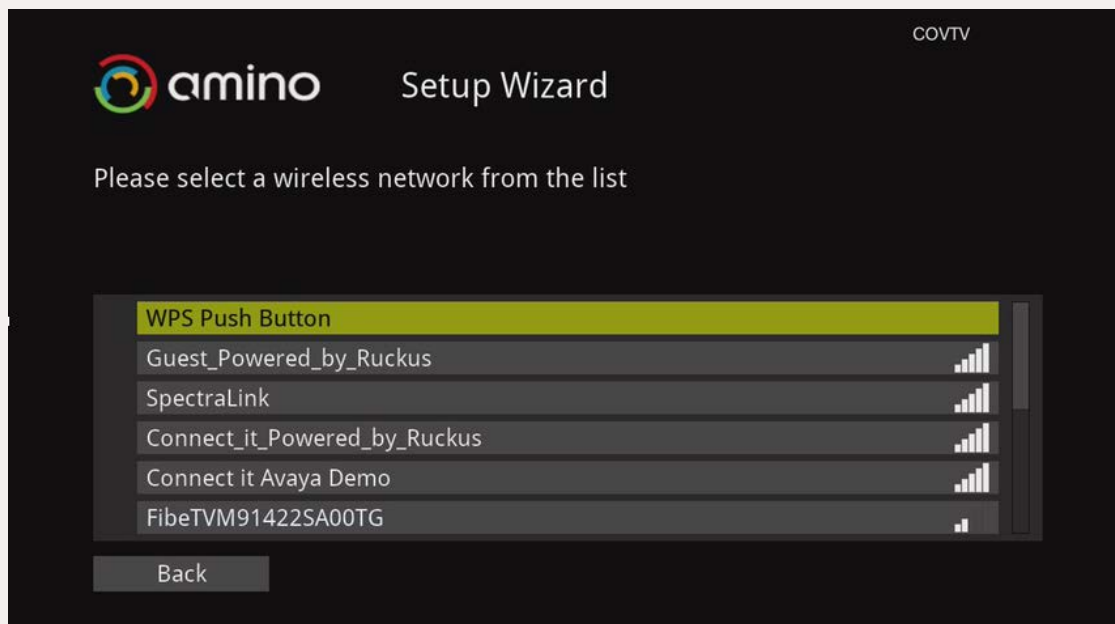
Before you can use your digital set-top box, you must connect it to the CŌV TV network by activating it.

NOTE To be able to connect your digital set-top box to the CŌV TV network, your digital set-top box must be in normal operating mode and it must have been paired with your remote control.

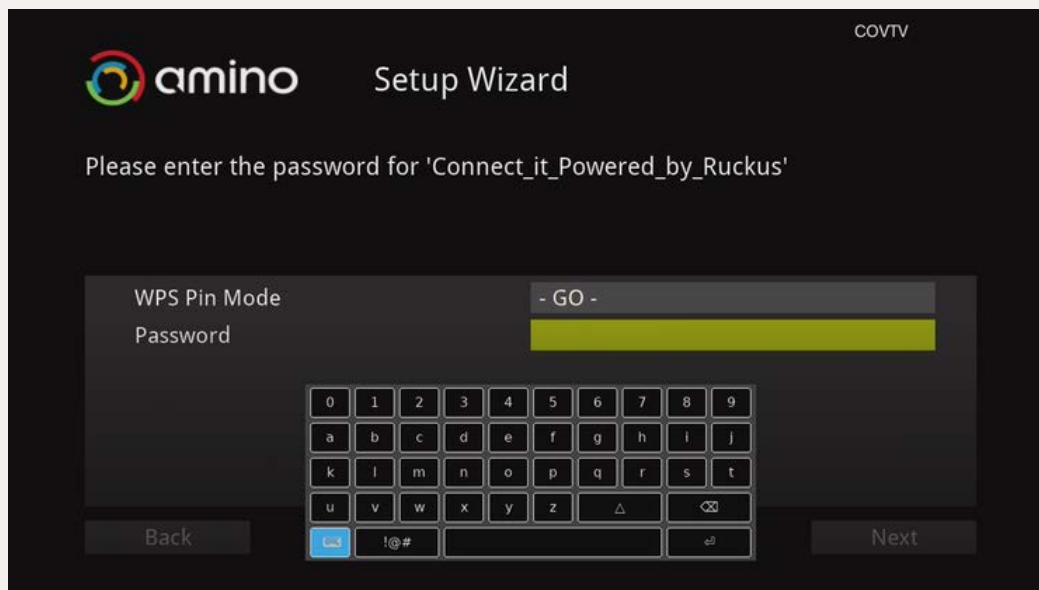
To connect your digital set-top box to the CŌV TV network, you will need CŌV TV's Wi-Fi network name and CŌV TV's network password, which can be found in the document included in the digital set-top box packaging.

To connect your digital set-top box to the CŌV TV network

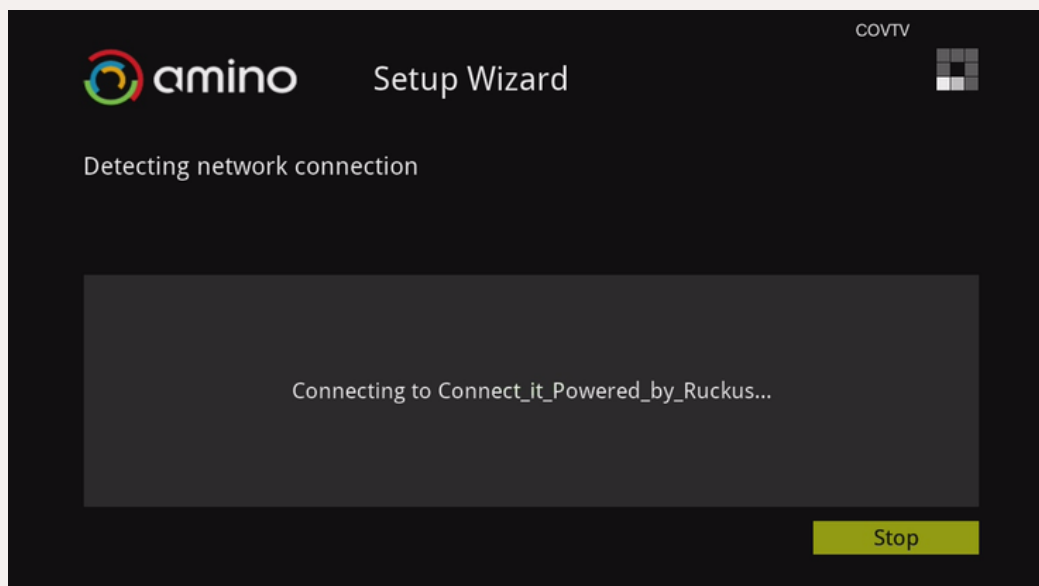
- 1 Use the ▲ ▼ arrows on your remote control to select the name of the CŌV TV Wi-Fi network. The CŌV TV Wi-Fi network is in the document included in the digital set-top box packaging. Press the OK button to enter your selection.



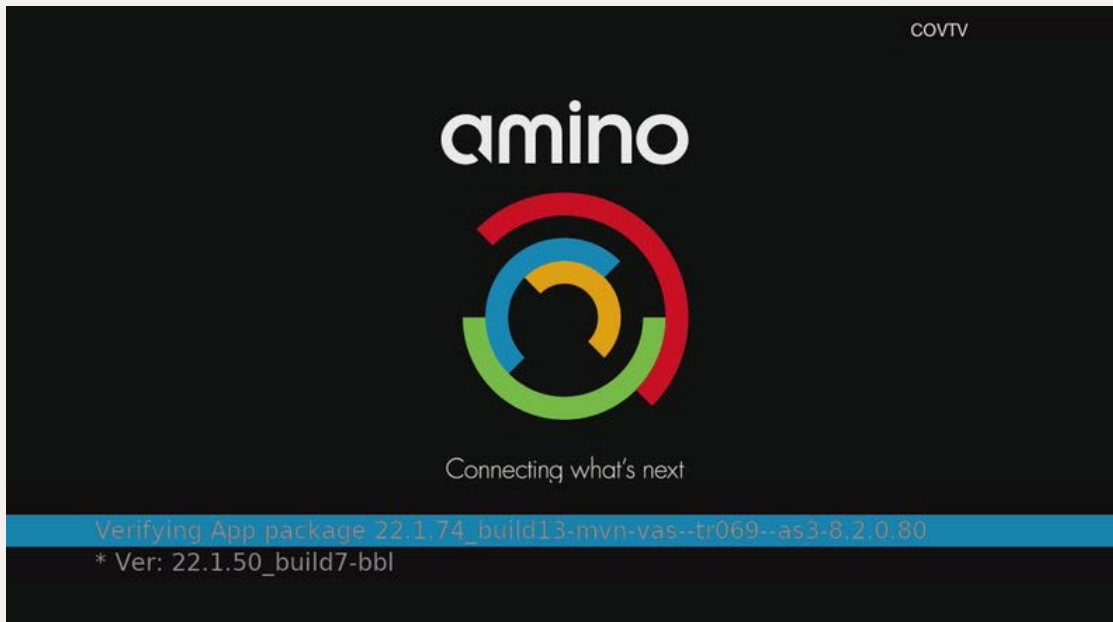
- 2 Using the alphanumeric keypad that appears, enter the password from the document included in the digital set-top box packaging. To do so, using the arrows on the remote control, select a character, then press **OK** to confirm the selection. The character appears in the text field. Continue in the same manner to enter each character in your password. Press the Next button once you have finished entering your password.



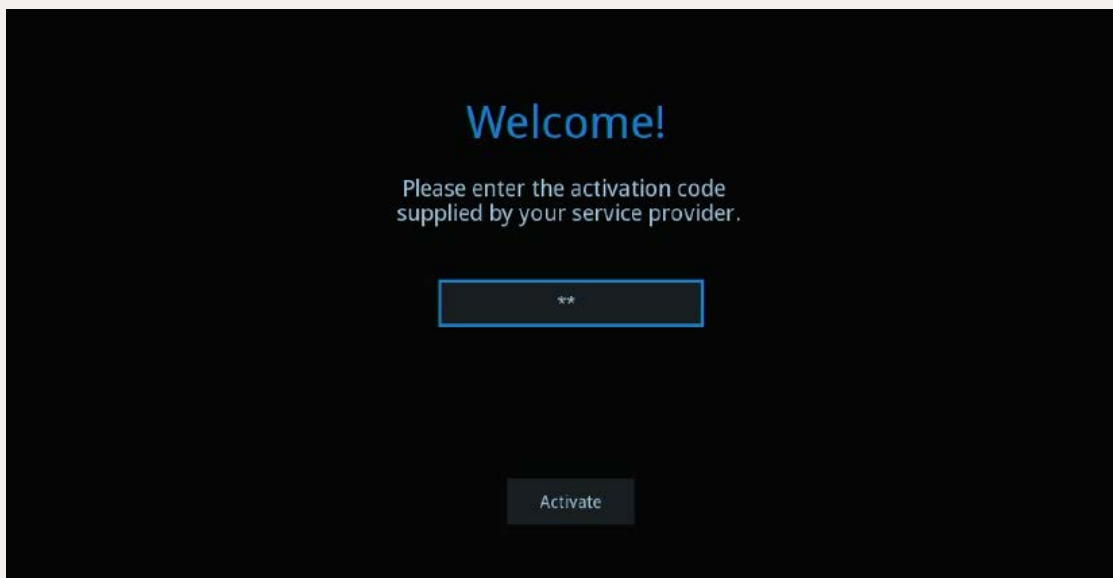
The following screen appears to indicate that the connection is in progress.



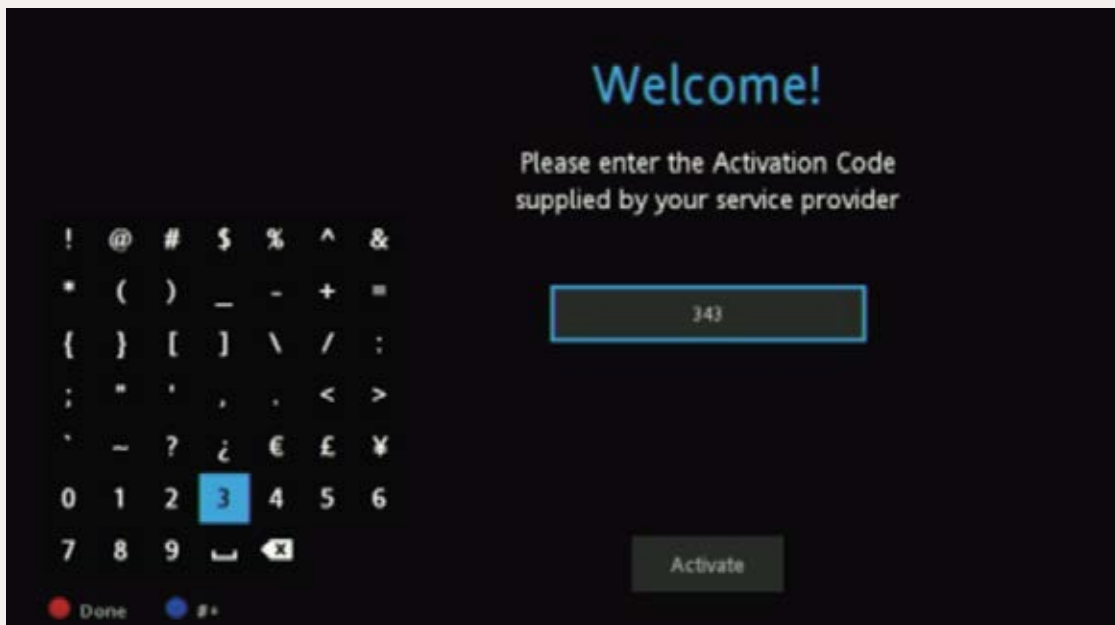
Once a connection is established, your digital set-top box will update automatically with the latest version of the software.



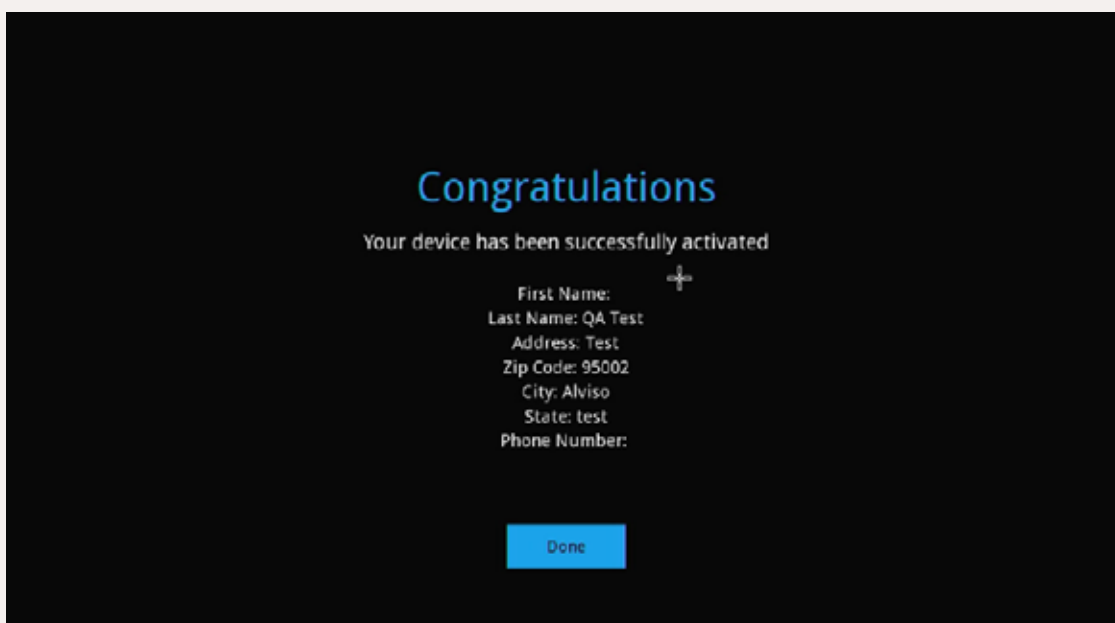
Once the update is complete, the activation window will be displayed.



-
- 3 Use the alphanumeric keypad to enter the activation code from the document included in the digital set-top box packaging.



-
- 4 On the remote control, press **OK** to confirm the selection. The activation confirmation screen will be displayed.



5 Press **OK** to exit.

Your digital set-top box is now activated and the following screen will be displayed.



Step 5

Pairing your remote control with your TV (optional)

Your remote control can also be programmed to control certain functions on your TV. Once your remote control is paired with your TV, you can use

the , ,  and  buttons on your remote control to control your TV.

To do that, your remote control must first know the brand code for your TV.

NOTE If you have a Samsung TV, you should be able to control it with the remote control without having to pair it. To see whether this is the case, try to turn your TV off and on by pressing the  button on your remote control.

1 Go to www.aminocom.com/legal/docs and select **Remote Control User Guide** to find the four-digit code for your TV brand. You can also refer to the Programming codes for the most common TV brands list on page 31.

2 Ensure that your TV is on. The digital set-top box does not need to be on for this procedure.

3 Press  and the **1** button on your remote control simultaneously until the  button flashes twice to indicate that the remote control is in Infrared mode.

4 If you know the brand code for your TV: Press the **2** and **6** buttons simultaneously until the  button flashes twice and stays illuminated, and then enter your four-digit code.

OR

If you do not know the brand code for your TV: Press the **1** and **3** buttons simultaneously until the  button flashes twice and stays illuminated, and then enter **9999**.

If pairing works, the  button will flash twice and stay illuminated.

If not, the  button will emit one long flash, and the remote control will return to its normal operating mode.

5 To check whether you can control the TV, hold the  or  button down. When the TV turns off or mutes, release the button.

6 Press  to exit Infrared mode.

If the code lookup does not work, you will not be able to control your TV with the remote control for the digital set-top box.

Programming codes for the most common TV brands

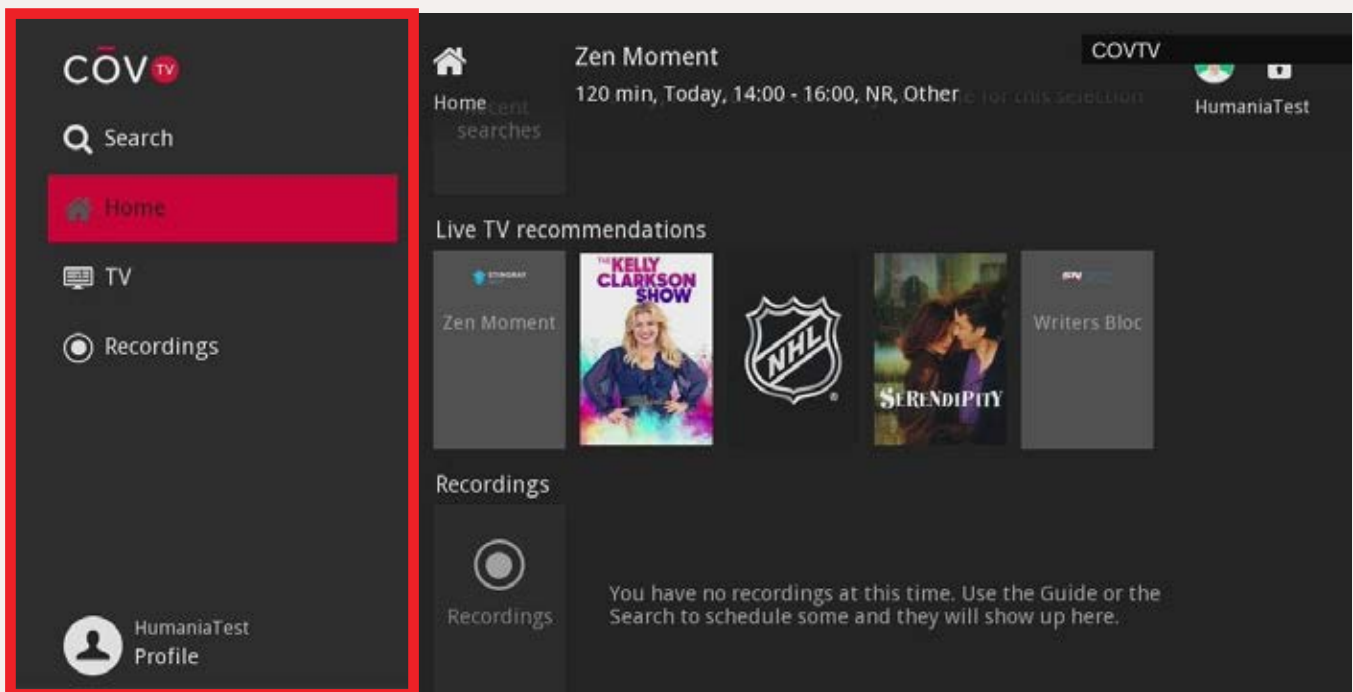
Brand	Codes
Haier	0178, 0698, 0459, 0508, 0860, 0896, 2449, 0433, 0342, 1589
Hisense	0178, 3014, 3170, 0156, 0208, 0508, 0459, 0753, 0860, 1314
Hitachi	1643, 1576, 1163, 0459, 0108, 0156, 0178, 0508, 0634, 2215
Insignia	1810, 0171, 1204, 0178, 1564, 1326
JVC	0653, 1818, 0379, 0508, 0650, 0731, 1074, 0079, 0033, 0713
LG	0178, 0459, 0108, 0698, 0714, 1681, 0741, 0099, 0492, 0220, 0653, 0376, 0160, 0701, 0666
NEC	0156, 0178, 0508, 0653, 1797, 0459, 0658, 0713, 0356, 0105, 0103, 0796, 1852, 0376, 1709
Panasonic	0650, 0459, 0108, 0208, 0226, 0508, 0896, 0171, 1260, 0033
Pioneer	1260, 0459, 0512, 0698, 0650, 0504, 0741, 3084, 0153, 0199, 0653, 0357, 1048, 1086, 0486
RCA	0000, 0178, 0560, 0618, 0625, 0753, 1447, 0459, 2403, 2429, 0208, 0818, 1260
Samsung	0618, 0459, 0156, 0178, 0208, 0226, 0650, 0508, 0157, 0018, 0293, 0160, 0200, 0741, 0251
Sanyo	1142, 1117, 1116, 0108, 0156, 0208, 0508, 0459, 1276, 1507

Using CŌV TV

Menu

The menu provides quick access to the search tool, the Home screen, the TV guide, the user profile and some content.

Press the  button to open the CŌV TV menu.



The menu contains the following options:

Search

Search tool (see *Searching for a movie or show* on page 45)

Home

Home screen (see *Home screen* on page 34)

TV

Information about the shows and movies on each channel (see *TV guide* on page 36)

Recordings

List of the scheduled recordings (see *Managing recordings* on page 48)

My Library

Lists of the scheduled reminders and channel autotunes (see *Reminders and channel autotunes* on page 60)

Profile

User profile settings (see *Configuring the settings for your digital set-top box* on page 41)

In the menu:

- Use the   arrows on your remote control to navigate the menu.
- Use the  arrow to enter the screen for the selected option.
- On the screen for the selected option, use the     arrows to browse the content and press the  button to select content. To return to the menu, press the  arrow.
- To return to the content that is currently playing, press the  button.

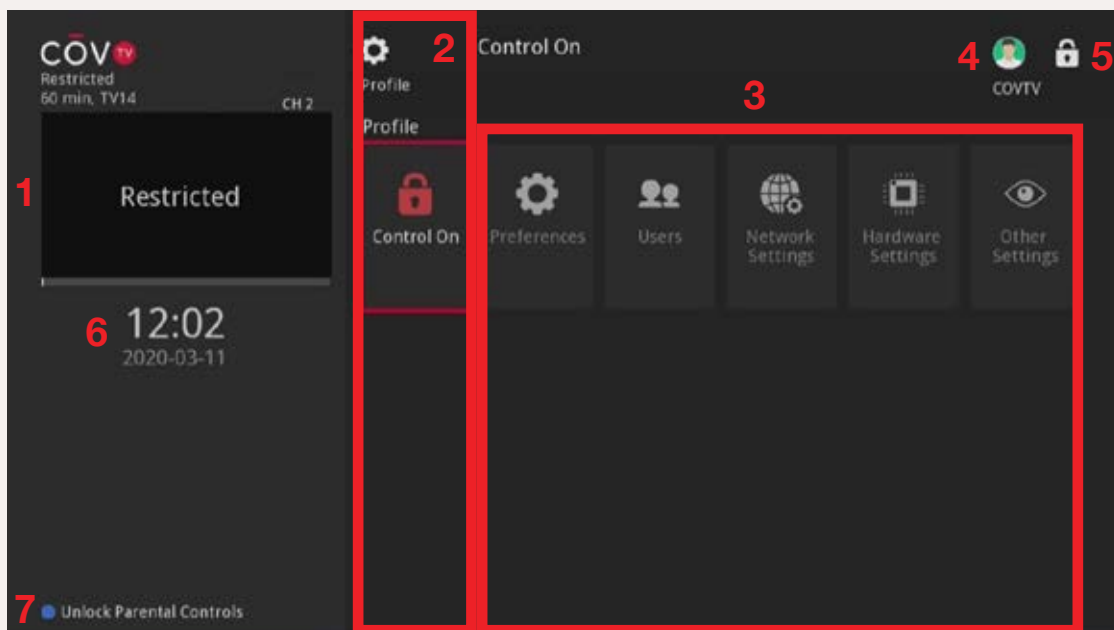
Using CÖV TV

Home screen

The Home screen enables you to browse the list of categories that provide access to a variety of content and features.

To access the Home screen, press the  button on your remote control to open the CÖV TV menu, then select **Home**.

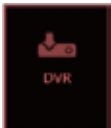
The Home screen contains the following areas:



- 1 Thumbnail showing the current content and information about the content
- 2 Content categories
(see Table 1 — Content Categories below for the list of categories and their descriptions)
- 3 Available content by category
- 4 ID of the connected user
- 5 Parental controls activated  / deactivated 
- 6 Current date and time
- 7 Shortcuts to the search tool and parental controls (when activated)

Use the     arrows on your remote control to navigate the Home screen.

Press the  button to select a category or content.

Table 1 — Content Categories	
	Videos or recordings that have not been fully watched
	Access to recorded content, upcoming recordings and recording priority management (see Managing recordings on page 48)
	Access to your lists of favourite channels (see Favourite channels on page 63)
	Recommended content based on your viewing history
	Content currently being shown
	Content currently being watched by the most viewers
	Access to the search tool
	Access to the digital set-top box configuration settings (see the Configuring the settings for your digital set-top box section on page 41)

 **NOTE** Some categories will only appear if they contain content (e.g. My Library, Recordings).

Using CŌV TV

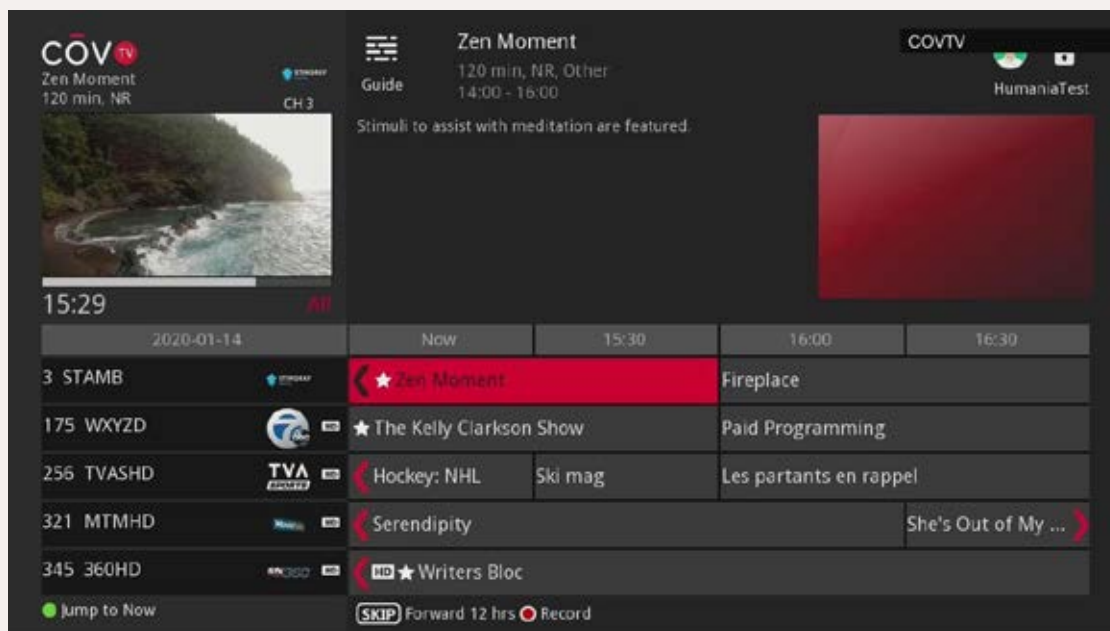
TV guide

CŌV TV includes a guide that gives you the schedule for the shows and movies on each channel.

Icons beside the content provide additional information at a glance:

-  High-definition content
-  New
-  Recording scheduled for the content
-  Reminder scheduled for the content
-  Channel autotune scheduled for the content

To access the TV guide, press the **GUIDE** button on the remote control.



TV guide

Browsing the guide

Browsing channels

To browse the channel list, use the   arrows on your remote control. Press  to select a channel.

To browse the channel list by moving between pages, use the  button.

To put on a specific channel, enter the channel number using the **0** to **9** buttons on your remote control, then press .

Navigating the schedule

To move forward or backward in time, use the   arrows on your remote control.

When viewing the TV guide for a future date or time, press the  button on your remote control to return to the current date and time.

Use the  button to move forward 12 hours.

Use the  button to move backward 12 hours.

To return to the content that is currently being shown, press .

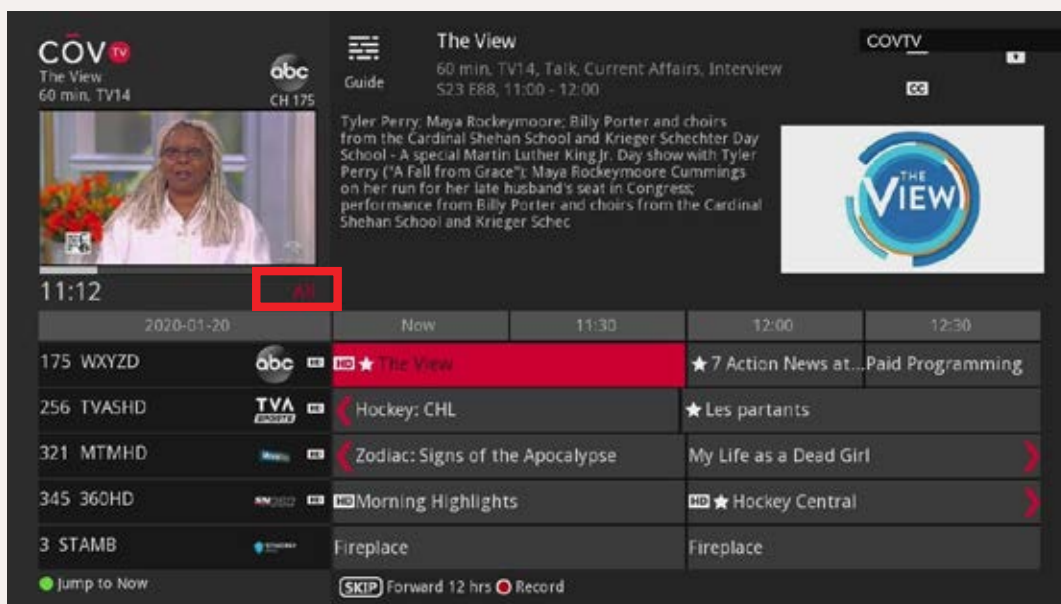
TV guide

Personalized TV guide

You can display the TV guide for all channels (by selecting All) or only for certain channels, such as the channels on one of your lists of favourite channels.

NOTE To learn how to create lists of favourite channels, see Favourite channels on page 63.

To switch between channel lists, press the **GUIDE** button on the remote control until the desired list of channels appears underneath the thumbnail showing the current program. The channel list displayed in the TV guide will update.



All Displays all channels, regardless of whether you are subscribed or not.

Subscribed Displays only the channels to which you are subscribed.

HD Displays only the channels in high-definition format.

PPV Displays only the pay-per-view TV channels (coming soon).

Favorites Displays one of your lists of favourite channels.

Using CŌV TV

Information bar

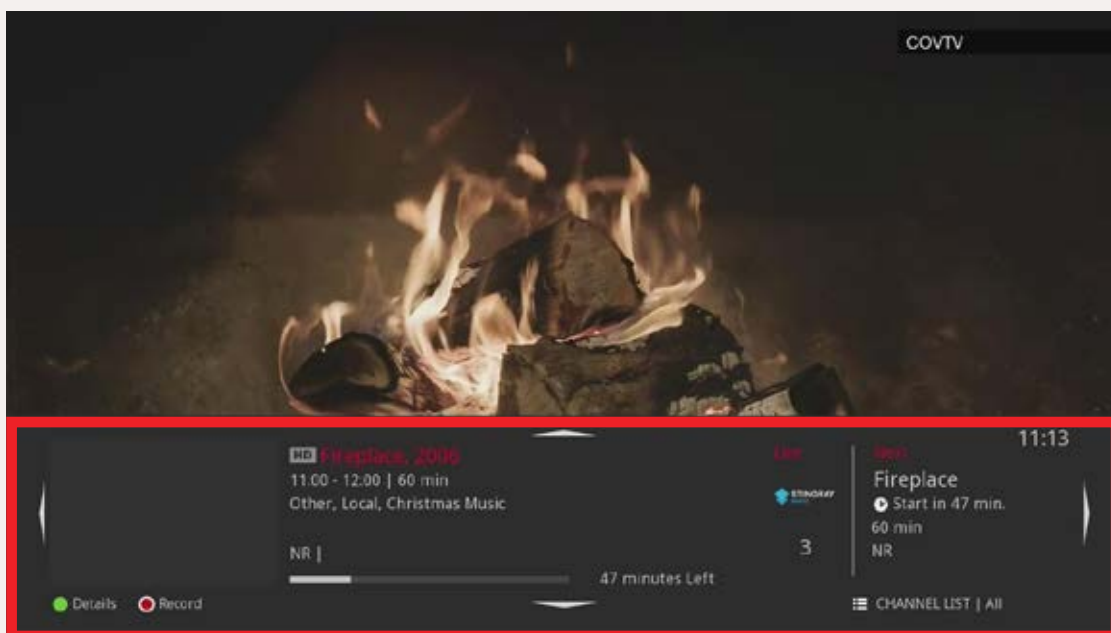
You can display an information bar to see information about the content that you are watching, as well as upcoming content, without interrupting your viewing experience.

To display the information bar, press the **INFO** button on your remote control while you are watching live content.

Next, use the **◀ ▶ ▲ ▼** arrows on your remote control to show information about the previous or upcoming content and the programming on other channels.

To access the Details screen for the selected content, press the **—** shortcut button on your remote control.

To hide the information bar, press **EXIT**.



Details screen

In CŌV TV, each available show or movie has its own screen that provides information about that show or movie, including:

- Runtime
- Rating (see the Rating tables on page 45 for more information about movie and show ratings)
- Content type (e.g. game show, action, comedy)
- Airing time
- Summary
- Cast

The Details screen also has icons that enable you to perform all kinds of actions, such as:

-  Play content
-  /  Set, edit or cancel a recording for a single show or movie
-  /  Set, edit or cancel a series recording
-  Delete a recording
-  /  Set or cancel a reminder
-  /  Set or cancel a channel autotune

The displayed icons vary based on the content type and whether recordings, reminders or channel autotunes have already been scheduled.

To access the Details screen for a show or movie, from the TV guide or the Home screen, select content and press the **OK** button on your remote control.

Configuring the settings for your digital set-top box

You can configure various settings for your digital set-top box, such as your preferences for:

- **Channel blocking**
- **Parental controls**

To edit the settings for your digital set-top box

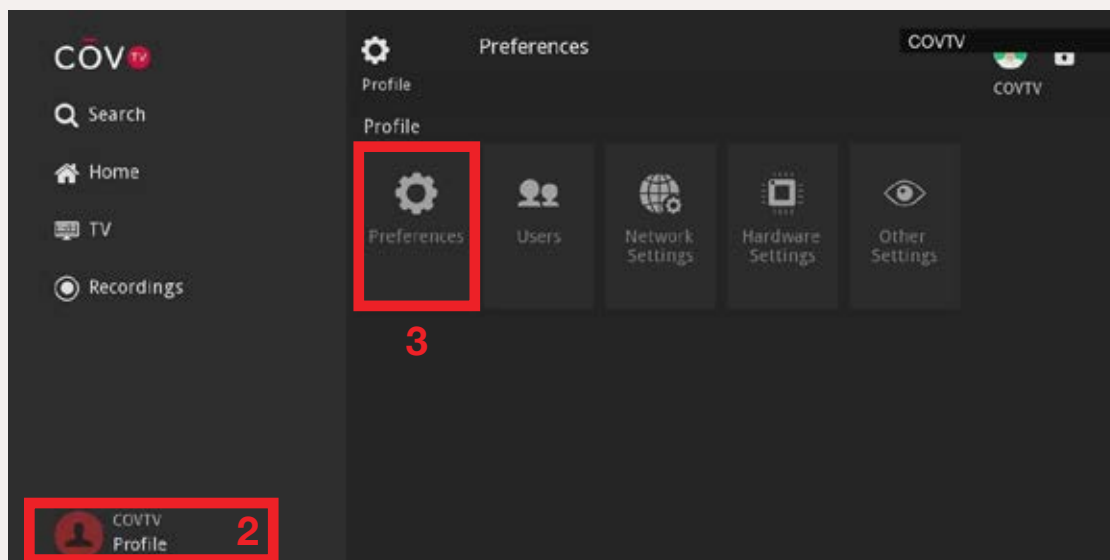
1 On your remote control, press the  button.

2 In the menu, use the     arrows on the remote control to navigate to **Profile**.

To edit the settings for your digital set-top box (continued)

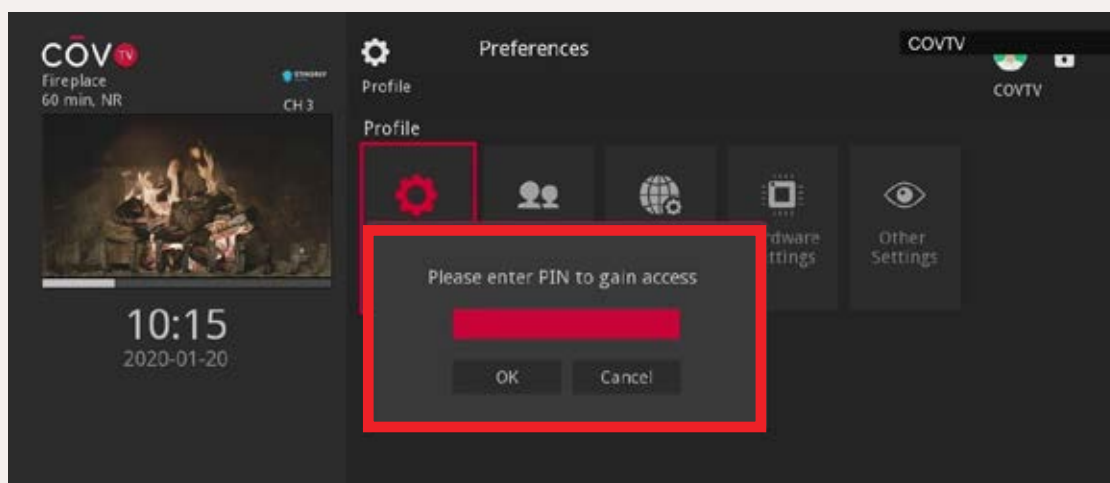
- 3 Select the **Preferences** option on the right and press the **OK** .

NOTE You can also select the other options to edit other settings.



-
- 4 Using the **0** to **9** buttons on your remote control, enter your PIN in the dialog box that opens, and then press **OK** .

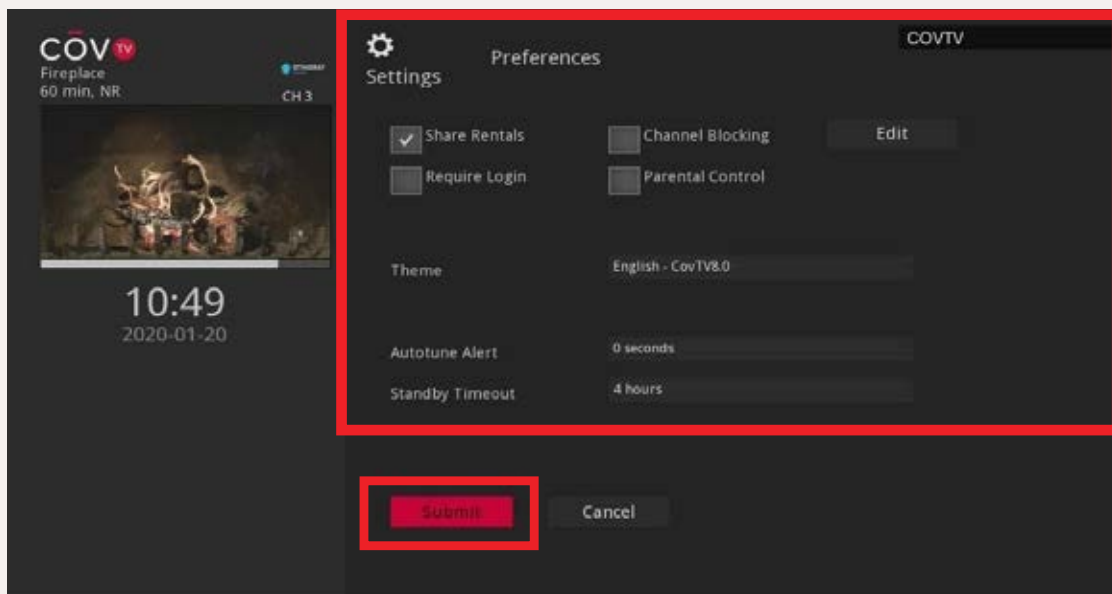
NOTE If you have not yet chosen a PIN, enter the default pin **1234**.



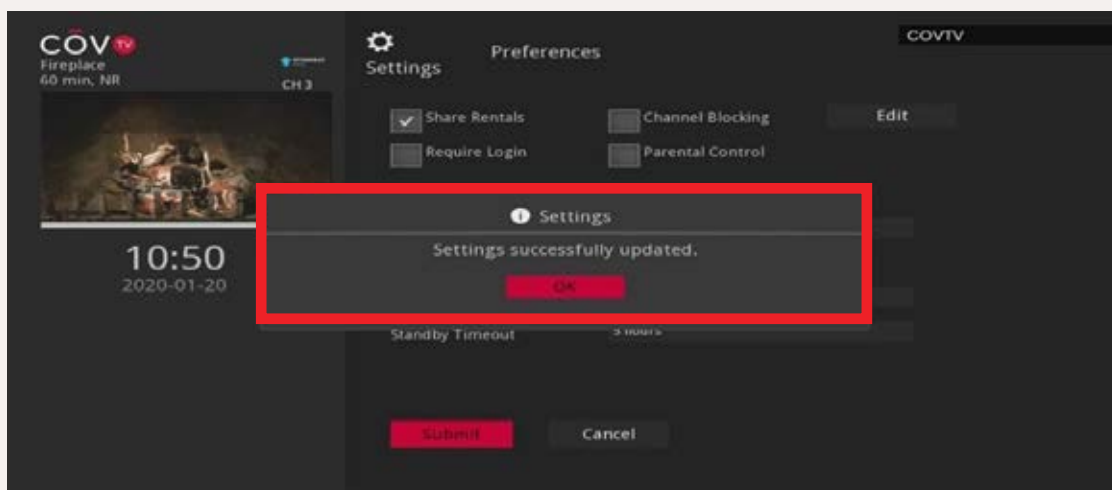
The Preferences screen opens.

-
- 5 Use the ◀ ▶ ▲ ▼ arrows on the remote control to navigate to the settings you want to modify, and then press **OK** to check or uncheck the boxes.
-

- 6 Once you have finished configuring your preferences, select **Submit** and press **OK** to save your changes.



A message appears to indicate that your settings have been updated.



-
- 7 Press **OK**.

Watching live content

To watch live content:

Use the  buttons to change the channel.

You can also use the     buttons to consult the TV guide in the information bar. Next, press  to watch the selected content.

Searching for a movie or show

You can do a search to find shows or movies.

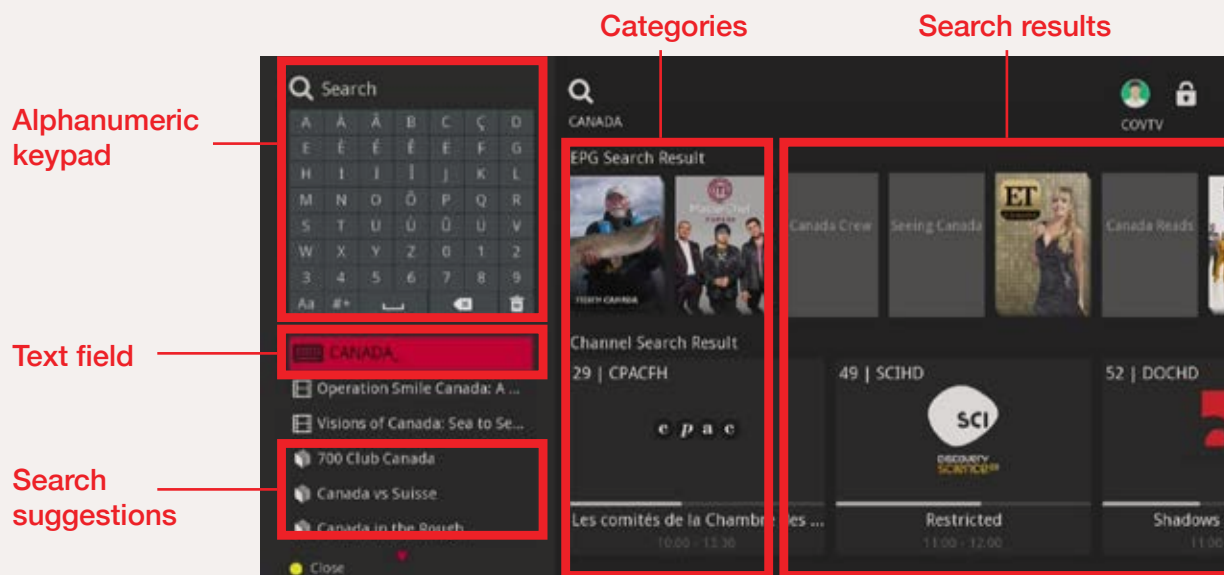
To do so:

-
- 1 Select the  Search option from the menu or press the  button on the remote control to display the alphanumeric keypad.
-
- 2 Using the arrows, select a character, and then press  to confirm the selection. The character will appear in the text field.

Searching for a movie or show (continued)

- 3 Continue in the same manner to enter each character in the phrase, name or title to search.

NOTE Suggestions that match the entered characters will appear underneath the search field when you enter text.



- 4 When the term(s) that you are looking for appear in the search results, use the **◀ ▶ ▲ ▼** arrows on the remote control to navigate to them and press the **OK** button to run the search.

The shows or movies containing the search term(s) will appear in the categories to which they belong (Recordings, TV).

-
- 5** To watch a show or movie that appears in the search results, use the     arrows on the remote control to select it, and then press . In the Details screen for the program, select the  icon and press .

In addition to the various characters, the alphanumeric keypad has some function keys:

-  Inserts a space between words.
-  Deletes the entered character.
-  Deletes the content in the text field.
-  Expands the alphanumeric keypad to display different symbols and characters.

Managing recordings

If you have subscribed to the recording features, you can record content to watch later.

Recording live content

To record content that is currently being shown:

- 1 Go to the channel that is showing the content.
- 2 Press the  button on the remote control.

NOTE If you record a show or movie that has already started, the recording will begin at the point where you tuned into the program.

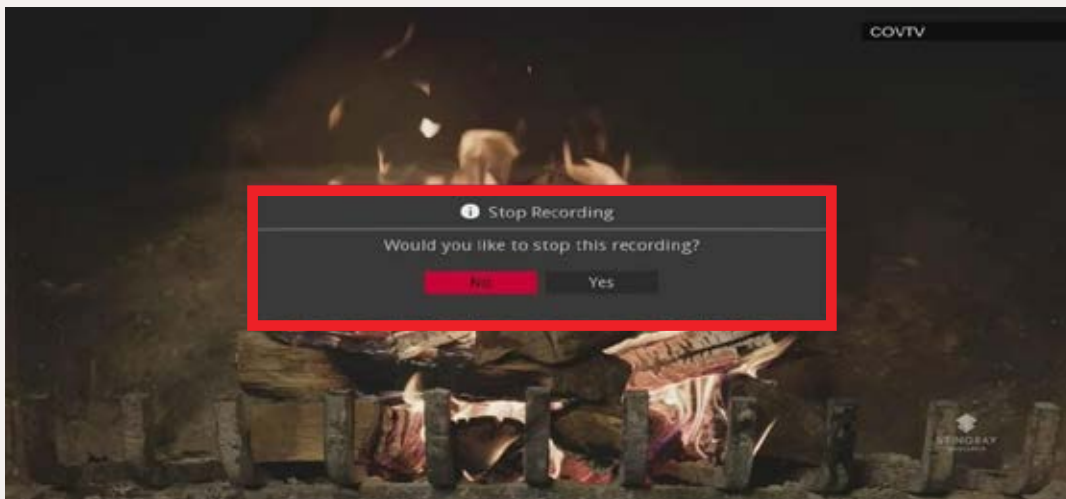


The recording progress and recording icon  will be displayed in the information bar and in the Details screen for the show or movie.

Stopping an in-progress recording

To stop a recording that is in progress:

- 1 Go to the channel that is showing the content being recorded and press the  button on the remote control.
- 2 In the dialog box that appears, use the   arrows on the remote control to select  and press the  button on your remote control.



Scheduling a recording for a single TV show or movie

To schedule a recording for a single show or movie:

- 1 In the TV guide, select a show or movie using the     arrows on the remote control.
- 2 Press the  button once to schedule the recording.

Scheduling a recording for a single TV show or movie (continued)

Once a recording for a show or movie is scheduled:

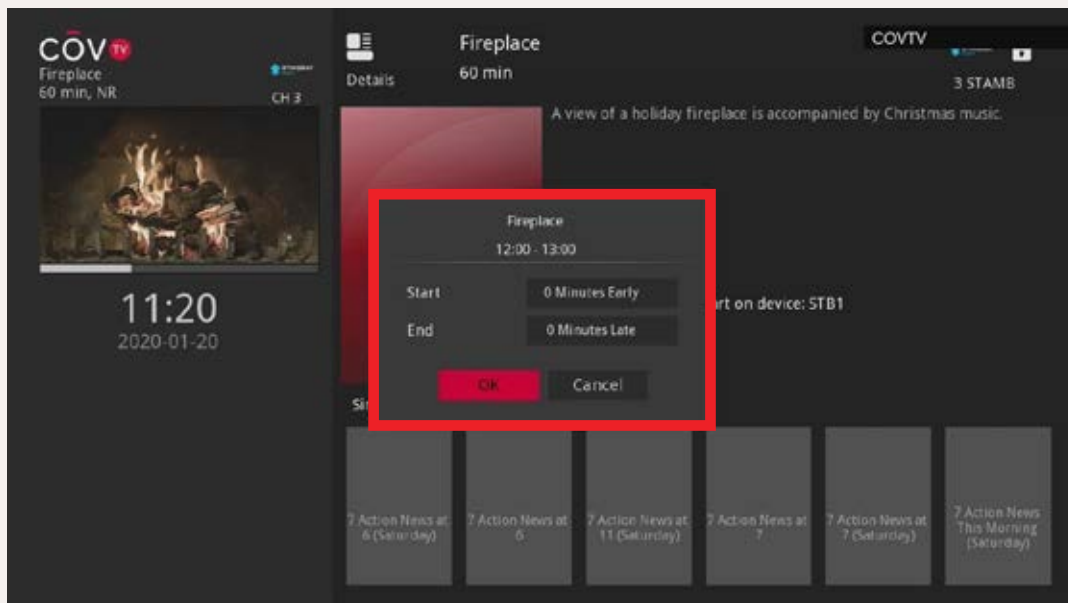
- The recording icon  will be displayed on the listing in the TV guide.
- The show or movie will be listed in the Recordings category in the main menu.

Scheduling a series recording

You can also schedule a recording for all the episodes in a series. All the upcoming episodes will then be automatically recorded when they are shown.

To schedule a recording for all the episodes in a series:

- 1 In the TV guide, use the     arrows on the remote control to select an episode of the series to record and press  to open its Details screen.
- 2 Select  on the screen and press the  button on your remote control. The recording configuration screen will be displayed.
- 3 Use the     arrows on your remote control to configure the various recording settings for the series (see the table below for more information about the different options).
- 4 Once you have finished, select  on the screen and press the  button on your remote control.



NOTE You can also schedule recordings for all the episodes of a show by selecting an episode in the TV guide and pressing the  button on your remote control twice. However, you will not be able to configure the recording options.

Once the series recording is scheduled:

- The recording icon  will be displayed on each episode of the series in the TV guide.
- The series will be listed in the Recordings category in the main menu.

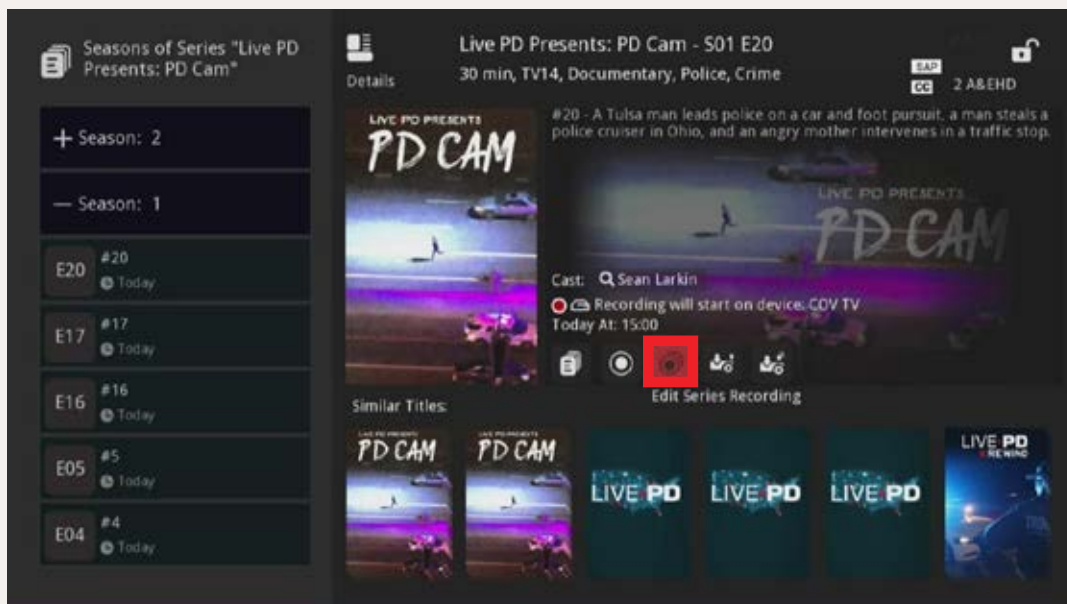
Table 2 — Recording Configuration Settings

Setting	Description
Channels	Specify which channels should be recorded: • All: Episodes shown on all channels will be recorded. • [Specific channel]: Only the episodes shown on the specified channel will be recorded.
Preferences	Format in which the content will be recorded: • Standard • High definition
Episodes	Specify which episodes should be recorded: • All: All episodes that are shown will be recorded. • New Only: Only new episodes will be recorded.
Start	Specify how many minutes before the program begins that the recording should start (0, 1, 5, 30, or 60 minutes before).
End	Specify how many minutes after the program ends that the recording should stop (0, 1, 5, 30, or 60 minutes after).
Recording Limit	Specify the maximum number of episodes that can be kept on the digital set-top box (All, 1, 5, or 10). Note: Once the limit is reached, no new episodes will be recorded.

Editing a recording configuration

To edit a recording configuration:

- 1 In the menu, use the ▲ ▼ arrows on your remote control to select **Recordings**, then press the ► arrow to access the Recordings screen.
- 2 Using the ◀ ▶ arrows on your remote control, select the recording to edit and press **OK** to open its Details screen.
- 3 Select  (or  for a series) and press **OK**.



- 4 In the window that appears, use the ◀ ▶ ▲ ▼ arrows on the remote control to edit the recording configuration settings (see Table 2 — *Recording Configuration Settings* on page 52 for more information about the different options).

NOTE For a recording for a single show or movie, only the Start and End settings can be edited.

Editing a recording configuration (continued)

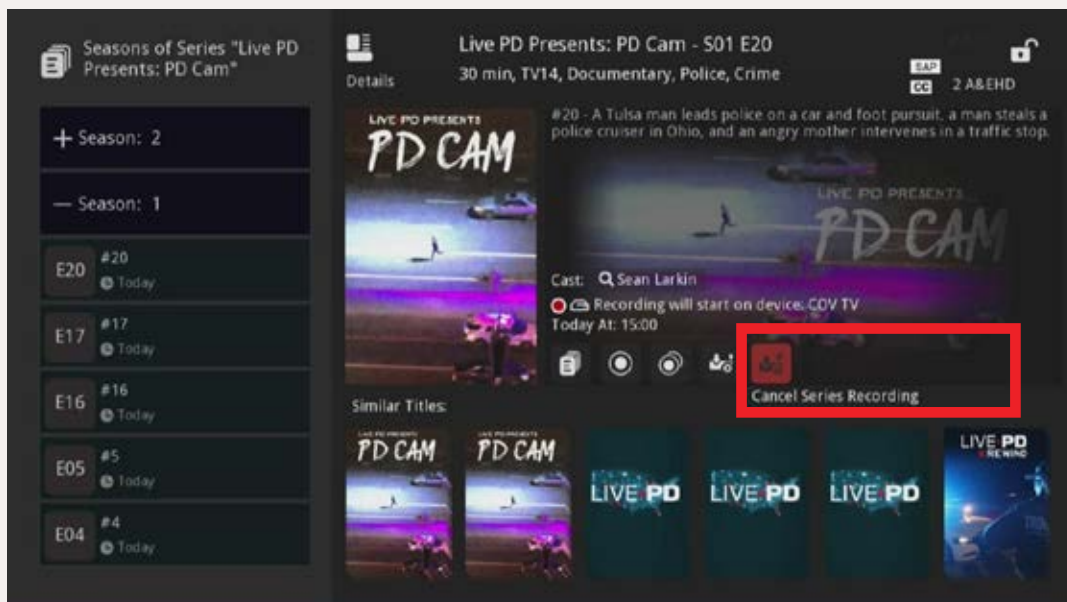
- 5 Once you have finished, select **OK** on the screen and press the **OK** button on your remote control. The recording configuration settings will be updated, and the recording will appear in the To Record category in the Recordings menu.

Cancelling a recording

To cancel a scheduled recording:

- 1 In the menu, use the **▲ ▼** arrows on your remote control to select **Recordings**, then press the **▶** arrow to access the Recordings screen.
- 2 Using the **◀ ▶** arrows on your remote control, select the recording to cancel and press **OK** to open its Details screen.

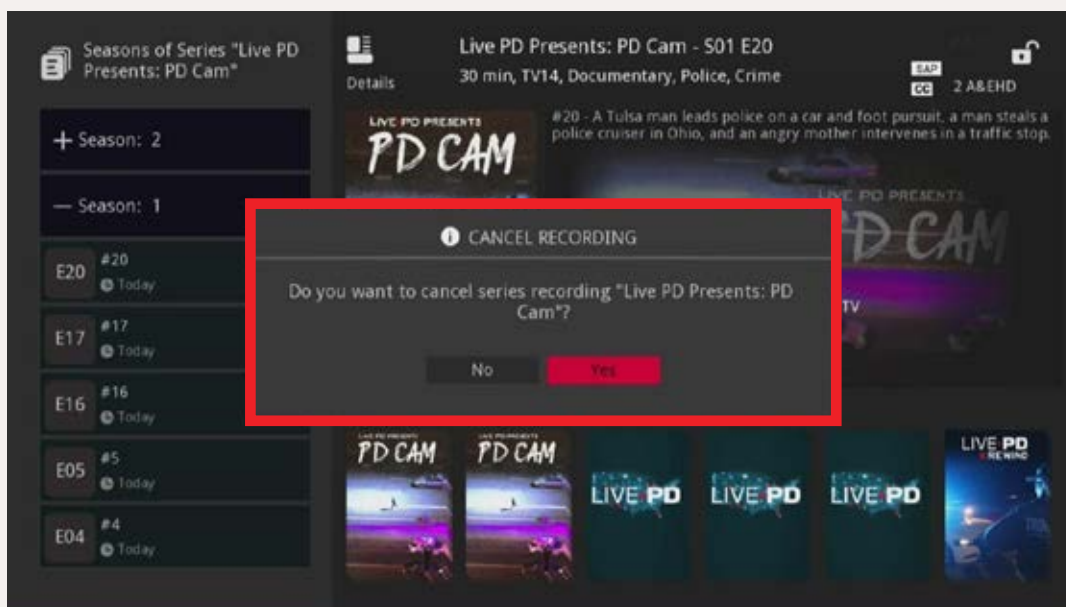
NOTE You can also open the Details screen from the TV guide.



- 3 Select  (or  for a series) and press the **OK** button on your remote control.

In the confirmation box that appears, use the   arrows on the remote control to choose **Yes** then press the **OK** button on your remote control.

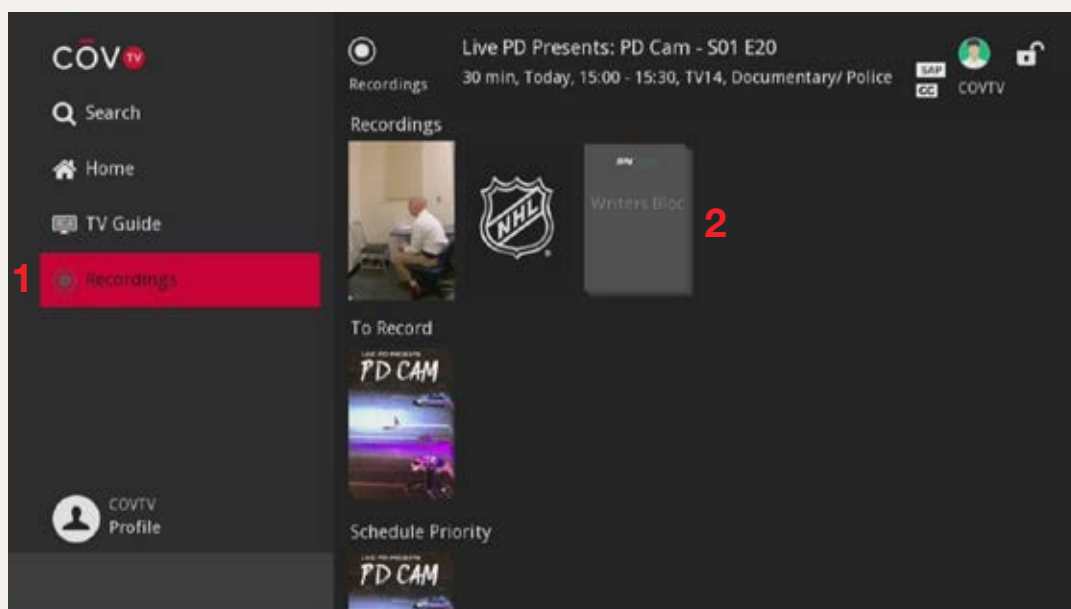
The scheduled recording is cancelled and will no longer appear in the Recordings category in the main menu.



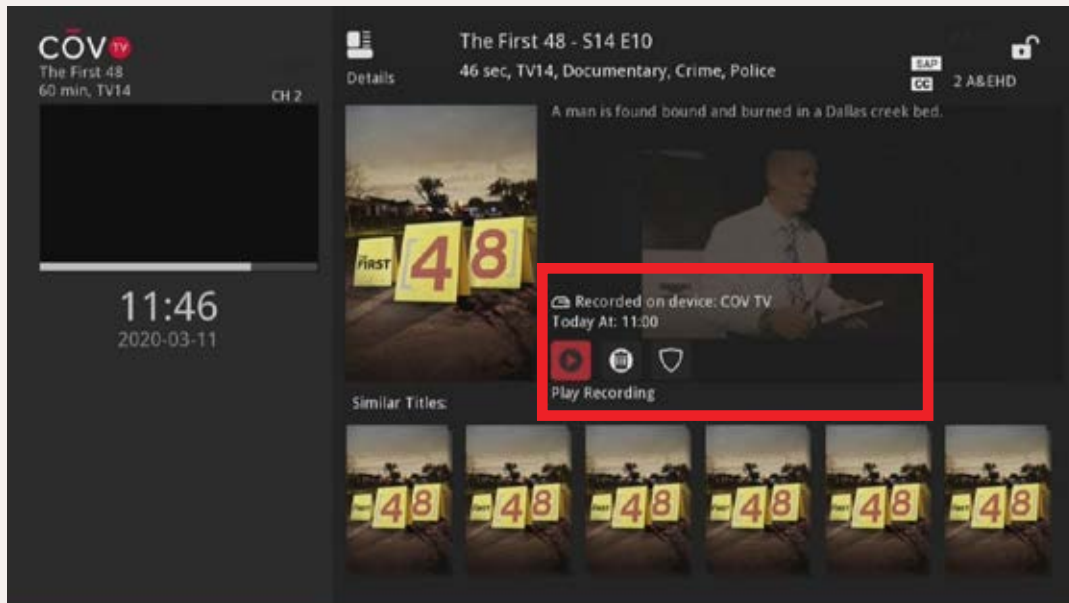
Watching a recording

To watch a recording:

- 1 In the menu, use the ▲ ▼ arrows on your remote control to select Recordings, then press the ► arrow to access the Recordings screen.
- 2 Using the ◀ ▶ arrows on your remote control, select the recording to watch and press OK to open its Details screen.



- 3 Select the  icon on the screen and press the **OK** button on the remote control. The show or movie starts playing in full screen.



You can use the buttons on your remote control to control playback:

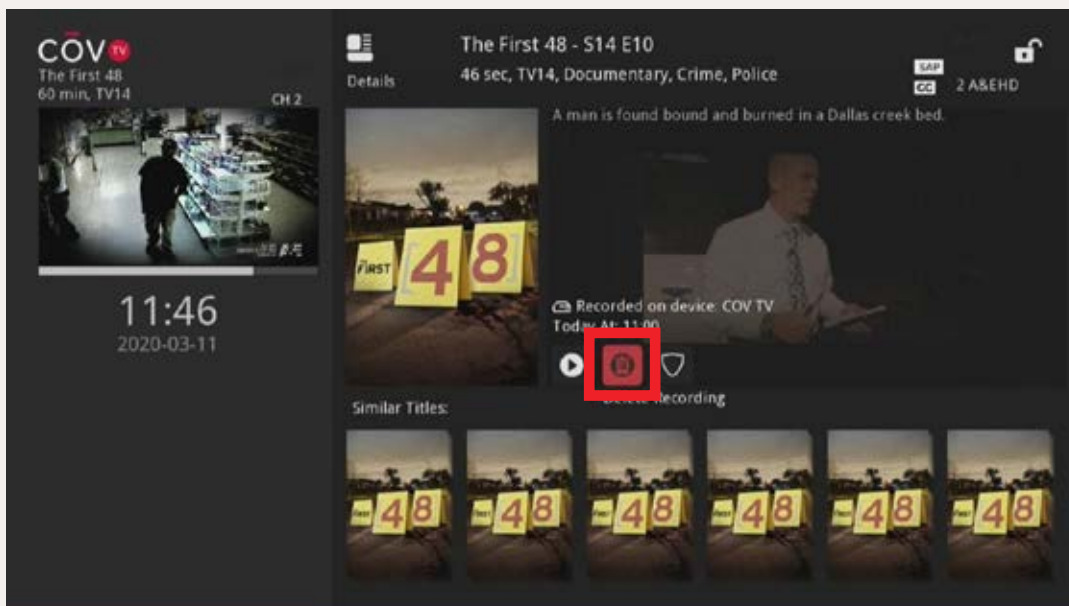
-  Pause and resume
-  Stop (when you stop a recording, you return to the Details screen for the recording)
-  Fast-forward
-  Rewind
-  Skip ahead 30 seconds
-  Rewind 30 seconds

Deleting a recording

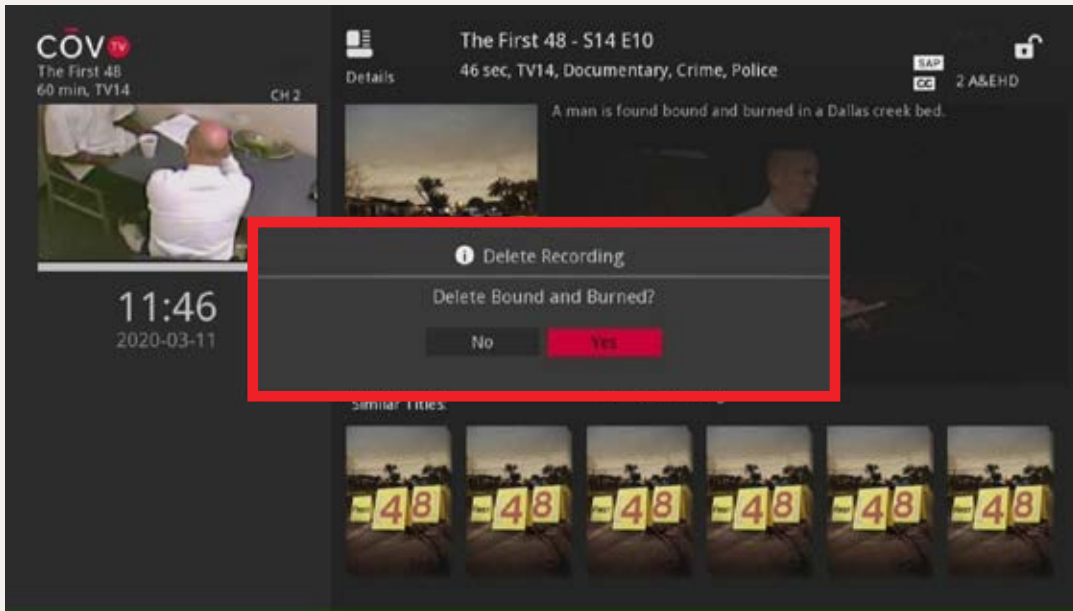
You can delete a recording that you do not want to keep, such as after it has been watched.

To delete a recording:

- 1 In the menu, use the ▲ ▼ arrows on your remote control to select **Recordings**, then press the ► arrow to access the Recordings screen.
- 2 Using the ◀ ▶ arrows on your remote control, select the recording to delete and press **OK** to open its Details screen.



- 3 Select  on the screen and press the  button on your remote control.
- 4 In the confirmation box that appears, use the   arrows on the remote control to choose  and press the  button on your remote control.



The recording is deleted and disappears from the Recordings category in the main menu.

Reminders and channel autotunes

The reminder and channel autotune features make it possible to never miss a show or movie that you want to see, even if you are watching something else.

If you schedule a reminder for a show or movie, you will receive a notification when the show or movie is about to start.

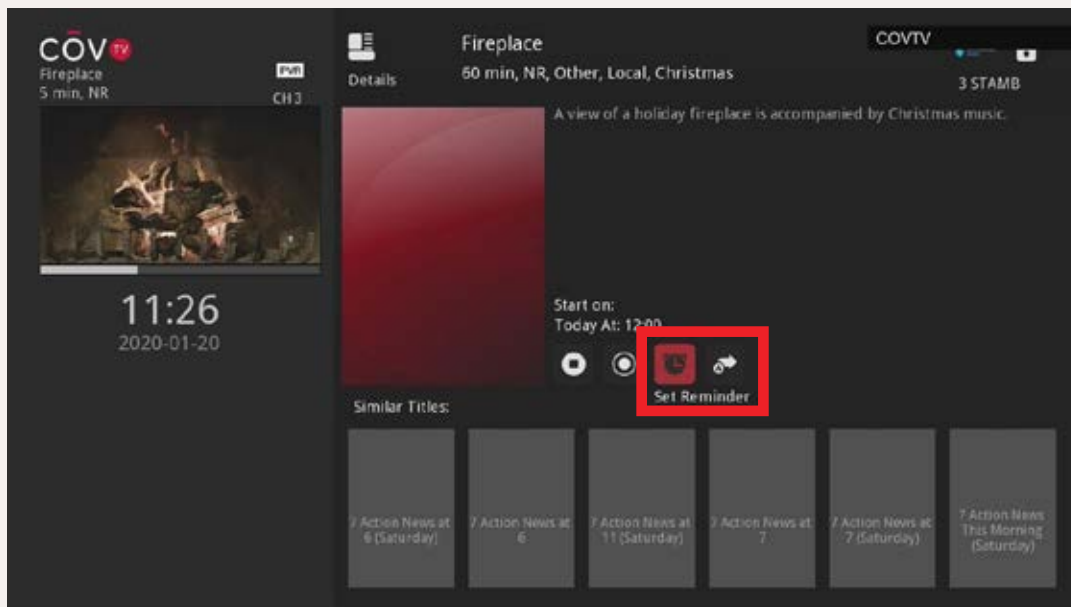
If you schedule a channel autotune for a show or movie, your CŌV TV will autotune the channel that is playing the show or movie once it starts.

NOTE Reminders and channel autotunes only apply to the digital set-top box on which they were scheduled.

To schedule a reminder or channel autotune

- 1 In the TV guide, use the ◀ ▶ ▲ ▼ arrows on the remote control to select an upcoming show or movie and press **OK**.
- 2 In the Details screen that appears, select the reminder icon  or the channel autotune icon .

NOTE To cancel a reminder or channel autotune, in the Details screen for the content, select the  or  icon.

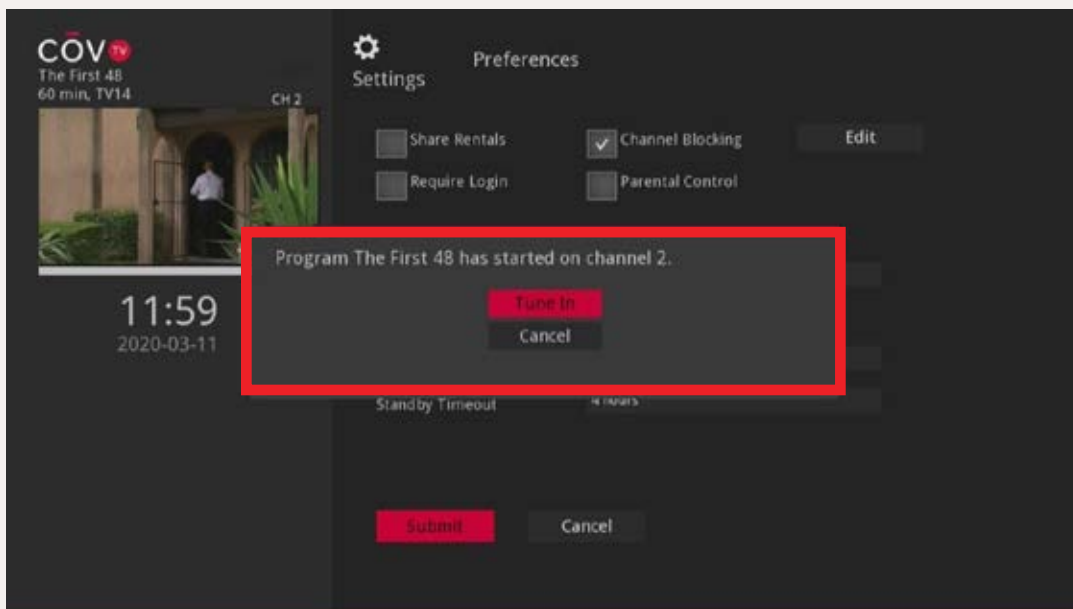


To schedule a reminder or channel autotune (continued)

- 3 Press the **EXIT** button on your remote control.
The reminder  or channel autotune  icon appears on the listing in the TV guide.

When the show or movie starts:

If you have scheduled a reminder, a notification will appear on your TV screen. Using the   arrows on the remote control, select **Tune In**, then press **OK** to watch the show or movie.



If you have scheduled a channel autotune for a show or movie, your TV will autotune the channel that is playing that show or movie.

Favourite channels

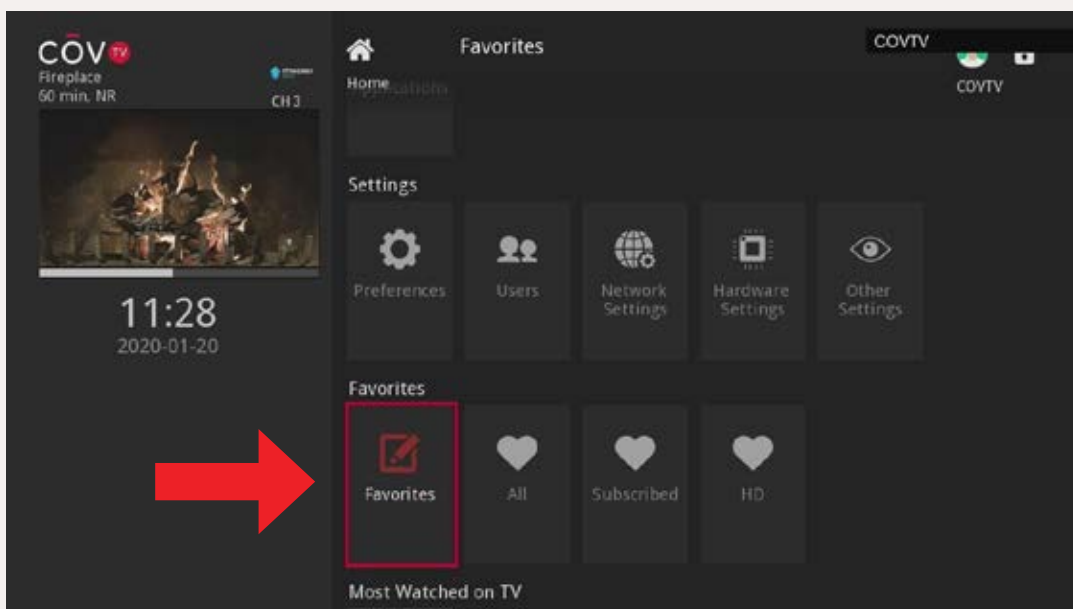
Lists of favourite channels enable you to group your favourite channels based on different categories (e.g. sports channels). You can then select a list of favourite channels so that the TV guide only displays content from these channels.

By default, the Favorites category contains four lists: All, Subscribed, HD and Favorites.

Creating a list of favourite channels

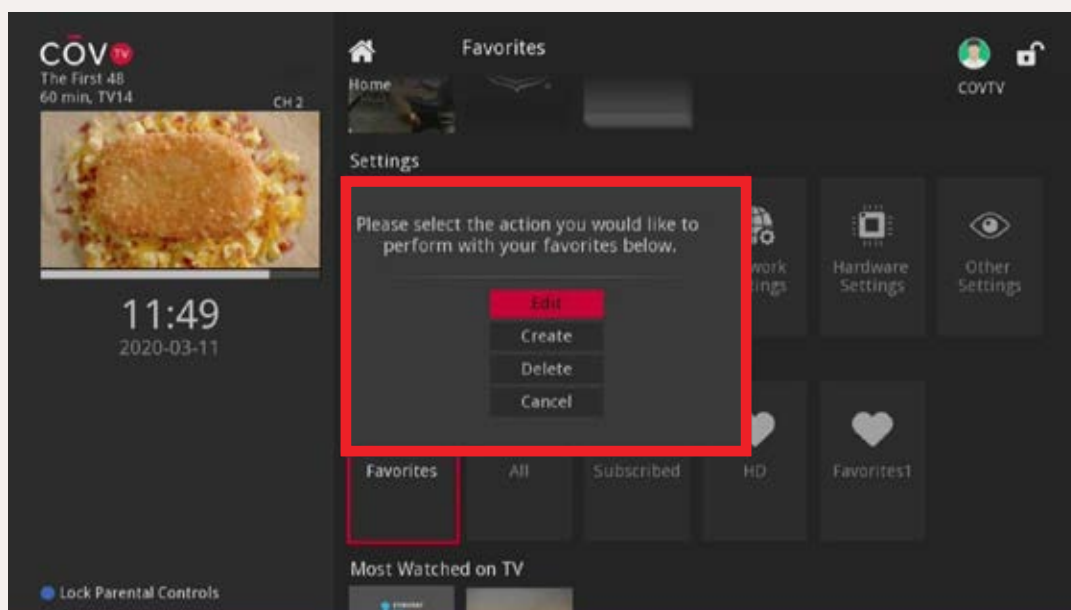
To create a list of favourite channels:

- 1 On the Home screen, use the ◀ ▶ ▲ ▼ arrows on the remote control to select the **Favorites** category and press **OK**.



Creating a list of favourite channels (continued)

- 2 In the box that appears, use the ▲ ▼ arrows on the remote control to select the **Create** option and press **OK**.

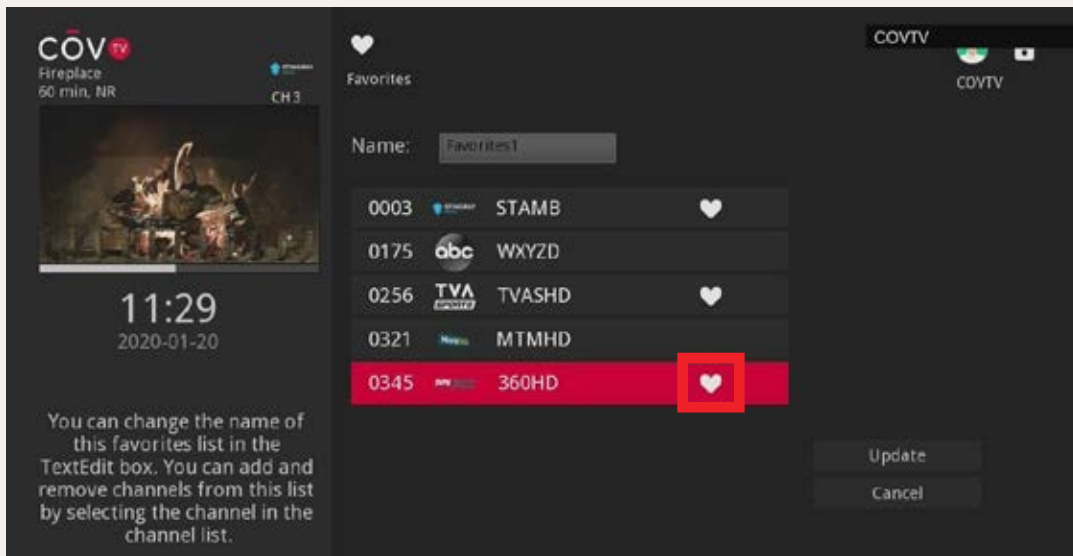


The Favorites screen is displayed.

- 3 The new list is given a default name. To rename your list, using the ◀ ▶ ▲ ▼ arrows on the remote control, navigate to the text field, then press **OK** to open the alphanumeric keypad. Next, enter the new name (see Searching for a movie or show on page 45 for how to use the alphanumeric keypad).

- 4 For each channel to add, select a channel using the   arrows on the remote control, then press . The  icon appears beside the selected channels.

NOTE To remove a channel from the list, select it and press the  button on your remote control.



- 5 Once you have finished, use the  arrow on the remote control to select , then press the .

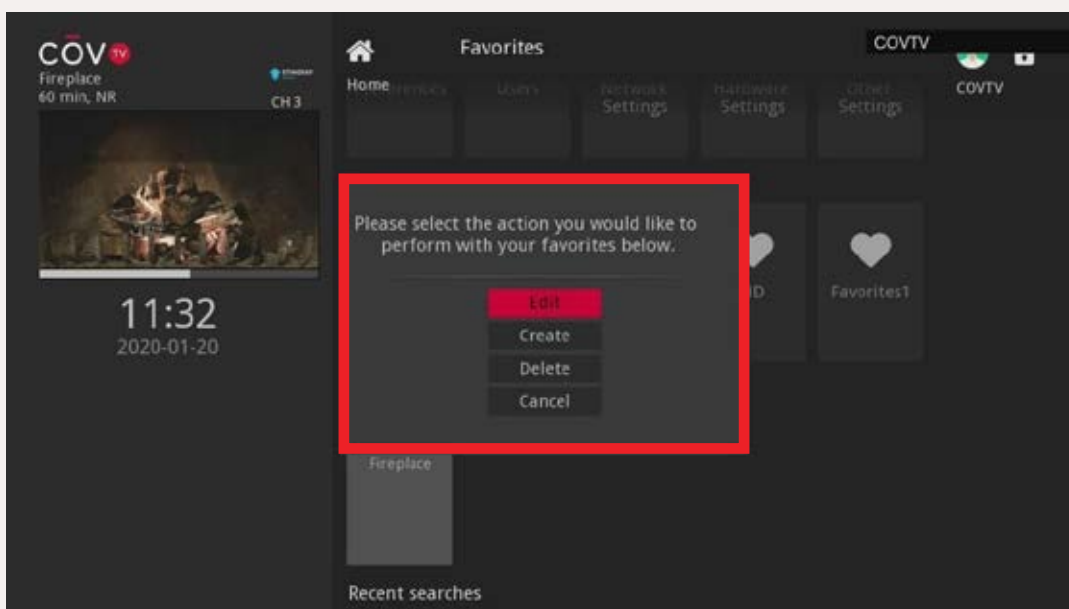
- 6 Press the  button on the remote control.

Your new list of favourite channels is added to the Favorites category.

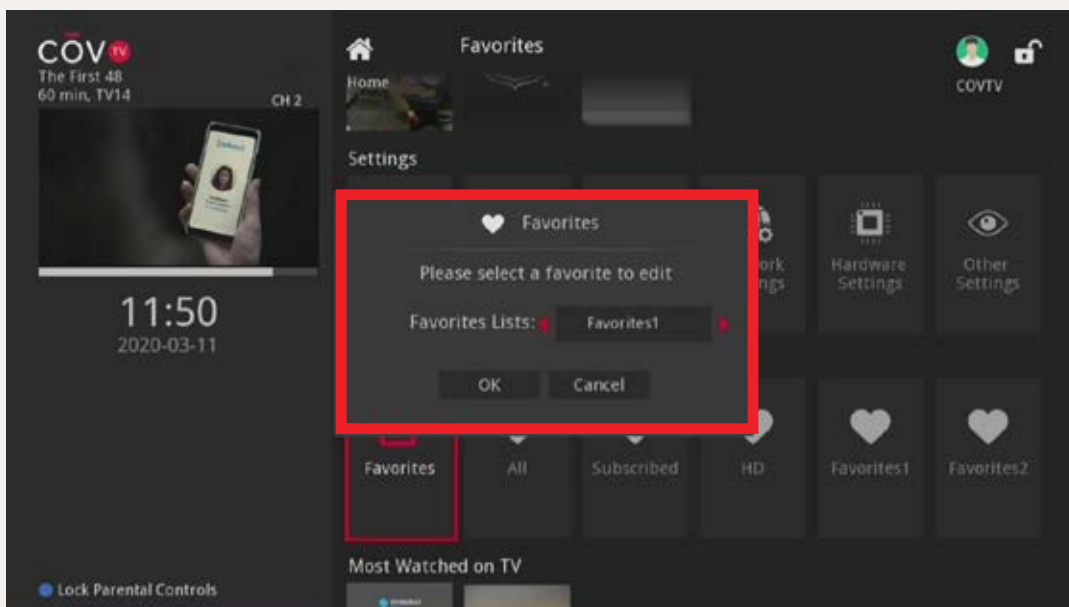
Editing a list of favourite channels

To edit a list of favourite channels:

- 1 On the Home screen, use the ◀ ▶ ▲ ▼ arrows on the remote control to select the **Favorites** category and press **OK**.
- 2 Use the ▲ ▼ arrows on the remote control to select **Edit** and press **OK**.



- 3 Use the ◀ ▶ arrows to select the favourite to edit, then select **OK** on the screen and press the **OK** button on the remote control.

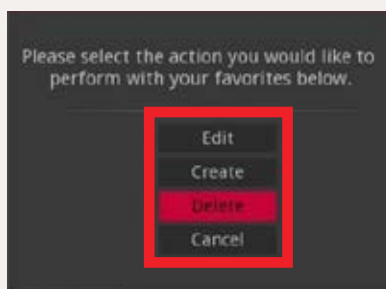


- 4 As needed, edit the name and channels for the list.
- 5 Once you have finished, using the ◀ ▶ arrows on the remote control, select **Update** and press the **OK** button on the remote control.

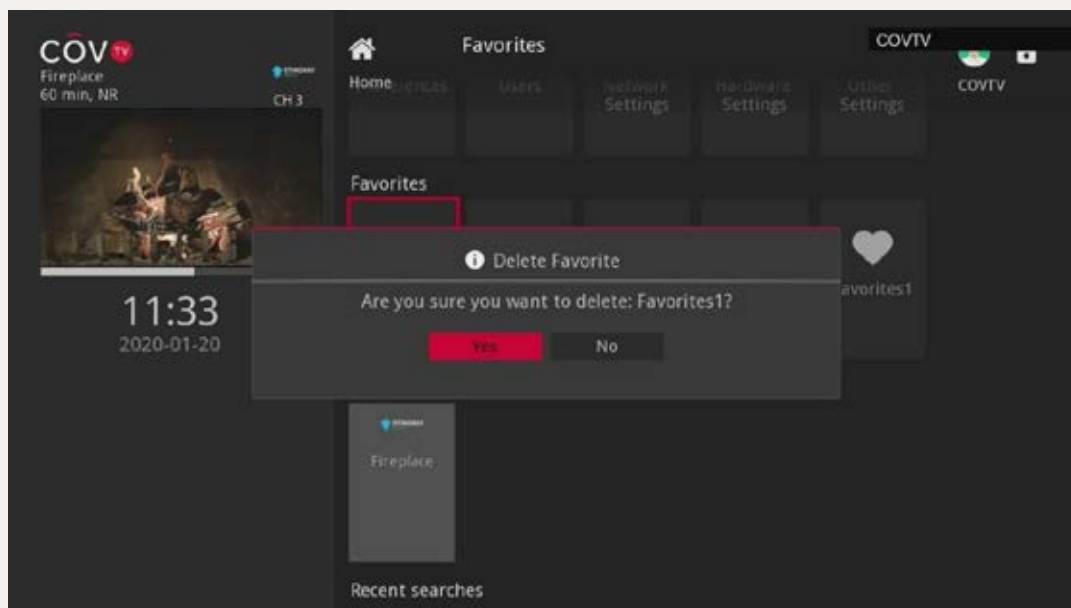
Deleting a list of favourite channels

To delete a list of favourite channels:

- 1 On the Home screen, use the ◀ ▶ ▲ ▼ arrows on the remote control to select the **Favorites** category and press **OK**.
- 2 Using the ▲ ▼ arrows on the remote control, select **Delete** and press **OK**.



- 3 Use the ◀ ▶ arrows to select the list to delete, then select **Yes** on the screen and press the **OK** button on the remote control.



- 4 Using the ◀ ▶ arrows on the remote control, select **Yes** and press **OK** to delete the list.

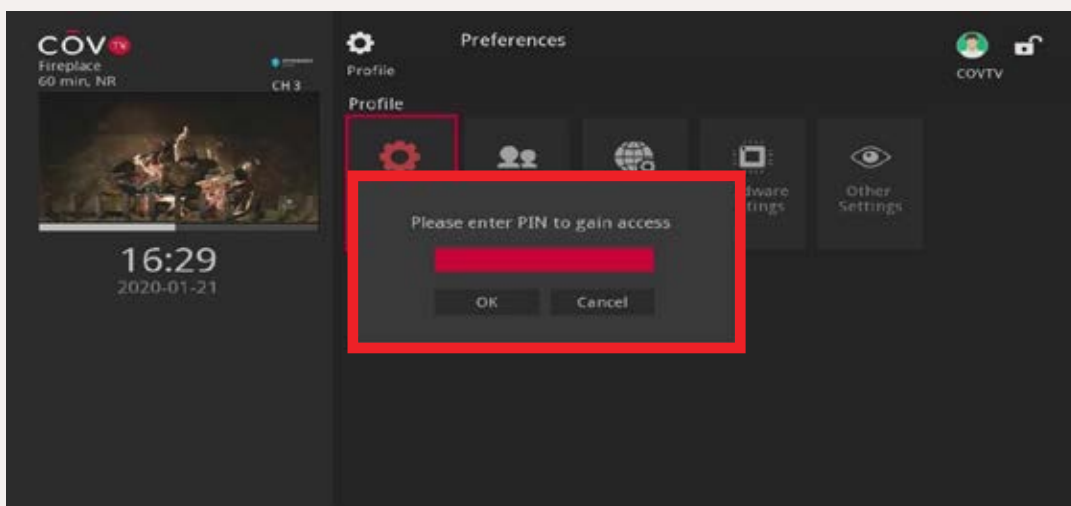
Channel blocking

The channel blocking feature enables you to block channels that you do not want to see in the TV guide.

Activating channel blocking

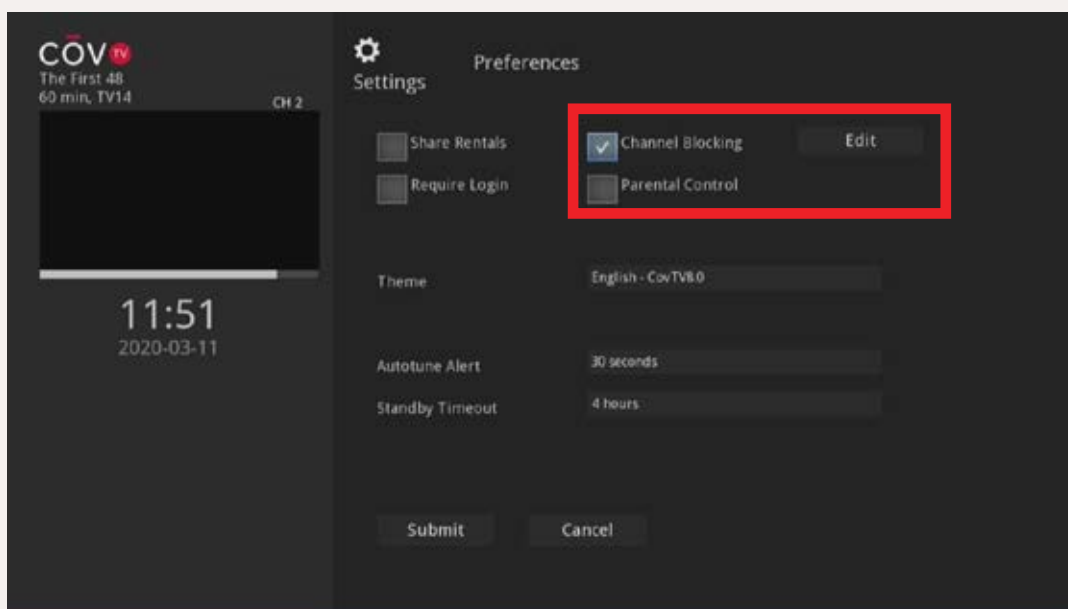
To activate channel blocking:

- 1 In the menu, use the ◀ ▶ ▲ ▼ arrows on the remote control to select **Profile**, then **Preferences**.
- 2 Using the 0 to 9 buttons on your remote control, enter the PIN of the primary user (**1234** by default) and press **OK**. The Preferences screen is displayed.



Activating channel blocking (continued)

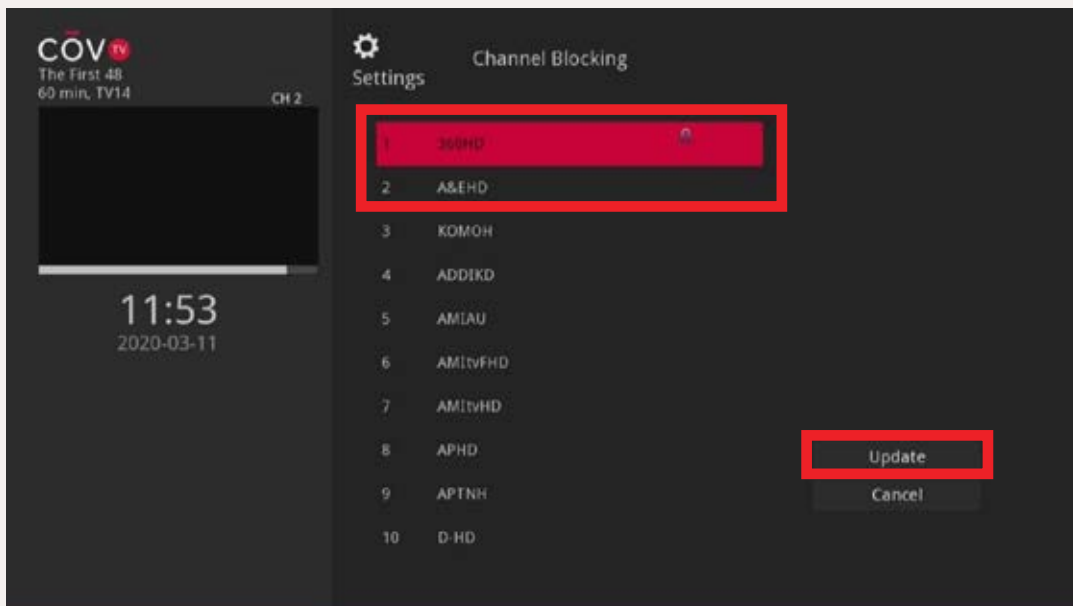
- 3 Use the ◀ ▶ ▲ ▼ arrows on the remote control to navigate to the **Channel Blocking** box, and then press **OK** to check it.
- 4 Select the **Edit** button, to the right, and press **OK** to open the Channel Blocking screen.



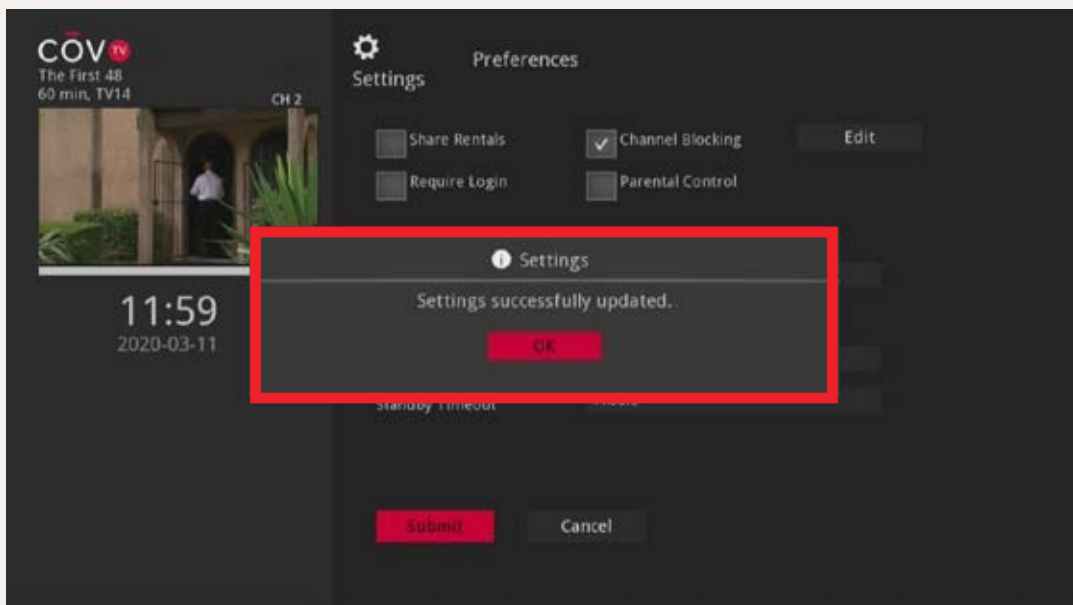
- 5 For each channel to block, select a channel using the ▲ ▼ arrows on the remote control, then press **OK**.

The  icon beside each selected channel now shows a locked padlock to indicate that the channel is blocked.

- 6 Once you have finished, use the  arrow on the remote control to select , then press the  button.



- 7 On the Settings screen, select  and press .



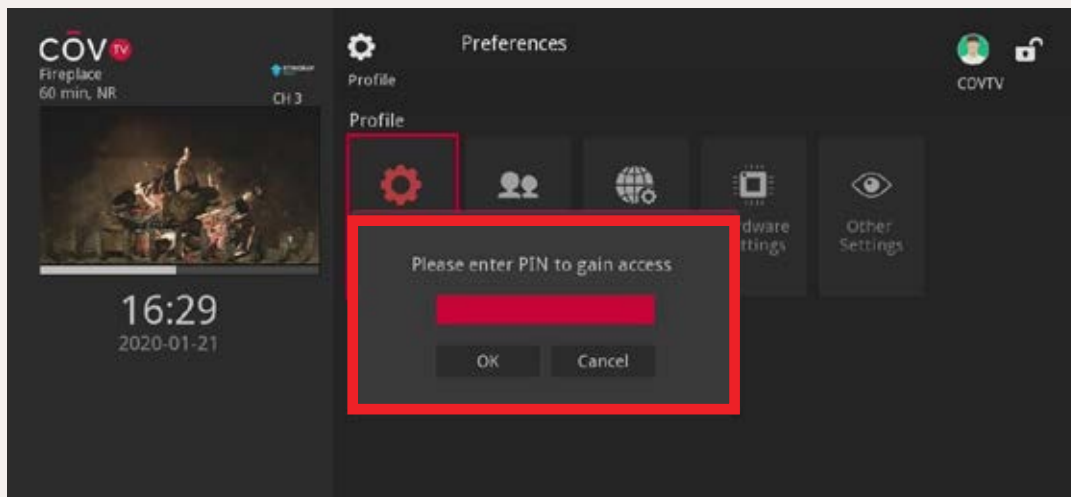
The blocked channels are no longer displayed in the TV guide.



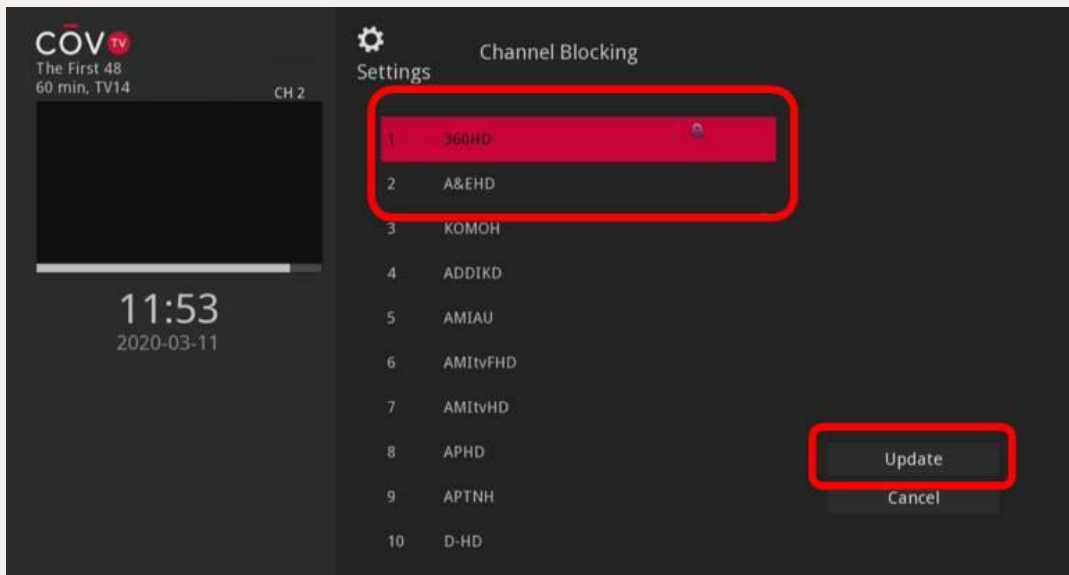
Deactivating channel blocking

To deactivate channel blocking:

- 1 In the menu, use the ◀ ▶ ▲ ▼ arrows on the remote control to select **Profile**, then **Preferences**.
- 2 Using the 0 to 9 buttons on your remote control, enter the PIN of the primary user (1234 by default) and press **OK**. The Preferences screen is displayed.



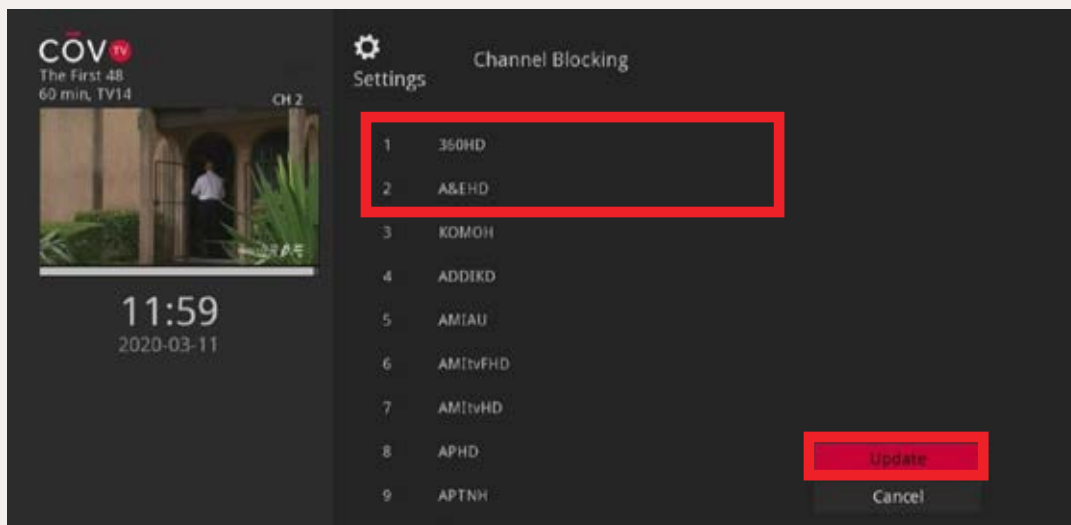
- 3 Use the ◀ ▶ ▲ ▼ arrows on the remote control to navigate to the **Edit** box, and then press **OK**.



- 4 For each channel to unblock, select a channel using the ▲ ▼ arrows on the remote control, then press **OK**.

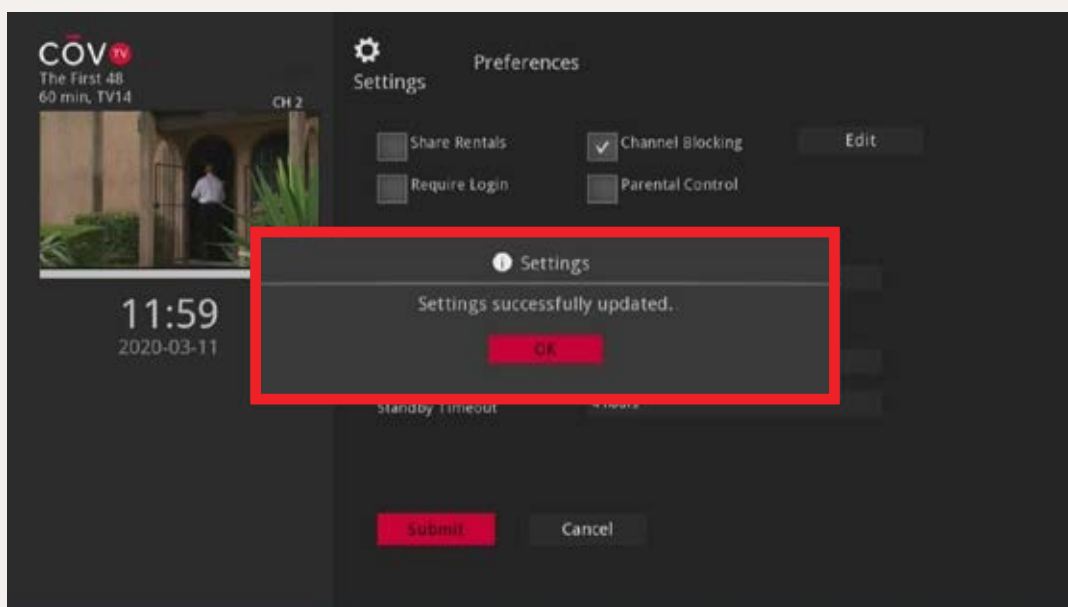
The  icon beside each selected channel disappears to indicate that the channel is no longer blocked.

- 5 Once you have finished, use the ▶ arrow on the remote control to select **Update**, then press the **OK** button.

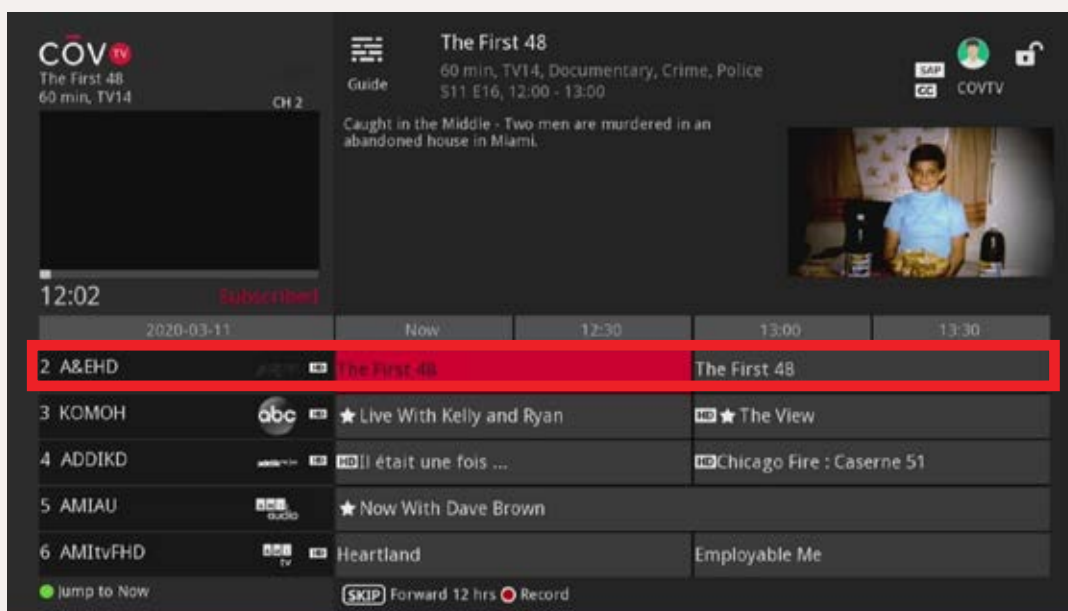


Deactivating channel blocking (continued)

6 In the Settings screen, select **Submit** and press **OK**.



The channels that you unblocked are now displayed in the TV guide.



Parental controls

The parental controls feature blocks access to certain content based on its category (see the Rating tables on page 82 for the different categories).

NOTE CŌV TV uses the US rating system for TV shows and movies.

Content blocked by parental controls is not displayed in the TV guide, in the category rows, in the recommendations or in the search results, and it cannot be watched.

In addition, when parental controls are activated, channels rated Adult by the service provider will not appear in the TV guide or when you browse channels in full screen mode.

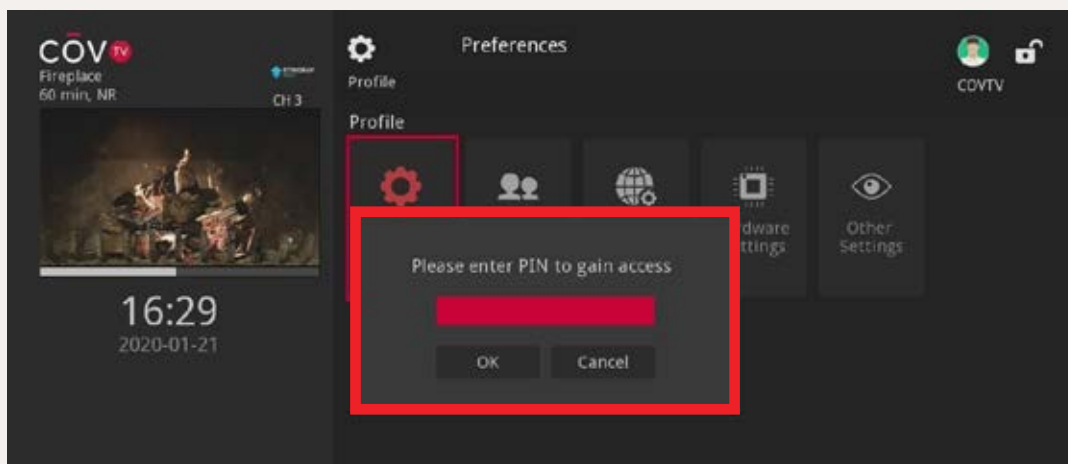
Activating/deactivating parental controls

Before you can lock or unlock content, you must first activate parental controls in your account settings.

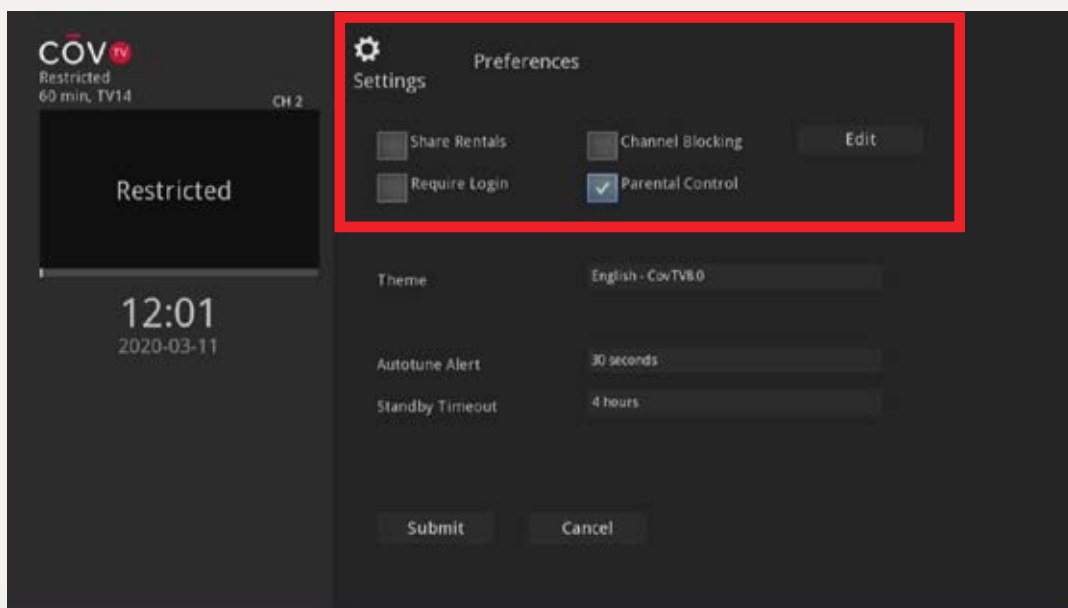
To activate parental controls:

- 1 In the menu, use the     arrows on the remote control to select **Profile**, then **Preferences**.

Activating/deactivating parental controls (continued)

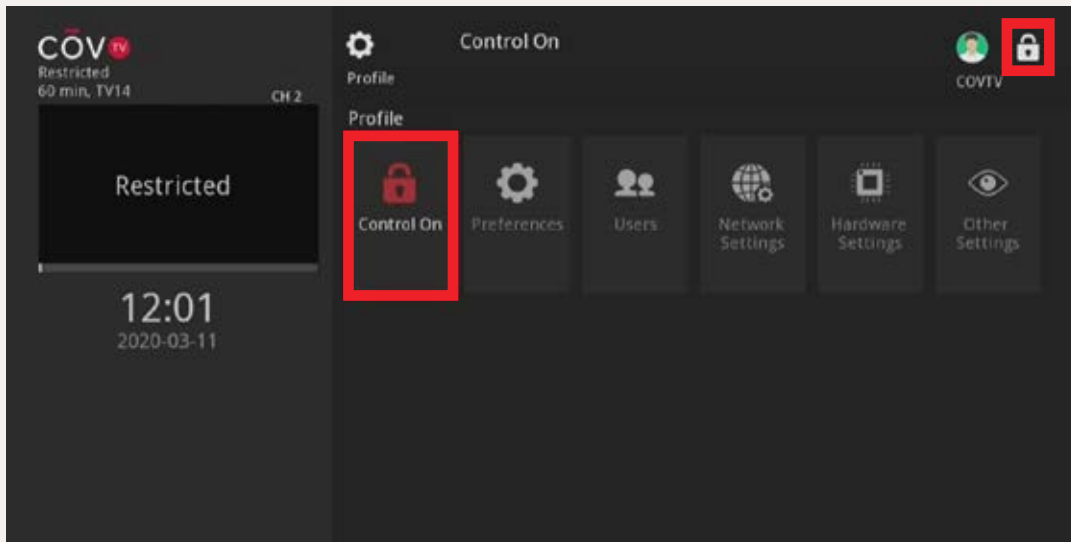


- 2 Using the **0** to **9** buttons on your remote control, enter the PIN of the primary user (**1234** by default) and press **OK**. The Preferences screen is displayed.
- 3 Use the **◀ ▶ ▲ ▼** arrows on the remote control to navigate to the **Parental Control** box, and then press **OK** to check it.



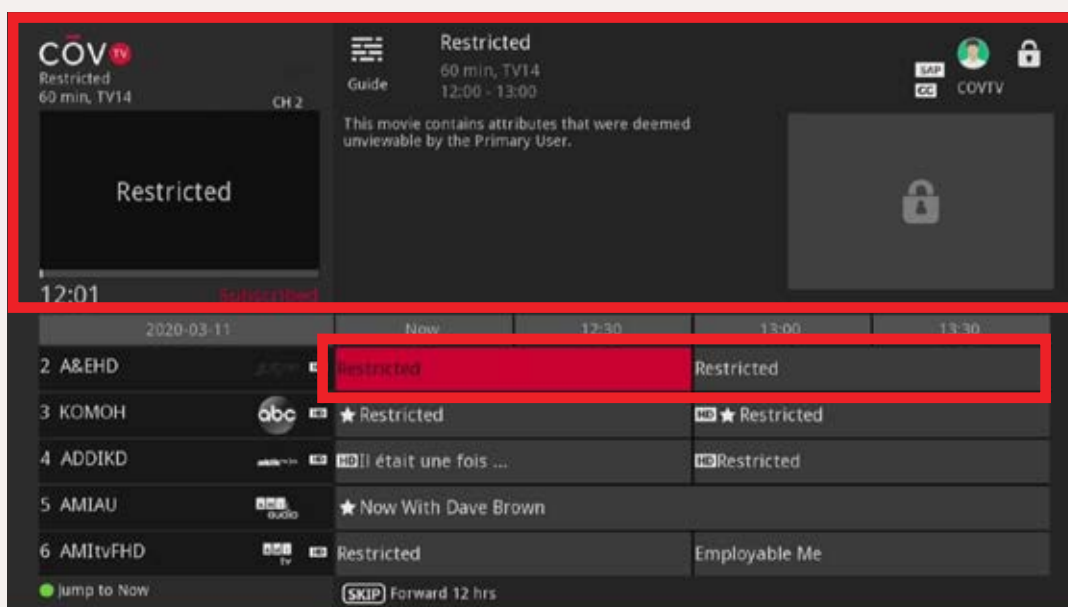
- 4 Select **Submit** and press **OK**.

The locked padlock icon  on the top right of the screen indicates that parental controls are activated.



Activating/deactivating parental controls (continued)

In the TV guide, listings for blocked shows or movies are replaced with a Restricted message.



Unlocking parental controls

When parental controls are activated, content reserved for certain categories of viewers is automatically blocked.

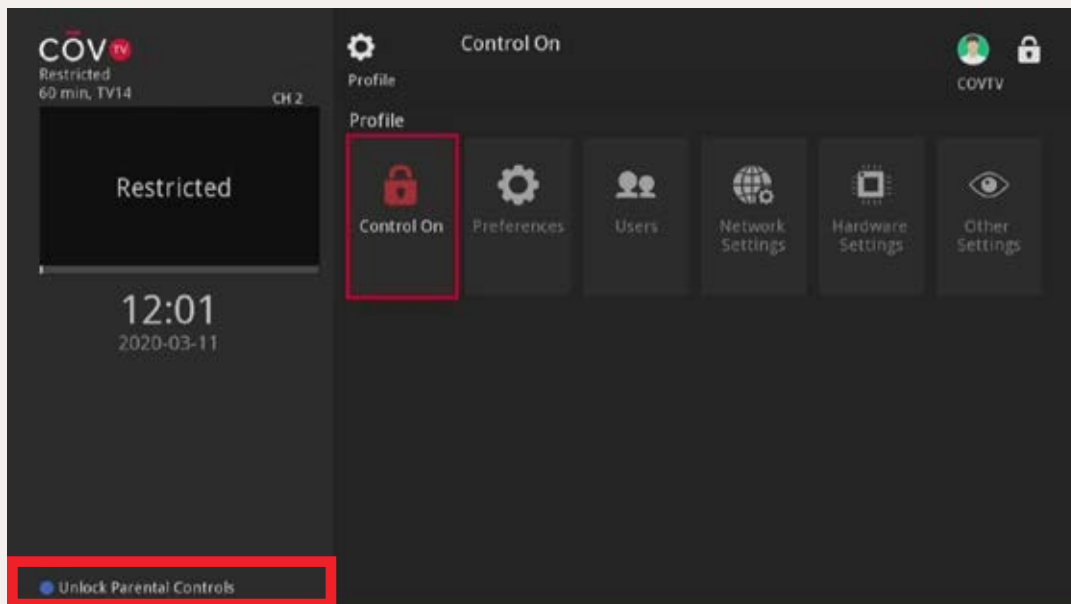
To unlock parental controls:

- 1 On the Home screen, press the  shortcut button on your remote control.

- 2 In the dialog box that appears, use the **0** to **9** buttons on your remote control to enter the PIN of the primary user (**1234** by default), and then press the **OK** button on the remote control.

The unlocked padlock icon  on the top right of the screen indicates that parental controls are unlocked.

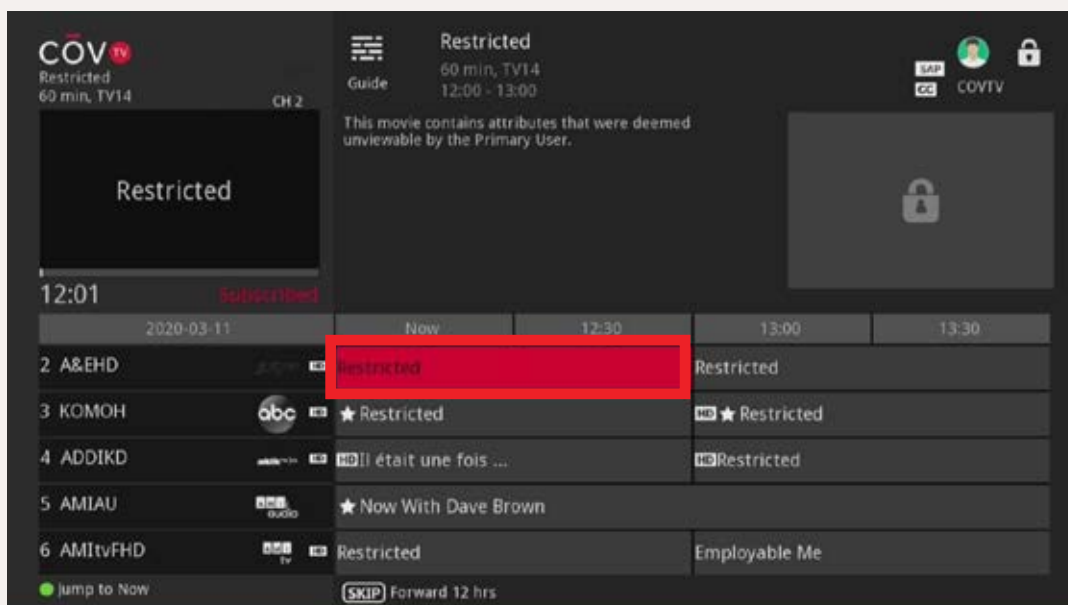
The shortcut button  to the parental control locking is displayed at the bottom left of the Home screen.



Unlocking content blocked by parental controls

To unlock content blocked by parental controls:

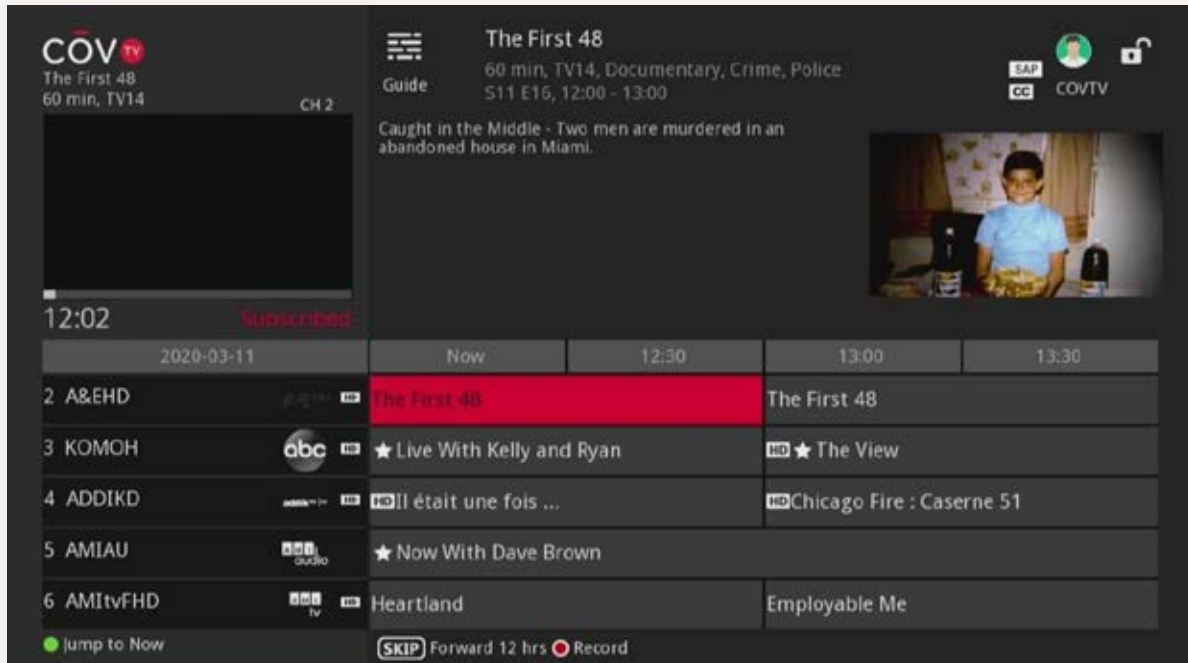
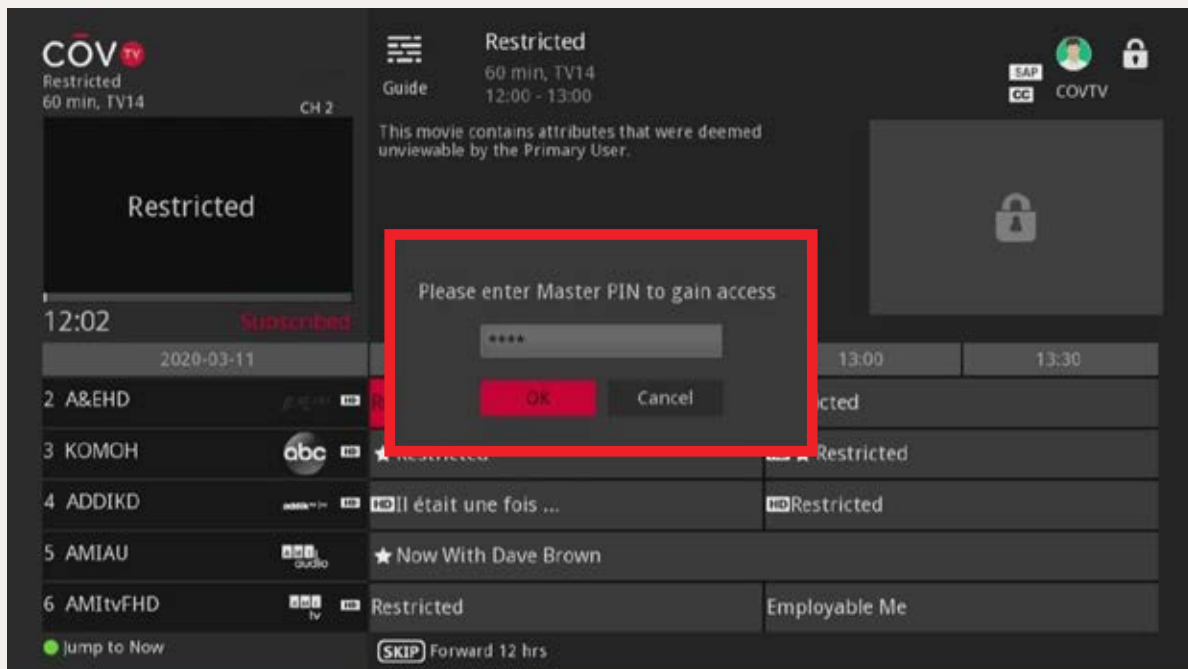
- 1 Select the blocked content in the TV guide or by navigating with the  button and press the  button on the remote control.



- 2 In the dialog box that appears, use the **0** to **9** buttons on your remote control to enter the PIN of the primary user (**1234** by default) and press .

Parental controls will be unlocked and you can view the content.

- NOTE** When you unlock a given program, all the other blocked content will also be unlocked.



Parental controls

Rating tables

Movie ratings	
Category	Description
G	(General) — No age restriction.
PG	(Parental Guidance Suggested) — Some material may not be suitable for children.
PG-13	(Parents Strongly Cautioned) — Some material may be inappropriate for children under 13.
R	(Restricted) — Minors (17 and under) must be accompanied by an adult.
NC-17	(For Adults Only) — Not permitted for people 17 and under.
AO	(Adults Only) — For people 18 and above.
X	Adult content rated X .
XX	Adult content rated XX .
XXX	Adult content rated XXX .

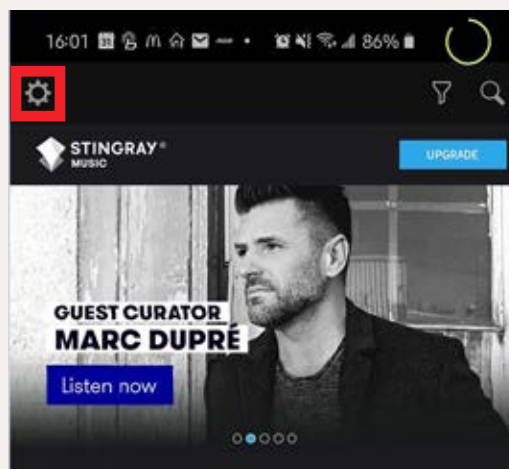
TV show ratings	
Category	Description
TV-Y	Program suitable for children of all ages.
TV-Y7	Program suitable for children 7 and above.
TV-G	Most parents would find this program suitable for all ages.
TV-PG	This program contains material that parents may find unsuitable for young children.
TV-14	This program contains material that parents may find unsuitable for children under 14.
TV-MA	This program is intended to be viewed by adults and therefore may be unsuitable for children under 18.

Sub-categories of TV shows based on content type	
Category	Description
D – Suggestive Dialogue	This program contains sexually suggestive dialogue.
S – Sexual Situations	This program contains scenes with sexual activity.
L – Coarse Language	This program contains coarse language.
V – Violence	This program contains scenes with realistic violence.
FV – Fantasy Violence	This program contains scenes with fantasy violence. This generally applies to science fiction or fantasy content.

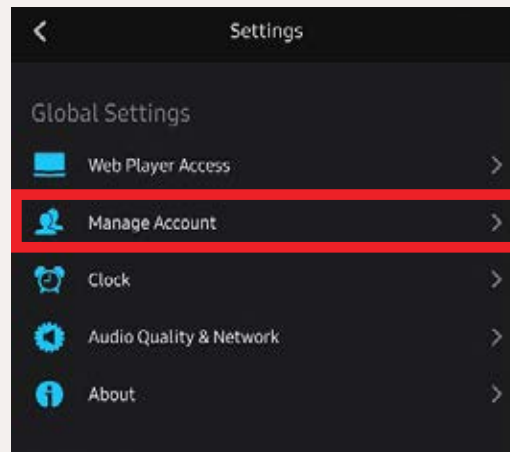
Listening to Stingray Music on your smartphone or tablet

To access Stingray Music channels on your mobile devices:

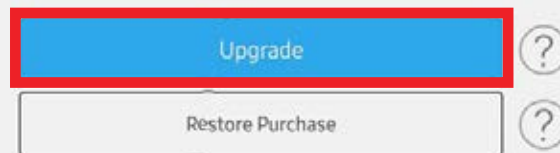
- 1 On your mobile device, search for the Stingray Music app in Google Play or in the App Store and install it.
- 2 Open the Stingray Music app and tap the  icon on the top left.



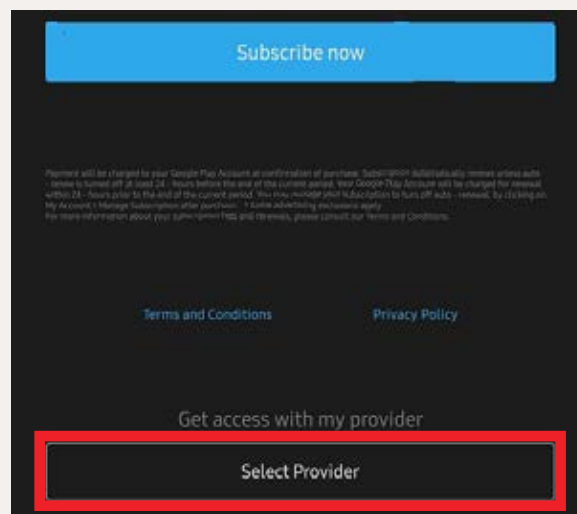
3 On the Settings screen, select **Manage Account**.



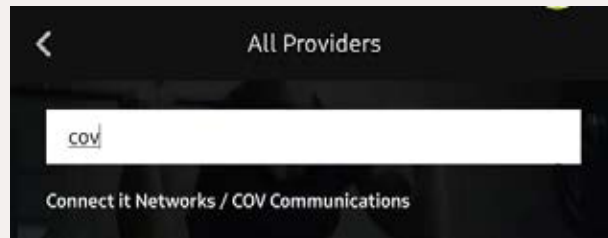
4 On the following screen, select **Upgrade**.



5 Next, choose **Select Provider**.

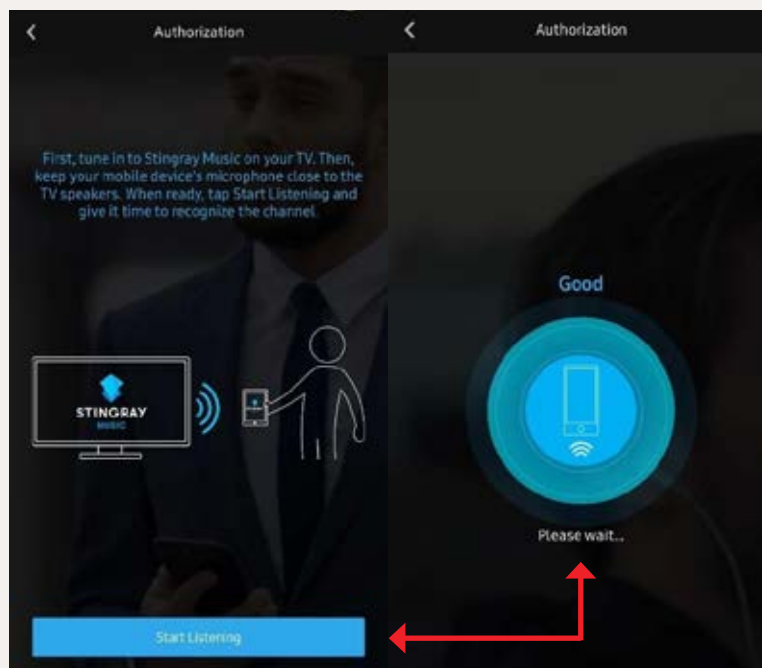


-
- 6 Enter **COV**, then choose **Connect it Networks / COV Communications**.



-
- 7 Turn on your TV and put on a Stingray Music channel, and then place your mobile device near a speaker. The app will recognize the signal and will authorize you to access the CÔV TV network.

-
- 8 Tap **Start Listening** to listen to the Stingray Music channels.



Tips and troubleshooting

This table lists the most common problems that you may encounter with your product. It also provides solutions to resolve them. If your problem does not appear in this table, or if you are unable to solve it yourself, call Technical Support at **1-833-624-9291**.

Problem	Cause/Solution
My TV is on, but my remote control is not working.	The remote control is in Standby mode or the batteries are dead. 1. Press the OK button on your remote control, wait 5 seconds and press the GUIDE button. 2. Replace the batteries in the remote control.

Problem	Cause/Solution
My digital set-top box is on, but no picture is showing on the screen.	1. Turn on your TV using the remote control for your TV. 2. If that does not work, press the SOURCE/INPUT button on the remote control for the TV and choose the source that corresponds to your digital set-top box. 3. If there is still no picture, check that the HDMI cable is correctly plugged in to your digital set-top box and your TV.
My TV is on, but my digital set-top box is not turning on.	1. Ensure that the power cord for the digital set-top box is correctly plugged in to the electrical outlet and that the power button on the back of the digital set-top box is set to the number 1. The light on the power button should be red. 2. Manually turn on the digital set-top box by pressing the button on the front, to the left. The light on the button should turn blue. 3. Press the GUIDE button on the remote control for the digital set-top box. If the light on the  button on the remote control is not blue, check the batteries and replace them if needed.

Problem	Cause/Solution
A “No Signal” message is showing on my TV screen.	1. Press the  button on your remote control. 2. If that does not work, press  again, and then, on the remote control for the TV, press the Input, Video Source or Source button until a picture appears.
A “Video Signal Blocked” message is showing on my TV screen.	You are not subscribed to this channel. To subscribe, call us at 1-833-624-9291.
I cannot change the channel.	1. Press the  button on your remote control, then try to change the channel using the  the button on your remote control. 2. If that does not work, press the  button and check whether the red light on the  button illuminates. a. If the red light does not illuminate, replace the batteries in the remote control. b. If the light flashes red, but the channels do not change, restart the digital set-top box.

Problem	Cause/Solution
My TV screen is black and no picture is showing.	1. Press the  button, then the GUIDE button to check that you still have access to the TV guide. 2. If nothing appears, turn the TV off and on by pressing the  button and press the  button to check that your TV is on the correct source. 3. If the TV guide appears, try to change the channel. 4. If that still does not work, check that the HDMI cable is correctly plugged in to the TV and the digital set-top box, and that the set-top box is on.
The picture on my TV screen freezes or is pixelated or blurry.	Restart the digital set-top box by unplugging the power cord from the power outlet (wall or power bar), and then wait for the picture to reappear.
Subtitles are showing on the screen and I would like to turn them off.	Press the SUB/CC button on your remote control.
I can no longer access the TV guide, the menu, or the channel information.	Call Technical Support.

When I record a series, all the episodes are recorded, even the ones that I had already recorded.	Ensure that you selected the New Only option for the Episodes setting when configuring your series recording (see <i>Scheduling a series recording</i> on page 50).
Problem	Cause/Solution
When I try to watch my recordings, the screen is black.	Call Technical Support.
I replaced my TV and cannot control it using the remote control for the digital set-top box (turn on the TV, change the volume or change the channel).	The remote control for the digital set-top box is not paired with your new TV. Follow the instructions in the <i>Step 5: Pairing your remote control with your TV (optional)</i> section on page 28.
I replaced my digital set-top box and cannot pair it with my Maxi Linux remote control.	Before pairing your new set-top box with your remote control, you must reset your remote control to restore its original settings: 1. Press the 1 and 6 buttons on your remote control simultaneously until the  button flashes, and then stays illuminated. 2. Next, enter 981 using the buttons on your remote control. The  button flashes and the original remote-control settings are restored. You can then pair the remote control with your new digital set-top box by following the Step 3: Pairing your remote control with your digital set-top box (initial activation) procedure on page 19.

Contact us

Need assistance?
Call us at the following numbers:

CÔV TV Technical Support / Customer Service / Billing

611 from your apartment or
1-833-624-9291 anywhere in Canada

